

ChargePoint CPH50-NEMA6-50-L23

ChargePoint HomeFlex Level 2 EV Charger User Manual

Model: CPH50-NEMA6-50-L23 | Brand: ChargePoint

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your ChargePoint HomeFlex Level 2 EV Charger. Please read this manual thoroughly before installation and operation, and retain it for future reference. The ChargePoint HomeFlex is designed to provide fast, smart, and reliable electric vehicle charging at home.



Image: ChargePoint HomeFlex EV charger installed on a wall outside a home, with a person plugging it into an electric vehicle.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical products to reduce the risk of fire, electric shock, and injury to persons. This device is UL-certified for safety. Installation must be performed by a qualified electrician in accordance with all local and national electrical codes.

- Do not use if the flexible power cord or EV cable is frayed, has broken insulation, or any other signs of damage.
- Do not use if the enclosure or the EV connector is broken, cracked, open, or shows any other indication of damage.
- Do not attempt to open, disassemble, repair, tamper with, or modify the unit.

- Ensure the charging cable is routed safely to prevent tripping hazards or damage from vehicles.
- Keep children away from the charging equipment during operation.

3. PACKAGE CONTENTS

The ChargePoint HomeFlex Level 2 EV Charger package includes:

- ChargePoint HomeFlex EV Charger Unit (NEMA 6-50 Plug J1772)
- Installation Guide (This manual)

Note: Additional mounting hardware or tools may be required for installation and are not included.

4. PRODUCT OVERVIEW

The ChargePoint HomeFlex is a Level 2 EV charger designed for residential use. It features a J1772 connector, compatible with most non-Tesla electric vehicles. This model connects via a NEMA 6-50 plug to a 240V outlet, requiring a 50A circuit.



Image: The ChargePoint HomeFlex EV charger unit with its J1772 charging cable and connector, alongside a diagram of a J1772 vehicle inlet.

Key Features:

- **Fast Charging:** Delivers up to 30 miles of range per hour, charging up to 7 times faster than a standard 110V outlet.
- **Smart Features:** Control and monitor charging via the ChargePoint mobile app, including scheduling, reminders, and energy tracking.
- **Universal Compatibility:** J1772 connector works with all non-Tesla EVs. (Tesla EVs require an adapter).
- **Durable Design:** UL-certified for safety, suitable for indoor or outdoor installation, and includes a cold-resistant cable.
- **Flexible Amperage:** Adjustable amperage from 16 to 50 amps to suit various electrical setups.

Choose the Right EV Connector Type for your Home Flex

J1772



The majority of North American EV Models, including those manufactured by Acura, Ford, GM, Honda, Hyundai, Kia, Volkswagen and others, charge with the J1772 connector.



NACS (Tesla)



The NACS connector is currently only compatible with Tesla EVs.



Image: A visual comparison between the J1772 connector, compatible with most North American EV models, and the NACS (Tesla) connector, compatible with Tesla EVs.

5. SETUP AND INSTALLATION

The ChargePoint HomeFlex charger requires professional installation. It is designed to plug into a NEMA 6-50 receptacle on a dedicated 240V, 50A circuit. Consult a qualified electrician to ensure proper installation and compliance with all local electrical codes.



Consult Your Electrician
ChargePoint
Home Flex Plug-In



We recommend hardwiring if there is no existing 240V outlet.



Your electrician can determine which connector is best for you, NEMA 6-50 or 14-50.



Installation costs vary. Get an estimate from your electrician.

Image: An illustration emphasizing the recommendation to consult an electrician for installation, especially if hardwiring is needed or to determine the best connector type (NEMA 6-50 or 14-50).

Installation Considerations:

- **Electrical Requirements:** The NEMA 6-50 plug model requires a 240V outlet on a 50A circuit.
- **Location:** The unit can be installed indoors or outdoors. Choose a location that allows the 23 ft cable to reach your vehicle's charging port comfortably.
- **Mounting:** Securely mount the charger to a wall or suitable structure.
- **Hardwiring:** If a 240V outlet is not available, hardwiring may be an option, which an electrician can advise on.



Image: A close-up of the ChargePoint HomeFlex charger, highlighting its NEMA 6-50 plug-in capability and J1772 connector type.

6. OPERATING INSTRUCTIONS

6.1 Initial Setup with ChargePoint App

To unlock the full potential of your HomeFlex charger, download and set up the ChargePoint mobile app. The app allows you to manage charging, track activity, and access smart features.

