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Sony WI-XB400

Sony WI-XB400 Wireless In-Ear Headphones User Manual

Model: WI-XB400

1. INTRODUCTION

The Sony WI-XB400 Wireless In-Ear Headphones are designed for comfortable, portable audio with enhanced bass. These lightweight headphones offer wireless connectivity via Bluetooth technology, providing up to 15 hours of battery life. They feature 12mm driver units for clear sound and an integrated microphone for hands-free calling.



Figure 1: Sony WI-XB400 Wireless In-Ear Headphones, black color.

2. WHAT'S IN THE BOX

The following items are included with your Sony WI-XB400 headphones:

- Sony WI-XB400 Headphones
- Eartips (various sizes)
- USB Type-C Charging Cable



Figure 2: Included items: headphones, eartips, and USB Type-C cable.

3. KEY FEATURES

- **Extra Bass:** Experience deep, punchy low-end sound.
- **Wireless Audio:** Connect via Bluetooth technology for tangle-free listening.
- **Long Battery Life:** Up to 15 hours of playback on a single charge.
- **Quick Charging:** 10 minutes of charge provides up to 60 minutes of playback.
- **12mm Driver Units:** Delivers crisp, clear sound.
- **Flexible and Lightweight Cables:** Designed for comfort and portability.
- **Hands-Free Calling:** Integrated microphone for clear phone calls.
- **Voice Assistant Compatible:** Access your smartphone's voice assistant with ease.
- **Magnetic Buds:** Keeps earbuds together when not in use, preventing tangles.



Figure 3: User enjoying music with the lightweight and flexible WI-XB400 headphones.

4. SETUP

4.1 Charging the Headphones

1. Open the USB Type-C port cover located on the control unit.
2. Connect the supplied USB Type-C cable to the charging port on the headphones.
3. Connect the other end of the USB Type-C cable to a powered USB charging adapter or a computer's USB port.
4. The indicator light will illuminate red during charging and turn off when charging is complete. A full charge takes approximately 3 hours.

