VT VT6932

VT Telephone Headset User Manual

Model: VT6932

1. Introduction

Welcome to the user manual for your new VT Telephone Headset, Model VT6932. This professional headset is designed for clear communication in call centers, offices, and other demanding environments. Featuring a noise-cancelling microphone and quick disconnect (QD) functionality, it offers superior sound quality and all-day comfort. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your headset to ensure optimal performance.

For additional support or inquiries, please refer to the 'Warranty and Support' section.

2. Product Overview

The VT6932 headset is engineered for reliability and user comfort. Its key features include:

- **Noise-Cancelling Microphone:** Reduces background noise for clearer voice transmission.
- **Quick Disconnect (QD) Feature:** Allows you to easily detach the headset from the phone without dropping the call.
- **All-Day Comfort:** Equipped with large, soft leatherette ear cushions and a lightweight design.
- **Adjustable Headband:** Ensures a secure and comfortable fit for various head sizes.
- **300-Degree Rotatable Microphone Boom:** Provides flexibility to position the microphone optimally.
- **Durable Construction:** Stainless steel headband for long-lasting use.



Image: The VT Telephone Headset, showcasing its sleek design and included Quick Disconnect (QD) cables.

3. Package Contents

Please verify that all items listed below are included in your package:

- 1 x VT Telephone Headset
- 1 x Cloth Clip
- 1 x Foam Ear Cushion for Replacement
- 2 x QD-RJ09 Cables (various compatibility types)



Image: A visual representation of the items included in the VT Headset package, detailing the headset, spare ear cushion, cloth clip, and two types of QD-RJ09 cables.

4. Setup Instructions

Follow these steps to connect your VT Telephone Headset to your desk phone:

1. **Identify the Correct QD-RJ09 Cable:** Your package includes two QD-RJ09 cables. Select the cable that is compatible with your specific desk phone model. Refer to the compatibility list in Section 6.
2. **Connect the Headset to the QD Cable:** Align the Quick Disconnect (QD) end of the headset cable with the QD end of the selected RJ09 cable. Push them firmly together until they click into place. Ensure a secure connection.
3. **Connect the RJ09 Cable to Your Phone:** Locate the headset port on your desk phone. This is typically an RJ09 (4P4C) jack. Insert the RJ09 plug of the cable into this port.
4. **Test the Connection:** Make a test call to ensure audio is clear in both directions. Adjust phone volume as needed.