1. Download the ChargePoint app from the Apple App Store or Google Play Store.
2. Create an account or log in.
3. Follow the in-app instructions to connect your HomeFlex charger to your account and home Wi-Fi network.

For more information and to download the app, visit: chargepoint.com/get-chargepoint-app

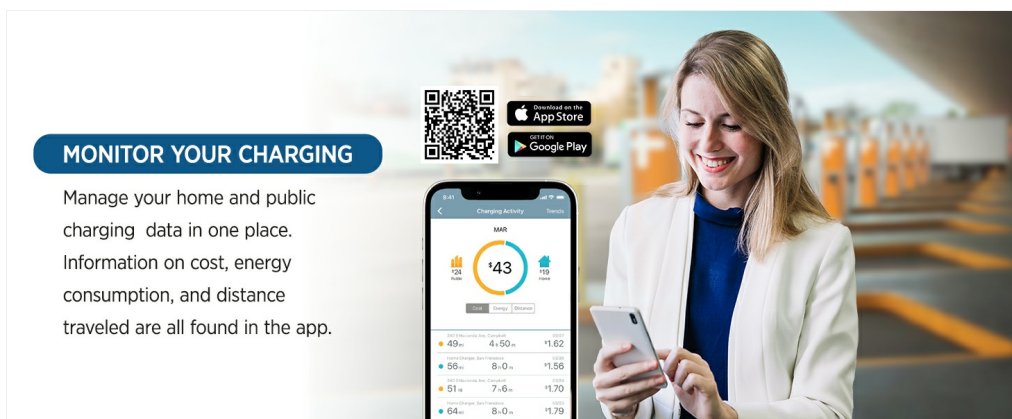


Image: A woman monitoring her EV charging activity, cost, and energy consumption through the ChargePoint mobile app.

6.2 Charging Your EV


1. Ensure your ChargePoint HomeFlex charger is properly installed and powered on.

2. Open your vehicle's charging port.
3. Insert the J1772 connector firmly into your vehicle's charging port. The charger will typically indicate a successful connection (e.g., with an LED light change).
4. Charging will begin automatically, or according to your scheduled preferences set in the ChargePoint app.
5. To stop charging, simply unplug the connector from your vehicle. Some vehicles may require unlocking the charging port first.

Up to
30 miles
of range added
every hour

Up to
7x faster
than a standard
wall outlet

Up to
40 amps
of power delivered
to your EV



Home is where the charge is

-chargepoint+


Image: A man plugging the ChargePoint HomeFlex charger into his electric vehicle, illustrating the process of initiating a charge. Text overlays highlight the charging speed (up to 30 miles of range per hour) and power delivery (up to 40 amps).

6.3 Smart Charging Features (via ChargePoint App)

- **Schedule Charging:** Set preferred charging times to take advantage of lower electricity rates.
- **Reminders:** Receive notifications to plug in your EV or when charging is complete.
- **Charging Activity:** Track your charging sessions, energy consumption, and estimated cost.
- **Find Stations:** Access the ChargePoint network to locate public charging stations.
- **Smart Home Integration:** Connect to smart home devices for enhanced control.

SAVE BIG

Connect to your local utility rate plans and automatically schedule charging when electricity rates are lowest.



Schedule	
Turn off the schedule in your car	
Based on Silicon Valley Clean Energy, 4¢/kWh	
Weekdays	Starts: 11:00 PM, Ends: 7:00 AM
Weekends	Starts: 12:00 AM, Ends: 12:00 AM

Image: A woman interacting with the ChargePoint app on her phone, which displays options to schedule charging based on local utility rate plans to optimize cost savings.

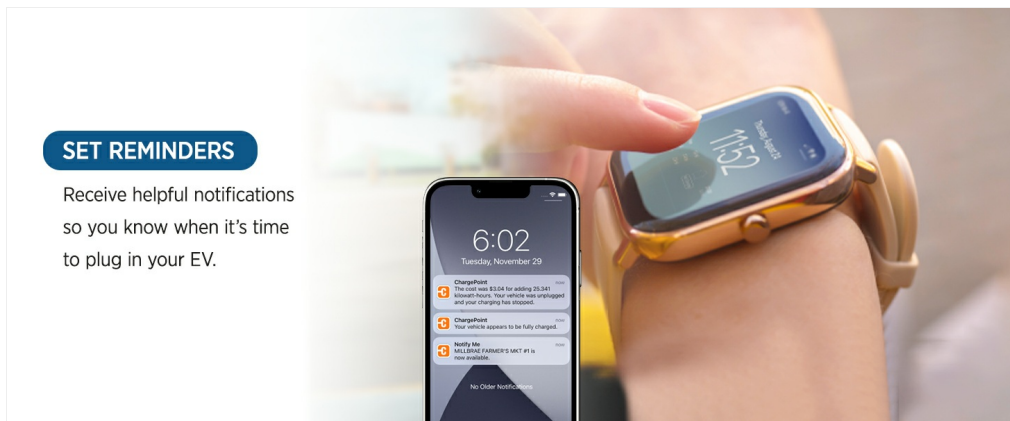


Image: A close-up of a smartphone and smartwatch displaying ChargePoint app notifications for charging reminders, indicating when to plug in an EV.

