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Eureka Forbes GWPDNRICH10000

Dr. Aquaguard Nrich HD RO+UV+MTDS Water Purifier User Manual

Model: GWPDNRICH10000

1. INTRODUCTION

The Dr. Aquaguard Nrich HD RO+UV+MTDS Water Purifier is designed to provide safe, healthy, and great-tasting drinking water. This universal water purifier is equipped with an advanced purification system suitable for various water conditions, ranging from 1 to 2000 mg/litre Total Dissolved Solids (TDS). It features an advanced TDS Regulator for optimal purification based on your water source, ensuring 100% pure and healthy water.

This manual provides essential information for the proper installation, operation, and maintenance of your water purifier. Please read it thoroughly before using the appliance and keep it for future reference.



Image: Dr. Aquaguard Nrich HD RO+UV+MTDS Water Purifier. This sleek black and silver unit is suitable for countertop or wall-mount installation.

2. KEY FEATURES

- **Advanced Purification Technology:** RO + UV + MTDS for comprehensive water treatment.
- **Multi-Stage Filtration:** Includes HD Filter, Chemi Block, Electronic Membrane Life Enhancer, HD RO Cartridge, UV Chamber, Active Copper Maxx, Biotron, and Mineral Guard.
- **Water Source Compatibility:** Suitable for ground water, surface water, and mixed water sources.
- **TDS Regulator:** Advanced TDS Regulator allows adjustment of purification process for water with TDS levels up to 2000 mg/litre.
- **Intuitive LED Display:** Provides clear operational status.
- **Storage Capacity:** 7 Litre purified water storage.
- **Installation Options:** Designed for both wall mount and table top placement.
- **Certified Quality:** Certified by leading laboratories.

3. SETUP AND INSTALLATION

Your Dr. Aquaguard Nrich HD RO+UV+MTDS Water Purifier comes with free standard installation. It is crucial to have the unit installed by an authorized service technician to ensure proper functioning and warranty validity.

3.1 Unpacking and Inspection

- Carefully unpack the water purifier and all its components.
- Verify that all included components are present: Water Purifier unit, Plumbing Kit assembly, Power Supply Adaptor 2.5 Amps, Power Supply Adaptor Bracket, and Diverter valve PL6.
- Inspect the unit for any visible damage. If any damage is found, do not proceed with installation and contact customer support immediately.

3.2 Site Selection

- Choose a location that is clean, dry, and away from direct sunlight or heat sources.
- Ensure the chosen location has easy access to a water supply (inlet water pressure between 0.3 to 3.0 kg/cm²) and a power outlet (230V AC / 50 Hz).
- The unit can be wall-mounted or placed on a countertop. Ensure the surface is stable and level.

3.3 Professional Installation

For installation, please call our service helpline number: **18602661177**. An authorized technician will visit to install the unit, connect it to the water supply, and ensure all connections are secure and leak-free. They will also explain the initial operation and maintenance.

4. OPERATING INSTRUCTIONS

4.1 Initial Start-up

- After professional installation, ensure the water supply valve is open and the power adapter is plugged in.
- The purifier will begin filling its storage tank. The LED indicators will show the purification process.
- For the first use, it is recommended to drain the first two full tanks of purified water. This flushes out any residual impurities from the new filters and pipes, ensuring optimal water quality.

4.2 Dispensing Purified Water

- Once the storage tank is full, the purifier is ready for use.
- Place a clean container under the water dispenser tap.
- Operate the tap to dispense purified water. Close the tap once the desired amount is collected.

4.3 LED Indicators

The intuitive LED display provides visual cues about the purifier's status, such as power on, purification in progress, tank full, and service alerts. Refer to the specific indicator guide provided by the technician during installation for detailed understanding.

5. MAINTENANCE

Regular maintenance is essential to ensure the longevity and efficient performance of your Dr. Aquaguard Nrich HD Water Purifier.