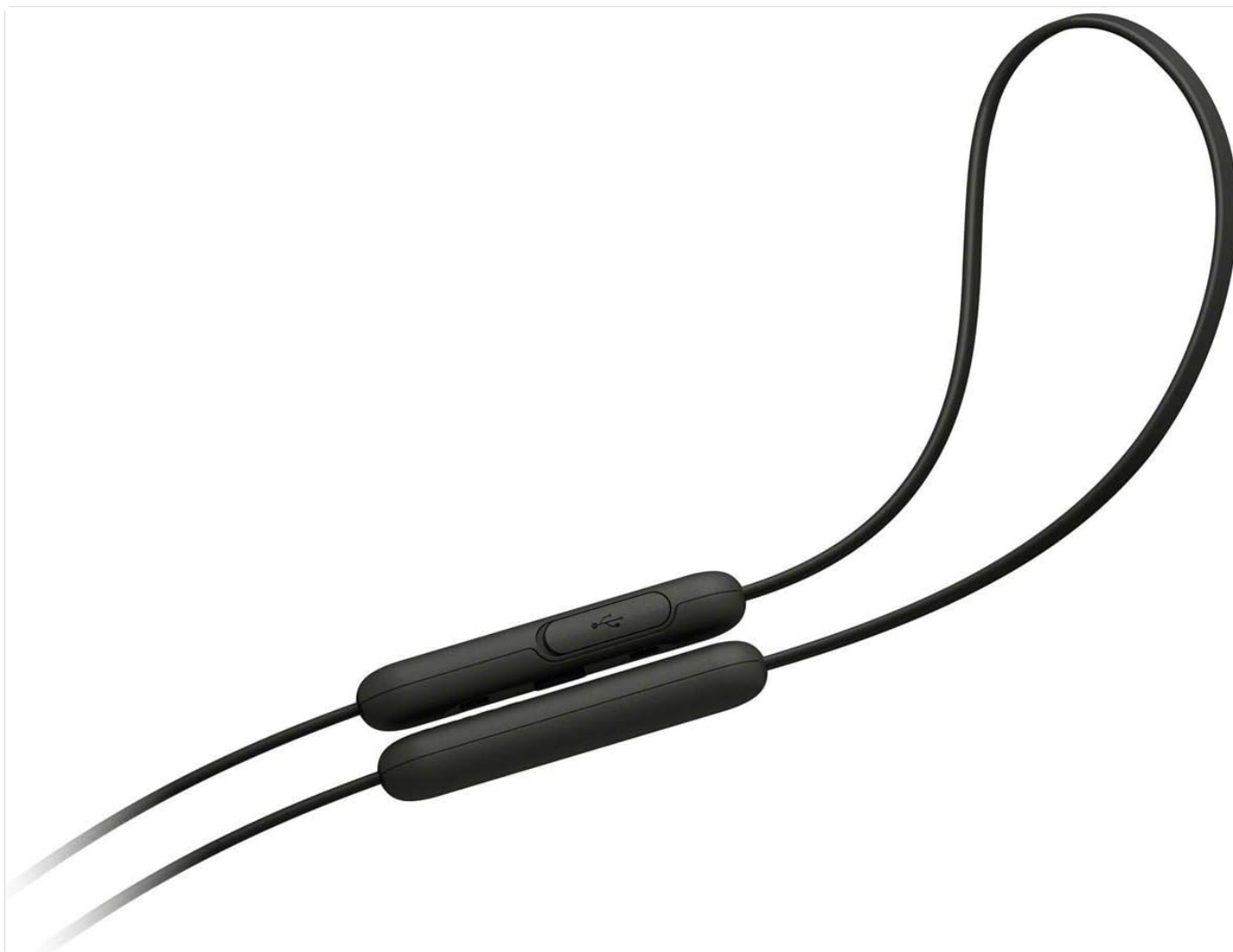


Figure 4: Close-up of the USB Type-C charging port on the control unit.

4.2 Bluetooth Pairing

1. Ensure the headphones are turned off.
2. Press and hold the power button for approximately 7 seconds until the indicator light flashes blue and red alternately. This indicates pairing mode.
3. On your Bluetooth device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "WI-XB400" from the list of detected devices.
5. Once connected, the indicator light will flash blue slowly.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **To Power On:** Press and hold the power button until the indicator light flashes blue.
- **To Power Off:** Press and hold the power button until the indicator light turns off.

5.2 Music Playback

- **Play/Pause:** Press the multi-function button (center button on the control unit) once.
- **Next Track:** Press the multi-function button twice quickly.
- **Previous Track:** Press the multi-function button three times quickly.
- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.



Figure 5: Close-up of the inline control panel with volume and multi-function buttons.

5.3 Phone Calls

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button for approximately 2 seconds.

5.4 Voice Assistant

- **Activate Voice Assistant:** Press and hold the multi-function button for approximately 2 seconds (when not on a call).

6. MAINTENANCE

- **Cleaning:** Wipe the headphones with a soft, dry cloth. Do not use alcohol, benzene, thinner, or other chemical cleaners.
- **Eartips:** Regularly remove and clean the eartips with a mild soap solution and water. Ensure they are completely dry before reattaching.
- **Storage:** When not in use, store the headphones in a cool, dry place away from direct sunlight and extreme temperatures. The magnetic earbuds can be connected to prevent tangling.
- **Water Resistance:** While water-resistant, avoid prolonged exposure to water or submerging the headphones. Ensure the USB Type-C port cover is securely closed.



Figure 6: The magnetic earbuds snap together for secure and tangle-free storage around the neck.

7. TROUBLESHOOTING

Problem	Solution
No power	Charge the headphones using the supplied USB Type-C cable. Ensure the charging cable is properly connected and the power source is active.
Cannot pair with Bluetooth device	Ensure the headphones are in pairing mode (indicator flashes blue and red alternately). Make sure the Bluetooth function on your device is enabled. Move the headphones closer to the Bluetooth device. Delete "WI-XB400" from your device's Bluetooth list and try pairing again.
No sound or low volume	Increase the volume on both the headphones and the connected device. Ensure the headphones are properly connected to the Bluetooth device. Check if the eartips fit snugly in your ears. Incorrectly sized eartips can affect sound quality.
Sound skips or cuts out	Move the headphones closer to the Bluetooth device. Avoid obstacles between the headphones and the device. Avoid using the headphones near other wireless devices that may cause interference.

8. SPECIFICATIONS

Feature	Detail
Brand	Sony
Model Name	WI-XB400
Connectivity Technology	Bluetooth 5.0
Driver Unit	12mm Dynamic Driver
Frequency Response	20 Hz - 20,000 Hz (44.1 kHz Sampling)
Battery Life	Up to 15 hours
Battery Charge Time	Approx. 3 hours (Full charge)
Quick Charge	10 min charge = 60 min playback
Control Type	Voice Control, Physical Buttons
Weight	0.74 Ounces
Water Resistance Level	Water Resistant

9. WARRANTY INFORMATION

The Sony WI-XB400 Wireless In-Ear Headphones come with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

Please retain your proof of purchase for warranty claims.

10. SUPPORT

For further assistance, product registration, or to access detailed support resources, please visit the official Sony support website:

Sony Support Website

You may also refer to the full digital manual available on the product page or contact Sony customer service directly.

PRODUCT OVERVIEW VIDEO

Your browser does not support the video tag.

Video 1: Official product overview of the Sony WI-XB400 Wireless In-Ear Extra Bass Headphones, highlighting key features and design.