7. MAINTENANCE

The ChargePoint HomeFlex charger is designed for minimal maintenance. Regular inspection and cleaning will help ensure its longevity and safe operation.

- **Cleaning:** Wipe the exterior of the charger and the cable with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners. Ensure the unit is unplugged or power is off before cleaning.
- **Cable and Connector Inspection:** Periodically inspect the charging cable and J1772 connector for any signs of wear, damage, cracks, or fraying. If any damage is found, discontinue use immediately and contact customer support.
- **Storage:** When not in use, ensure the charging cable is neatly coiled and the connector is stored in its holster (if applicable) to protect it from damage and environmental elements.

8. TROUBLESHOOTING

If you encounter issues with your ChargePoint HomeFlex charger, refer to the following common troubleshooting steps. For persistent problems, contact ChargePoint customer support.

Problem	Possible Cause	Solution
Charger not powering on.	No power from outlet; circuit breaker tripped.	Check the NEMA 6-50 outlet for power. Reset the circuit breaker. Ensure the charger is securely plugged in.
EV not charging.	Connector not fully inserted; vehicle not ready to charge; charging schedule active; charger fault.	Ensure the J1772 connector is fully seated. Check your vehicle's charging settings. Verify no charging schedule is preventing immediate charge via the ChargePoint app. Check charger status lights for error codes.
Slow charging speed.	Vehicle limitation; charger amperage setting; electrical supply issue.	Confirm your vehicle's maximum AC charging rate. Check the amperage setting in the ChargePoint app (can be adjusted from 16-50 amps). Consult an electrician to verify your home's electrical supply.
App connectivity issues.	Wi-Fi signal weak; incorrect Wi-Fi credentials; app outdated.	Ensure your home Wi-Fi network is active and the charger is within range. Re-enter Wi-Fi credentials in the app. Update the ChargePoint app to the latest version.

9. SPECIFICATIONS

Feature	Detail
Model Number	CPH50-NEMA6-50-L23
Connector Type	J1772
Plug Type	NEMA 6-50
Input Voltage	240 Volts AC
Output Voltage	240 Volts AC
Amperage	Adjustable 16-50 Amps (Requires 50A circuit for max output)
Wattage	Up to 12 KW
Cable Length	23 feet

Feature	Detail
Item Weight	13.8 pounds
Product Dimensions	7.06 x 7.07 x 11.19 inches
Certifications	UL Listed
Installation	Plug-in (NEMA 6-50) or Hardwired (professional installation recommended)



Image: A diagram showing the ChargePoint HomeFlex EV charger with its physical dimensions clearly marked in inches and millimeters.

10. WARRANTY AND SUPPORT

Warranty Information:

The ChargePoint HomeFlex EV Charger typically comes with a 3-year warranty. Please refer to the official ChargePoint website or your purchase documentation for the most current and detailed warranty terms and conditions.

Customer Support:

For technical assistance, troubleshooting, or warranty claims, please contact ChargePoint customer support. They offer 24/7 support.

- **Online Support:** Visit the official ChargePoint support website.
- **Phone Support:** Refer to the ChargePoint website for regional contact numbers.
- **ChargePoint App:** Access support resources directly through the mobile application.

