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› [Sony RMT-TX102D Smart TV Remote Control User Manual for KDL-32R500C, KDL-40R550C, KDL-48R550C](#)

## xingzhihua RMT-TX102D

# Sony RMT-TX102D Smart TV Remote Control User Manual

Model: RMT-TX102D

Compatible with Sony KDL-32R500C, KDL-40R550C, KDL-48R550C LED LCD Smart TVs

## 1. INTRODUCTION

This instruction manual provides detailed guidance for the operation and maintenance of your xingzhihua RMT-TX102D replacement remote control. This remote is designed to be compatible with specific Sony LED LCD Smart TV models, including KDL-32R500C, KDL-40R550C, and KDL-48R550C. Please read this manual thoroughly before use to ensure proper functionality and to maximize your viewing experience.

**Important Note:** This remote control is a replacement unit and is not a universal remote. Verify that your original remote control's model number or button layout matches this unit for full compatibility.

## 2. PRODUCT OVERVIEW

The RMT-TX102D remote control provides essential functions for navigating your compatible Sony Smart TV. It features dedicated buttons for power, channel selection, volume control, menu access, and direct access to streaming services like Netflix.



**Figure 1:** Front view of the RMT-TX102D remote control. This image displays the full layout of the remote, including the power button, number pad, channel and volume controls, directional pad with 'HOME' button, and dedicated buttons for Netflix and other functions.



**Figure 2:** Back view of the RMT-TX102D remote control. This image shows the rear of the remote, highlighting the battery compartment cover, which needs to be removed for battery installation.

## 3. SETUP

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### 3.1 Battery Installation

The remote control requires two AAA batteries (not included). Follow these steps to install the batteries:

1. Locate the battery compartment on the back of the remote control (refer to Figure 2).
2. Slide the battery compartment cover downwards or press the latch and lift to open it.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.

4. Replace the battery compartment cover by sliding it back into place until it clicks securely.

After battery installation, the remote control is ready for use with your compatible Sony TV. No pairing or programming is typically required for this replacement remote.

## 4. OPERATING INSTRUCTIONS

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This section outlines the primary functions of the buttons on your RMT-TX102D remote control.

- **Power Button ( ):** Turns the TV on or off.
- **Number Pad (0-9):** Directly enter channel numbers.
- **DIGITAL / ANALOG:** Switches between digital and analog TV inputs.
- **SYNC MENU:** Accesses the BRAVIA Sync menu for connected devices.
- **EXIT:** Exits the current menu or screen.
- **Netflix Button:** Provides direct access to the Netflix application.
- **Directional Pad (Up, Down, Left, Right):** Navigates through menus and options.
- **HOME Button:** Returns to the TV's main home screen or menu.
- **RETURN Button:** Goes back to the previous screen or menu.
- **OPTIONS Button:** Displays context-sensitive options for the current screen.
- **GUIDE Button:** Opens the electronic program guide.
- **SLEEP Button:** Sets the TV's sleep timer.
- **VOL +/-:** Increases or decreases the volume level.
- **PROG +/-:** Changes the TV channel up or down.
- **AUDIO:** Selects audio options or tracks.
- **TITLE LIST:** Accesses the title list for media playback.
- **Mute Button ( ):** Mutes or unmutes the TV audio.
- **Playback Controls (Play, Pause, Stop, Rewind, Fast Forward, Skip):** Controls media playback.
- **REC:** Initiates recording if a compatible recording device is connected.
- **Color Buttons (Red, Green, Yellow, Blue):** Used for specific functions within menus or applications, as indicated on screen.

## 5. MAINTENANCE

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### 5.1 Cleaning

To maintain the remote control's appearance and functionality:

- Wipe the remote control with a soft, dry cloth.
- Do not use abrasive cleaners, waxes, or solvents.
- Avoid spraying cleaning liquids directly onto the remote.

### 5.2 Battery Care

- Replace batteries when the remote's response becomes sluggish or inconsistent.
- Remove batteries if the remote control will not be used for an extended period to prevent leakage.
- Dispose of used batteries according to local regulations.

## 6. TROUBLESHOOTING

If you encounter issues with your remote control, refer to the following common problems and solutions:

- **Remote Control Not Responding:**
  - Check if the batteries are inserted correctly with the correct polarity (+/-).
  - Replace old batteries with new ones.
  - Ensure there are no obstructions between the remote control and the TV's infrared sensor.
  - Point the remote directly at the TV's sensor.
- **Specific Buttons Not Working:**
  - This remote is designed for specific Sony models. Verify your TV model is listed as compatible (KDL-32R500C, KDL-40R550C, KDL-48R550C).
  - Some advanced functions or smart features might require the original TV remote or specific TV settings.
  - Clean the remote control, especially around the unresponsive buttons, to remove any dirt or debris.
- **TV Not Turning On/Off:**
  - Confirm the TV is plugged into a working power outlet.
  - Try using the power button directly on the TV.

If problems persist after trying these steps, contact the seller for further assistance.

## 7. SPECIFICATIONS

Feature	Description
Model	RMT-TX102D
Brand	xingzhihua
Compatible TV Models	Sony KDL-32R500C, KDL-40R550C, KDL-48R550C
Connectivity Technology	Infrared (IR)
Controller Type	Button Control
Power Source	2 x AAA Batteries (not included)
Special Feature	Dedicated Netflix button

## 8. WARRANTY AND SUPPORT

As this is a replacement remote control, warranty and support are typically provided by the seller. Please refer to your purchase documentation or contact the retailer directly for information regarding warranty coverage, returns, or technical assistance.

For general inquiries about your Sony TV, please consult your TV's original user manual or Sony's official support channels.

