VT VT UC Headsets Series

VT UC Headset Series USB-A Duo User Manual

Model: VT UC Headsets Series | Brand: VT

1. Introduction

This manual provides detailed instructions for the proper use, setup, and maintenance of your VT UC Headset Series USB-A Duo. This wired headset is designed for professional communication, offering a noise-cancelling microphone and intuitive inline controls for a clear and efficient audio experience. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.



Image 1.1: The VT UC Headset Series USB-A Duo, showcasing the headset, inline controller, and USB-A connector.

2. Package Contents

Verify that all items listed below are included in your product package:

- 1 x VT UC Headset Series USB-A Duo
- 1 x Cloth Clip
- 2 x Spare Ear Cushions

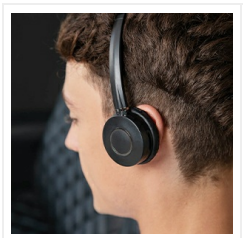


Image 2.1: VT UC Headset



Image 2.2: Cloth Clip

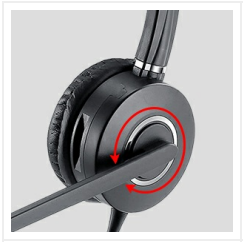


Image 2.3: Spare Ear Cushions

3. Product Overview

The VT UC Headset Series USB-A Duo is engineered for comfort and clear communication. It features a durable headband, soft leatherette ear cushions, a rotatable microphone boom, and an inline control unit for easy call management.

3.1 Key Components

- **Adjustable Headband:** Ensures a comfortable fit for various head sizes.
- **Leatherette Ear Cushions:** Provide comfort for extended wear and passive noise reduction.
- **Rotatable Microphone Boom:** Allows precise positioning of the microphone for optimal voice pickup and can be rotated out of the way when not in use.
- **Noise-Cancelling Microphone:** Reduces background noise for clearer voice transmission.
- **Inline Control Unit:** Features buttons for call management, volume adjustment, and microphone mute.
- **USB-A Connector:** For plug-and-play connectivity to computers and compatible IP phones.



Image 3.1: Inline Control Unit. This image illustrates the functions of each button on the inline controller: Mute Microphone, Volume Down, Volume Up, and Hook On/Off.

4. Setup Instructions

4.1 Connecting the Headset

1. Locate an available USB-A port on your computer or compatible IP phone.
2. Plug the USB-A connector of the headset into the USB-A port.
3. The operating system will typically detect and install the necessary drivers automatically. No additional software installation is usually required for basic functionality.



Image 4.1: Simple Connectivity. This diagram illustrates how to connect the headset to various devices such as a PC, laptop, or VoIP phone via the USB-A plug.

4.2 Adjusting the Headset

1. Place the headset on your head, ensuring the ear cushions comfortably cover your ears.
2. Adjust the headband by sliding the earcup extensions up or down until a secure and comfortable fit is achieved.
3. Position the microphone boom. For optimal voice clarity, the microphone should be approximately 1-2 inches (2.5-5 cm) from your mouth. The boom is rotatable to allow for left or right-side wearing.



Image 4.2: Proper Microphone Positioning. This image shows a user wearing the headset with the microphone correctly positioned for clear communication.

5. Operating Instructions

5.1 Using the Inline Controls

The inline control unit provides convenient access to essential call functions:

- **Hook On/Off Button:** Press to answer or end a call.
- **Volume Up (+) Button:** Press to increase the listening volume.
- **Volume Down (-) Button:** Press to decrease the listening volume.
- **Mute Microphone Button:** Press to mute or unmute your microphone during a call. An indicator light on the controller may show the mute status.

5.2 Compatibility

The VT UC Headset is optimized for Unified Communications (UC) platforms and is compatible with a wide range of

softphones and USB-enabled IP phones. For Microsoft Teams, Mitel, and MicroSIP, the headset offers plug-and-play functionality without requiring additional drivers. For other softphones such as Zoom, 3CX, Avaya Workplace, Genesys, Cisco Jabber, Bria, and GoogleMeet, the headset supports volume adjustment and microphone mute functions.

Supported USB-enabled IP phones include models from Yealink (e.g., SIP-T54S, SIP-T41S), Grandstream (e.g., GRP2615, GRP2616), and Snom (e.g., D375, D735, D765).



Image 5.1: UC Platform and IP Phone Compatibility. This image displays the headset alongside logos of various compatible communication platforms and IP phone manufacturers.

6. Maintenance

To ensure the longevity and optimal performance of your VT UC Headset, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the headset, especially the ear cushions and microphone, with a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters the electronic components. Do not use harsh chemicals or abrasive cleaners.

- **Storage:** When not in use, store the headset in a clean, dry place, away from extreme temperatures and direct sunlight. Avoid tangling the cable.
- **Ear Cushion Replacement:** The included spare ear cushions can be used to replace worn or damaged cushions. Gently peel off the old cushions and press the new ones into place.
- **Cable Care:** Avoid sharply bending or pulling the cable, as this can damage internal wires.

7. Troubleshooting

If you encounter issues with your headset, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound from headset	Headset not properly connected; Volume too low; Incorrect audio output device selected.	Ensure USB-A connector is fully inserted. Increase volume using inline controls or computer settings. Verify headset is selected as the default audio output device in your computer's sound settings or softphone application.
Microphone not working	Microphone muted; Incorrect audio input device selected; Microphone boom not positioned correctly.	Press the mute button on the inline controller to unmute. Verify headset is selected as the default microphone input device in your computer's sound settings or softphone application. Adjust microphone boom closer to your mouth.
Inline controls not responding	Software incompatibility; Temporary system glitch.	Ensure your softphone or UC platform is officially supported for full control functionality. Try unplugging and re-plugging the headset. Restart your computer or application.
Poor audio quality / Static	Loose connection; Interference; Damaged cable.	Check the USB connection. Try a different USB port. Avoid placing the cable near other electronic devices that may cause interference. If the cable is visibly damaged, contact support.

If the problem persists after trying these solutions, please contact VT customer support for further assistance.

8. Specifications

The following table outlines the technical specifications for the VT UC Headset Series USB-A Duo:

Feature	Detail
Model Name	VT UC Headsets Series
Connectivity Technology	Wired (USB 2.0)
Headphones Jack	USB 2.0
Noise Control	Active Noise Cancellation (Microphone)
Microphone	Included, Noise Cancellation
Control Type	Call Control (Inline)
Control Method	Touch (Buttons)

Feature	Detail
Ear Placement	On Ear
Form Factor	On Ear
Impedance	32 Ohm
Material	High Quality Metal, Polyurethane (PU)
Item Weight	6.7 ounces (0.19 Kilograms)
Package Dimensions	7.32 x 5.87 x 2.05 inches
UPC	602191918593
ASIN	B07WT5TKGK

9. Warranty and Support

VT products are manufactured to high-quality standards. For information regarding warranty coverage and terms, please refer to the warranty card included with your purchase or visit the official VT website. If you require technical assistance or have questions not covered in this manual, please contact VT customer support through their official channels.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question