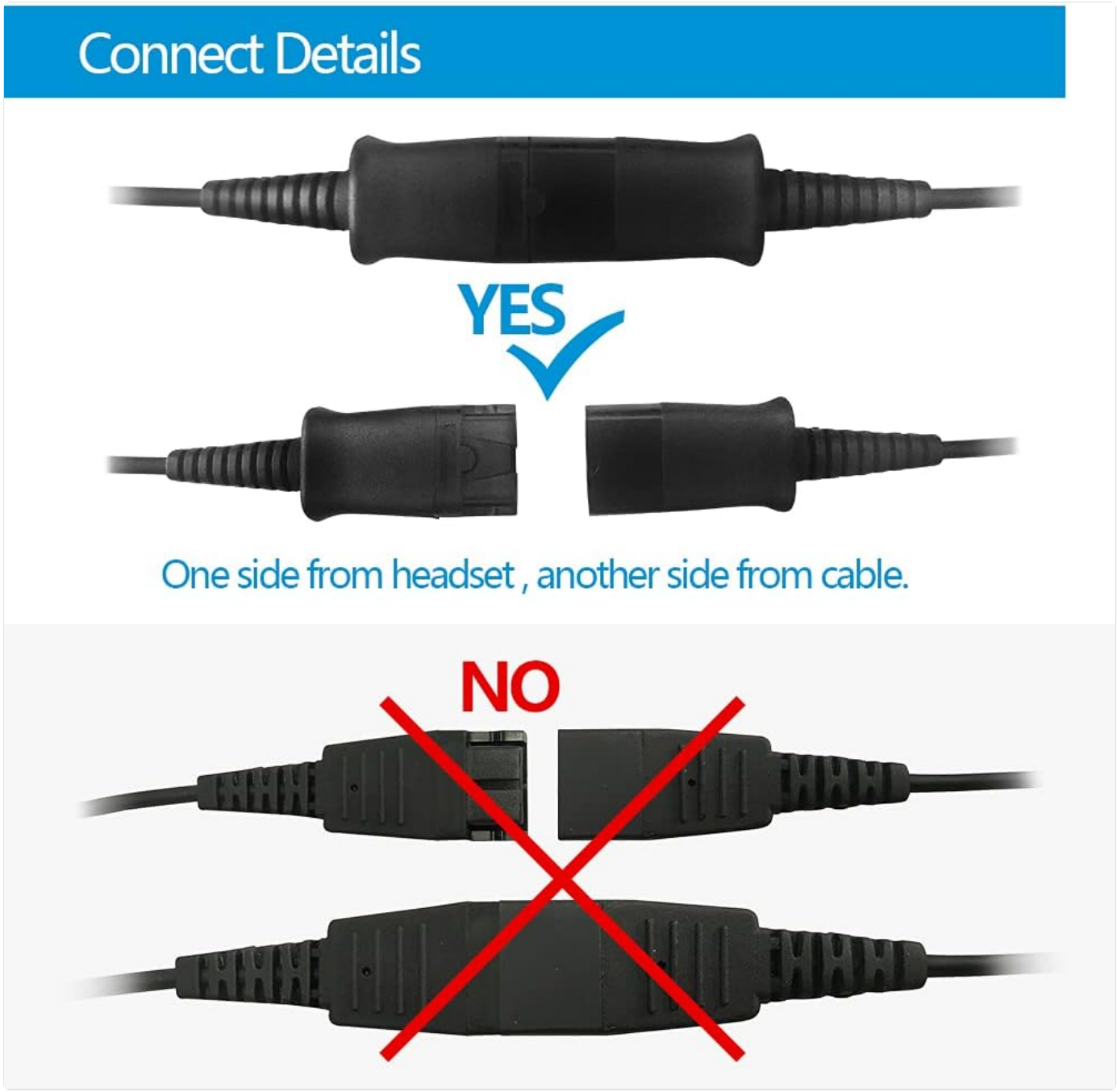


Image: A visual guide demonstrating the proper method for connecting the Quick Disconnect (QD) ends of the headset and cable, emphasizing a secure and correct fit.



Image: The two distinct QD-RJ09 cables provided, labeled for clarity, highlighting their different RJ09 plug configurations for various phone compatibilities.

5. Operating Instructions

To ensure the best experience with your VT Telephone Headset, follow these operating guidelines:

5.1 Wearing the Headset

- **Adjust the Headband:** Gently slide the headband to fit comfortably over your head. The headband is adjustable to accommodate different head sizes.
- **Position the Earcup:** Place the single earcup over one ear, ensuring the soft leatherette cushion sits comfortably. This monaural design allows you to keep one ear open to your surroundings.

5.2 Adjusting the Microphone

- **Rotate the Boom:** The microphone boom can rotate 300 degrees. Swing the boom around so the microphone is positioned in front of your mouth.
- **Optimal Microphone Placement:** Position the microphone approximately 1-2 centimeters (0.5-1 inch) from the corner of your mouth for optimal voice pickup and noise cancellation.

