eShark ESL-HS2

eShark ESL-HS2 KUGO Headset User Manual

INTRODUCTION

This manual provides detailed instructions for the eShark ESL-HS2 KUGO Headset. Designed for an immersive audio experience, this headset features both wired (USB) and wireless (Bluetooth) connectivity, circum-aural earcups for comfort, and sound isolation for focused listening. Please read this manual thoroughly to ensure proper setup, operation, and maintenance of your headset.

PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- eShark ESL-HS2 KUGO Headset
- USB Connection Cable
- User Manual (this document)
- Carrying Case (may vary by region)

Image: The eShark ESL-HS2 KUGO Headset carrying case, a black, hard-shell case with the eShark logo embossed on top, designed for protecting the headset during transport or storage.

Image: The retail packaging for the eShark ESL-HS2 KUGO Headset, a black box featuring the headset image, model name, and key features like 50mm drivers and PS4 compatibility.

SETUP

1. Wired Connection (USB)

To connect your eShark ESL-HS2 KUGO Headset via a wired connection:

1. Locate the USB connection port on your headset.
2. Plug the provided USB cable into the headset's USB port.
3. Connect the other end of the USB cable to an available USB port on your computer, gaming console, or other compatible device.
4. The headset should be automatically recognized by your device. You may need to select it as the default audio input/output device in your system settings.

2. Bluetooth Connection

To connect your eShark ESL-HS2 KUGO Headset wirelessly via Bluetooth:

1. Ensure the headset is charged and powered on.
2. Activate Bluetooth pairing mode on the headset (refer to the headset's control buttons for specific instructions, usually a long press on the power button or a dedicated Bluetooth button). An indicator light may flash to confirm pairing mode.
3. On your device (smartphone, computer, etc.), go to Bluetooth settings and enable Bluetooth.
4. Search for available devices. The headset should appear as "eShark ESL-HS2 KUGO" or a similar name.
5. Select the headset from the list to pair. Once paired, the indicator light on the headset will typically show

a solid color.

3. Adjusting the Headset

For optimal comfort and sound quality:

- Gently extend or retract the headband to fit your head size.
- Position the earcups so they fully cover your ears, ensuring a snug fit for sound isolation.

4. Microphone Setup

The headset includes an adjustable microphone:

- Position the microphone boom arm so the microphone is close to your mouth, typically 1-2 inches away, for clear voice capture.
- Ensure the microphone is not obstructed.
- In your device's audio settings, select the eShark ESL-HS2 KUGO as the input (microphone) device.
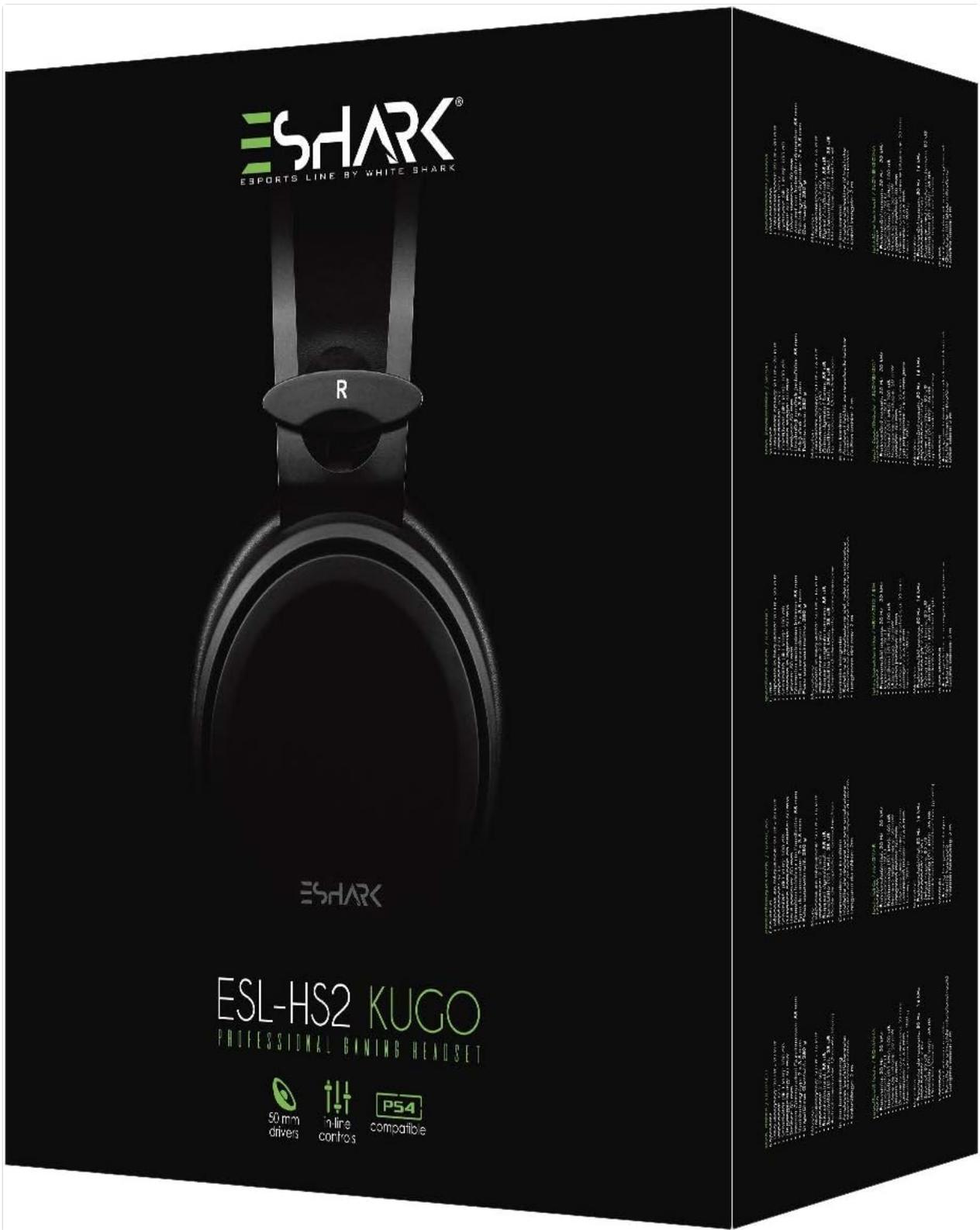
Image: The eShark ESL-HS2 KUGO Headset, showing the over-ear design with soft earcups and an adjustable boom microphone extended downwards.