	<p>MUSTART SAE J1772 AC Level 2 EVSE Portable EV Charger User Manual</p> <p>User manual for the MUSTART SAE J1772 AC Level 2 Portable EV Charger, model MTA43J0202210US. Provides safety warnings, product specifications for 25A and 40A models, LED status indicators, troubleshooting guide, and charging instructions.</p>
	<p>Wattsaving 9.6kW AC EV Charger User Manual (Model US10)</p> <p>Comprehensive user manual for the Wattsaving 9.6kW AC EV Charger, Model US10. Covers specifications, installation, charging operation, troubleshooting, safety warnings, and warranty information for electric vehicle charging.</p>
	<p>ChargePoint Home EV Charger Installation Guide</p> <p>Comprehensive installation guide for the ChargePoint Home electric vehicle charging station, covering setup, safety precautions, professional electrician guidelines, and warranty information.</p>
	<p>NovaCHARGE NC7000 Series EV Charger-32A Installation Manual</p> <p>Installation manual for the NovaCHARGE NC7000 Series 32A Level 2 AC EV Charger. Provides detailed instructions for installation, safety precautions, troubleshooting, and product specifications.</p>
	<p>Lectron 40 Amp Portable EV Charger User Manual</p> <p>User manual for the Lectron 40 Amp Portable EV Charger, detailing safety precautions, installation steps, LED indicator meanings, charging procedures, troubleshooting tips, and technical specifications for electric vehicle charging.</p>
	<p>EG Evgoer Recharge 40/48/50A Electric Vehicle Charger User Manual</p> <p>Comprehensive user manual for the EG Evgoer Recharge electric vehicle charger, covering safety instructions, intended use, parts and features, operating instructions, installation steps, specifications, troubleshooting, indicator codes, connector type, and warranty conditions for 40A, 48A, and 50A models.</p>

Documents - ChargePoint – CPH50-NEMA6-50-L23



[\[pdf\] User Manual Installation Guide Instructions Guide Warranty](#)

Installation Guide Chargepoint Inc Manual ChargePoint CPH50 NEMA6 50 L23 Single Port Wall Mount NEMA 6 23 ft Cable Rexel USA 75 001336 01r7; 2588E38B 2BDD 434C 9892 84D914696865 rexel cdn products |||

ChargePoint Home Flex 16A-50A Flexible Amperage Charger Installation Guide ATTENTION: Installers, please read this guide to the owner after installation. Important Safety Instructions SAVE THESE INSTRUCTIONS WARNING: This manual contains instructions for Home...

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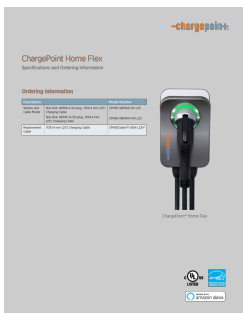


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[ChargePoint Home Flex EV Charger Specifications and Ordering Information](#)

Detailed specifications, ordering information, dimensions, and safety features for the ChargePoint Home Flex electric vehicle Includes model numbers and technical data.

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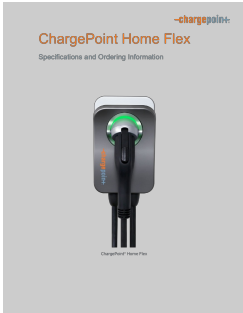
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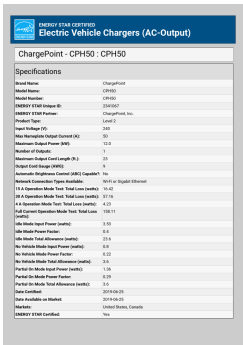
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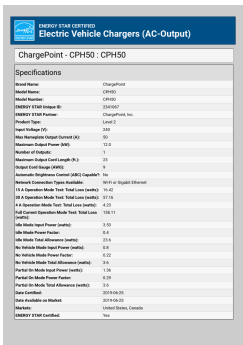
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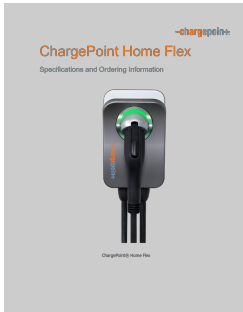


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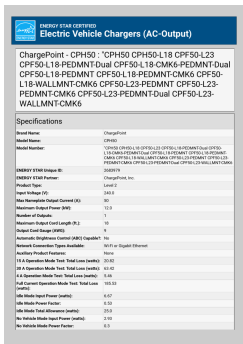


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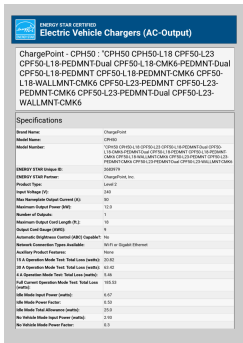
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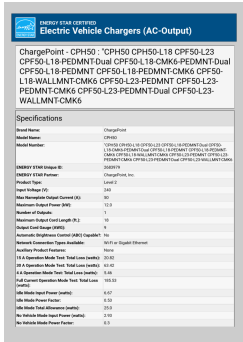
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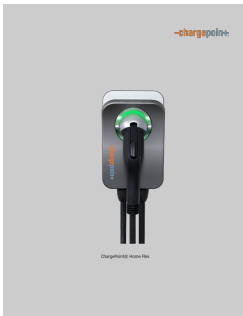
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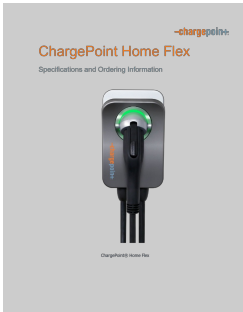