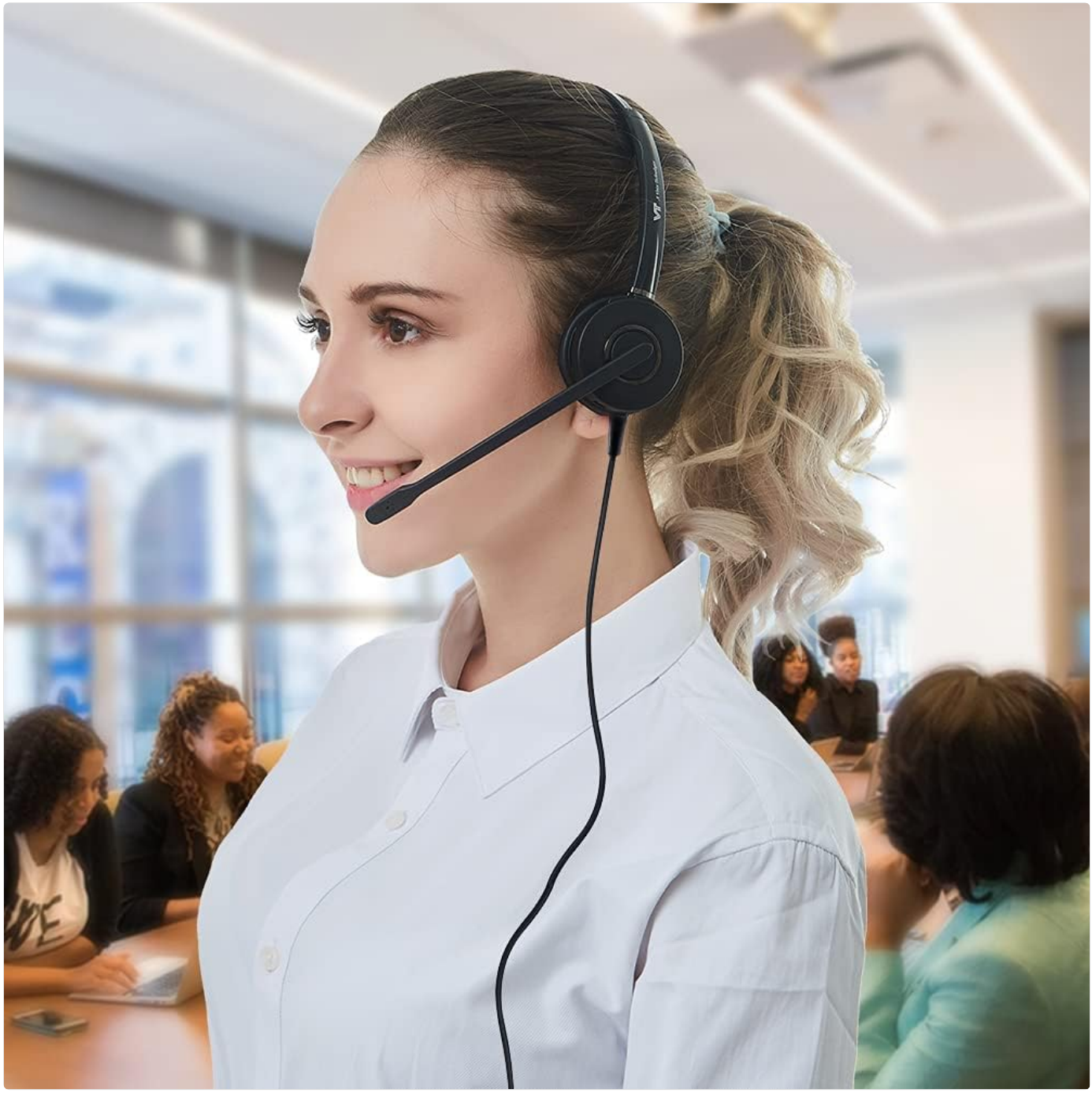


Image: A composite image highlighting the key comfort and adjustability features of the headset: the soft leatherette ear cushion, the flexible 300-degree rotatable microphone boom, and the adjustable headband.



Image: A user demonstrating the proper way to wear the VT headset, showing its comfortable fit and microphone positioning during a call in an office environment.

6. Compatibility

The VT Telephone Headset with QD-RJ09 cables is designed for broad compatibility with most desk phones.**Please note: This headset is NOT compatible with Cisco IP Phones, mobile phones, or computers.**

Below is a detailed list of compatible phone models. If your phone is not listed, please consult the manufacturer's website or contact VT customer support for further compatibility information.

6.1 Compatible Phone Brands and Models (Partial List)

- **Grandstream:** GRP2602, GRP2603, GRP2604, GRP2612, GRP2613, GRP2614, GRP2615, GRP2616, GRP2624, GRP2634, GRP2636, GRP2650, GRP2670, GXP2124, GXP1160, GXP1165, GXP1200, GXP1400, GXP1405, GXP1610, GXP1615, GXP1620, GXP1625, GXP1628, GXP1630, GXP1760, GXP1780, GXP1782, GXP2130,

GXP2130v2, GXP2135, GXP2170, GXP2200, GXV3240 IP Video Phone, GXV3275, GXV3350 IP Video Phone