5.1 Cleaning the Unit

- Always switch off and unplug the purifier before cleaning.
- Wipe the exterior of the unit with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- Clean the water dispensing area regularly to prevent bacterial growth.

5.2 Filter Replacement

- The purification cartridges have a limited lifespan and need periodic replacement. The frequency depends on the quality of your input water and usage.
- The unit is equipped with electronically authenticated purification cartridges, ensuring 'pure and healthy water or no water'.
- When a filter replacement is due, the LED indicator will typically alert you.
- Contact an authorized service technician for filter replacement to ensure genuine parts are used and proper installation is performed.

5.3 Storage Tank Cleaning

Periodically, the internal storage tank may require cleaning. This should also be performed by an authorized service technician during routine maintenance visits.

6. TROUBLESHOOTING

If you encounter any issues with your water purifier, refer to the following common troubleshooting steps. For complex problems, contact customer support.

6.1 No Water Flow / Slow Flow

- **Check Water Supply:** Ensure the main water supply valve to the purifier is fully open.
- **Check Power:** Verify the power adapter is securely plugged in and there is power to the outlet.
- **Clogged Filters:** Filters may be clogged due to heavy sediment in the input water. This requires professional service for inspection and replacement.
- **Low Water Pressure:** Ensure the inlet water pressure meets the recommended range (0.3 to 3.0 kg/cm²).

6.2 Unusual Taste or Odor in Purified Water

- **Initial Use:** For new units, drain the first two tanks of water as recommended.
- **Filter Life:** Filters may have reached the end of their lifespan. Contact customer support for filter replacement.
- **Storage Tank:** The storage tank might need cleaning. Schedule a service visit.

6.3 Water Leakage

- **Check Connections:** Visually inspect all external connections for looseness. Do not attempt to tighten internal connections yourself.
- **Contact Service:** Immediately switch off the water supply to the purifier and unplug it. Contact customer support for assistance.

7. SPECIFICATIONS

Feature	Specification
Brand	Eureka Forbes
Model Name	Nrich HD RO+UV+MTDS
Item Model Number	GWPDNRICH10000
Body Material	ABS Plastic
Color	Black
Dimensions (LxWxH)	31.6 x 42.3 x 26.1 Centimeters
Item Weight	9 kg 360 g
Purification Technology	RO + UV + MTDS
Special Features	HD Filter, Chemi Block, Active Copper Maxx
Supported Water TDS Level Maximum	2000 PPM (mg/litre)
Storage Capacity	7 Litres
Power Source	Corded Electric
Power Consumption	45 W
Power Requirement	230V AC / 50 Hz
Inlet Water Pressure (Min)	0.3 kg/cm ²
Inlet Water Pressure (Max)	3.0 kg/cm ²
Inlet Water Temperature (Min)	10°C
Inlet Water Temperature (Max)	40°C
Installation Type	Countertop / Wall Mount
Included Components	Water Purifier, User Manual, Plumbing Kit assy, Power Supply Adaptor 2.5 Amps, Power Supply adaptor Bracket, Diverter valve PL6

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Dr. Aquaguard Nrich HD RO+UV+MTDS Water Purifier comes with a **1 Year Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects and faulty components under normal use. Please retain your purchase receipt for warranty claims.

The warranty does not cover damages resulting from improper installation, misuse, unauthorized repairs, or

normal wear and tear of consumable parts like filters.

8.2 Customer Support

For any installation requests, service needs, technical assistance, or warranty claims, please contact Eureka Forbes customer support:

- **Helpline Number:** 18602661177

Ensure you have your product model number (GWPDNRICH10000) and purchase details ready when contacting support.

9. PRODUCT VIDEO OVERVIEW

Your browser does not support the video tag.

Video: This video highlights the key features of the Dr. Aquaguard Nrich HD RO+UV+MTDS Water Purifier, including its advanced purification technology, suitability for various water sources, free standard installation, and 1-year manufacturer warranty.