Image: A front view of the eShark ESL-HS2 KUGO Headset, highlighting the adjustable headband and the circum-aural earcups.

OPERATING INSTRUCTIONS

1. Power On/Off

To power on the headset, press and hold the power button until the indicator light illuminates. To power off, press and hold the power button again until the light turns off.

2. Volume Control

The headset features button controls for volume adjustment. Locate the volume up (+) and volume down (-) buttons, typically found on one of the earcups or the inline control unit. Press (+) to increase volume and (-) to decrease volume.

3. Microphone Mute

To mute or unmute the microphone, locate the dedicated microphone mute button or switch on the headset or inline control. Press or toggle it to activate/deactivate the microphone. An indicator light may show the microphone's status.

4. Switching Connection Modes

If your headset supports both wired and Bluetooth connections, it will automatically prioritize the wired connection when the USB cable is plugged in. To use Bluetooth, ensure the USB cable is disconnected and the headset is in Bluetooth mode.

MAINTENANCE

1. Cleaning

- Use a soft, dry cloth to wipe the exterior surfaces of the headset.
- For earcups, gently wipe with a slightly damp cloth and allow to air dry completely before use.
- Do not use harsh chemicals, solvents, or abrasive cleaners.
- Avoid getting moisture into the speaker grilles or USB ports.

2. Storage

- Store the headset in its carrying case when not in use to protect it from dust and physical damage.
- Avoid storing in extreme temperatures or high humidity.
- Do not place heavy objects on top of the headset.
- The tangle-free cord should be coiled loosely to prevent damage.

TROUBLESHOOTING

If you encounter issues with your eShark ESL-HS2 KUGO Headset, refer to the following common problems and solutions:

Problem	Solution
No sound from headset (Wired)	- Ensure the USB cable is securely connected to both the headset and the device. - Check the volume levels on the headset and your device. - Verify that the headset is selected as the default audio output device in your device's sound settings. - Test the headset on another device to rule out a device-specific issue.

Problem	Solution
No sound from headset (Bluetooth)	- Ensure the headset is powered on and fully charged. - Confirm the headset is successfully paired and connected to your device via Bluetooth. - Check the volume levels on the headset and your device. - Try unpairing and re-pairing the headset with your device.
Microphone not working	- Ensure the microphone is not muted (check the mute button/switch). - Verify that the headset's microphone is selected as the default input device in your device's sound settings. - Check the microphone's physical position; ensure it's close to your mouth and not obstructed. - Test the microphone with another application or device.
Bluetooth connection drops frequently	- Ensure the headset and your device are within the effective Bluetooth range (typically 10 meters/33 feet) and there are no major obstructions. - Avoid interference from other wireless devices (Wi-Fi routers, other Bluetooth devices). - Ensure the headset is fully charged. - Try restarting both the headset and your device.

SPECIFICATIONS

Below are the technical specifications for the eShark ESL-HS2 KUGO Headset:

Feature	Detail
Brand	eShark
Model Name	ESL-HS2 KUGO
Item Model Number	ESL-HS2
Connectivity Technology	Wired (USB), Wireless (Bluetooth)
Headphone Jack	USB
Form Factor	Over-Ear (Circum-Aural)
Soundproofing	Sound Isolation
Control Type	Button Control
Special Features	Tangle-free cord
Material	Plastic
Color	Black

Feature	Detail
Included Components	1 piece (Headset)
Age Range (Description)	Adult
Manufacturer	ESHARK
Date First Available	April 25, 2022
Spare Parts Availability	Information unavailable
Software Updates Guaranteed Until	Information unavailable

WARRANTY AND SUPPORT

Specific warranty details for the eShark ESL-HS2 KUGO Headset are not available in the provided product information. For warranty claims, technical support, or further assistance, please refer to the official eShark website or contact their customer service directly. Keep your proof of purchase for any warranty-related inquiries.