- **Yealink:** SIP VP-T49G, SIP-T19P, SIP-T20P, SIP-T21P, SIP-T22P, SIP-T23G, SIP-T23P, SIP-T26, SIP-T26P, SIP-T27G, SIP-T27P, SIP-T28, SIP-T28P, SIP-T29G, SIP-T30P, SIP-T31G and P, SIP-T32G, SIP-T33G, SIP-T38G, SIP-T40G, SIP-T40P, SIP-T41G, SIP-T41P, SIP-T41S, SIP-T42G, SIP-T42S, SIP-T42U, SIP-T43U, SIP-T46G, SIP-T46S, SIP-T46U, SIP-T48G, SIP-T48S, SIP-T48U, SIP-T49, SIP-T52S, SIP-T53, SIP-T53W, SIP-T54S, SIP-T54W, SIP-T56A, SIP-T57W, SIP-T58A, SIP-T58V, SIP-T58W, SIP-VP59
- **Panasonic:** KX-7531, KX-7533, KX-7536, KX-7565, KX-HDV130, KX-HDV230, KX-HDV330, KX-HDV340
- **Snom:** Snom 190, Snom 320, Snom 360, Snom 710, Snom 715, Snom 720, Snom 760, Snom 820, Snom 821, Snom 870
- **Other Compatible Brands:** Aastra, Mitel, ShoreTel, Polycom, Sangoma, Fanvil, GXP, Digium, NEC, Toshiba, Nortel, etc.



Image: The VT headset displayed alongside different compatible desk phones (Polycom, Yealink) and the two types of QD-RJ09 cables, illustrating its broad compatibility.

7. Maintenance

Proper care and maintenance will extend the life of your VT Telephone Headset:

- **Cleaning:** Use a soft, dry cloth to wipe down the headset and cables. For the ear cushions, a slightly damp cloth can be used, but ensure they are completely dry before use. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight. Avoid tangling the cables.
- **Ear Cushion Replacement:** The headset comes with a spare foam ear cushion. Replace the ear cushion if it becomes worn or damaged to maintain comfort and hygiene.
- **Handle with Care:** Avoid pulling on the cables forcefully or bending the microphone boom beyond its intended

rotation range.

8. Troubleshooting

If you encounter issues with your VT Telephone Headset, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound from headset / Cannot hear caller	• Incorrect cable connected. • Loose connection. • Phone volume too low. • Headset port issue on phone.	• Ensure the correct QD-RJ09 cable is used for your phone model. • Verify the QD connection is secure and the RJ09 plug is fully inserted into the phone's headset port. • Increase the volume on your desk phone. • Test with another headset or phone if possible.
Caller cannot hear me / Microphone not working	• Microphone muted (if phone has mute function). • Microphone not positioned correctly. • Loose connection.	• Check your phone's mute function. • Adjust the microphone boom so it is 1-2 cm from your mouth. • Ensure all cable connections are secure.
Static or poor audio quality	• Loose connection. • Interference. • Damaged cable/headset.	• Check all connections for tightness. • Ensure the headset cable is not coiled tightly or near other electronic devices causing interference. • Inspect cables for visible damage. If damaged, contact support.
Headset not compatible with my phone	• Phone model not supported. • Incorrect cable type.	• Refer to the compatibility list in Section 6. • Ensure you are using the correct QD-RJ09 cable for your phone model. • Contact VT customer support for specific compatibility inquiries.

If the problem persists after trying these solutions, please contact VT customer support for further assistance.

9. Specifications

Detailed technical specifications for the VT Telephone Headset Model VT6932:

Feature	Specification
Model Name	VT6932
Connectivity Technology	Wired
Headphones Jack	Plantronic-QD
Noise Control	Sound Isolation
Microphone Format	Boom
Frequency Range	150 Hz - 6.8 kHz
Impedance	32 Ohm
Item Weight	140 Grams
Material	Polyurethane (PU), Stainless Steel
Color	Black
Special Features	Adjustable Headband, Lightweight, Microphone Included
Included Components	1*Cloth Clip, 1*Foam Ear Cushion for Replacement, 2*QD-RJ09 Cables

10. Warranty and Support

VT stands behind the quality of its products. The VT Telephone Headset Model VT6932 comes with a **2-year warranty** from the date of purchase.

This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

10.1 How to Obtain Support

If you have any questions regarding compatibility, setup, operation, or require warranty service, please contact VT customer support. You can typically find contact information on the VT official website or through your point of purchase. Please have your product model number (VT6932) and proof of purchase ready when contacting support.

VT is committed to providing excellent customer service and will endeavor to respond to inquiries within 24 hours.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question