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JustFine HW-D350/EN, HW-D450/EN, HW-D450/ZK, HW-D551/ZA, HW-E550, HW-F350, HW-F550/ZAZZ01, HW-FM45, HW-H551/ZA

JustFine Replacement Remote Control User Manual

Compatible with Samsung Home Theater Sound Bar Systems

Product Overview

This document provides instructions for the JustFine replacement remote control, designed for use with various Samsung Home Theater Sound Bar Systems. This remote is pre-programmed and requires no additional setup beyond battery installation.
Compatible Samsung Models:

- HW-D350/EN
- HW-D450/EN, HW-D450/ZK
- HW-D551/ZA
- HW-E550
- HW-F350
- HW-F550/ZAZZ01
- HW-FM45
- HW-H551/ZA

Setup: Battery Installation

The remote control operates on AAA batteries (not included). Follow these steps to install the batteries:

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards or press the latch and lift to open.
3. Insert two (2) AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover by sliding it back into place until it clicks securely.



This image displays the back of the remote control, highlighting the battery compartment cover. The cover can be slid open to insert or replace batteries.

Once batteries are installed, the remote is ready for use. No programming is required.

Operating Instructions

This replacement remote control functions identically to the original Samsung remote for the specified sound bar systems. Point the remote directly at your sound bar system and press the desired function button.
Common functions include:

- **Power:** Turns the sound bar system on or off.
- **Volume Up/Down:** Adjusts the audio volume.
- **Mute:** Silences the audio output.
- **Source/Function:** Cycles through input sources (e.g., TV, Bluetooth, Optical).
- **Sound Mode:** Changes audio presets (e.g., Standard, Music, Movie).

Refer to your Samsung sound bar system's original manual for specific button layouts and advanced functions.

Maintenance

To ensure the longevity and proper functioning of your remote control:

- Keep the remote clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- Do not expose the remote to extreme temperatures, direct sunlight, or high humidity.
- If the remote will not be used for an extended period, remove the batteries to prevent leakage.
- Avoid dropping the remote or subjecting it to strong impacts.

Troubleshooting

If your remote control is not functioning as expected, consider the following:

- **Remote not responding:**
  - Ensure batteries are installed correctly with the correct polarity (+/-).
  - Replace old batteries with new AAA batteries.
  - Check for any obstructions between the remote and the sound bar system's infrared receiver.
  - Confirm that the remote is pointed directly at the sound bar system.
- **Intermittent operation:**
  - Weak batteries may cause inconsistent performance. Replace them.
  - Ensure there are no strong light sources (e.g., direct sunlight, fluorescent lights) interfering with the infrared signal.

If issues persist after troubleshooting, please contact customer support.

Specifications

Feature	Detail
Brand	JustFine
Connectivity Technology	Infrared
Compatible Devices	Samsung Home Theater Sound Bar Systems (models listed above)
Controller Type	Button Control
Max Number of Supported Devices	1
Maximum Range	10 Meters
Battery Type	AAA (2 required, not included)
Special Feature	Ergonomic

Warranty and Support

This product comes with a **30-day quality warranty** and a money-back guarantee, ensuring a hassle-free return process if you encounter any issues.
For any problems or inquiries, please contact our customer support team via email. Refer to your purchase documentation for

specific contact details.

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