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ChargePoint Home Flex Specifications and Ordering Information ChargePoint Home Flex ChargePoint Ho ... ACS, 50A, 1 P Mount, Wi-Fi/BT, UL, 3 YR Parts Warranty, Hardwire Order Code **CPH50-NEMA6-50-L23** CPH50-NEMA14-50-L23 CPH50-**NEMA6-50-L23**NACS CPH50-NEMA14-50-L23...

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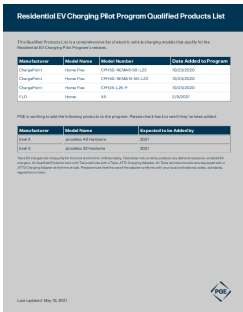
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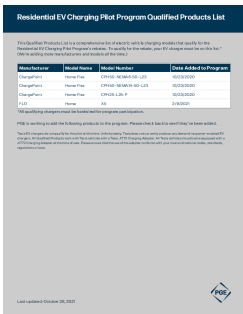


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Residential EV Charging Pilot Program Qualified Products List This Qualified Products List is a com ... hargePoint ChargeP Model Name Home Flex Home Flex Home Flex Home Model Number **CPH50-NEMA6-50-L23** CPH50-NEMA14-50-L23 CP Added to Program 10/23/2020 10/23/2020 1...

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Residential EV Charging Pilot Program Qualified Products List This Qualified Products List is a com ... facturers and models Manufacturer Model Name Model Number ChargePoint Home Flex **CPH50-NEMA6-50-L23** ChargePoint Home Flex CPH50 ChargePoint Home Flex CPH25-L25-P...

lang:en score:32 filesize: 31.72 K page_count: 1 document date: 2021-10-29



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Electric Vehicle Charging Granite City Charge Point home flex Data Sheet granitecityelectric content |||

ChargePoint Home Flex Specifications and Ordering Information Ordering Information Description Station and Cable Model
Model Number 16A-50A, NEMA 6-50 plug, 7010.4 mm 23 Charging Cable 16A-50A, NEMA 14-50 plug, 7010.4 mm 23 Cha
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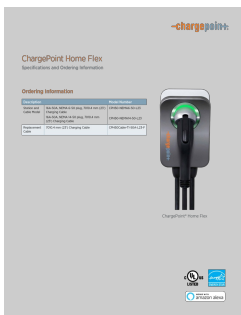
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ChargePoint Home Flex Specifications and Ordering Information Ordering Information Description Station and Cable Model
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ChargePoint Home Flex Specifications and Ordering Information Ordering Information Description Station and Cable Model
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ChargePoint Home Flex Flexible Amperage Home Charger Up to 50 Amps ChargePoint Home Flex Fast, fle ... 6-50 plug, 7
Cable 16A-50A, NEMA 14-50 plug, 7010.4 mm 23 Charging Cable **CPH50-NEMA6-50-L23** CPH50-NEMA14-50-L23 7010.4
Cable CPH50Cable-T1-50A-L23-F Cha...

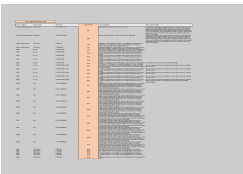
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ChargePoint Home Flex Spcifications et informations pour les commandes ChargePoint Home Flex Fiche ... 0A, cbl, cble de
mm 23 ft Cble de recharge de 7010,4 23 pi Code de commande **CPH50-NEMA6-50-L23** CPH50-NEMA14-50-L23 CPH50-I
CPH50Cable-T1-50A-L23-F ChargePoint, Inc....

lang:fr **score:30** filesize: 223.33 K page_count: 6 document date: 2023-04-05



[ChargePoint EV Charging Station Price List and Product Catalog - February 2022](#)

Comprehensive price list for ChargePoint and ABB electric vehicle charging stations, cloud services, and accessories, effec
Includes product details, pricing, and service offerings for residential, commercial, and fleet applications.

lang:en **score:25** filesize: 109.9 K page_count: 4 document date: 2022-03-29