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- › [Amazon Prime Video](#) /
- › [Kontroll Prime Video User Guide](#)

Amazon Prime Video Prime Video (ASIN: B07WDV5CSD)

Kontroll Prime Video User Guide

Your comprehensive guide to accessing and enjoying the film Kontroll on Amazon Prime Video.

INTRODUCTION

This user guide provides detailed instructions for accessing, playing, and troubleshooting the film "Kontroll" on the Amazon Prime Video platform. Whether you are renting or purchasing, this guide will help you optimize your viewing experience.

For the best experience, ensure your device meets the minimum system requirements for streaming Prime Video content and that you have a stable internet connection.

ACCESSING THE FILM

To begin watching "Kontroll," follow these steps:

1. **Open Prime Video:** Launch the Amazon Prime Video application on your smart TV, streaming device, computer, or mobile device.
2. **Sign In:** Ensure you are signed in to your Amazon account associated with your Prime Video subscription or purchase.
3. **Search for "Kontroll":** Use the search bar within the Prime Video app or website to find "Kontroll." You can also navigate directly to the film's page if you have a direct link.
4. **Select Playback Option:** On the film's detail page, choose your preferred playback option (e.g., "Watch Now" if included with Prime, "Rent SD \$2.99", or "Buy SD \$6.99"). Confirm your selection if prompted.
5. **Start Watching:** The film will begin streaming shortly after your selection.

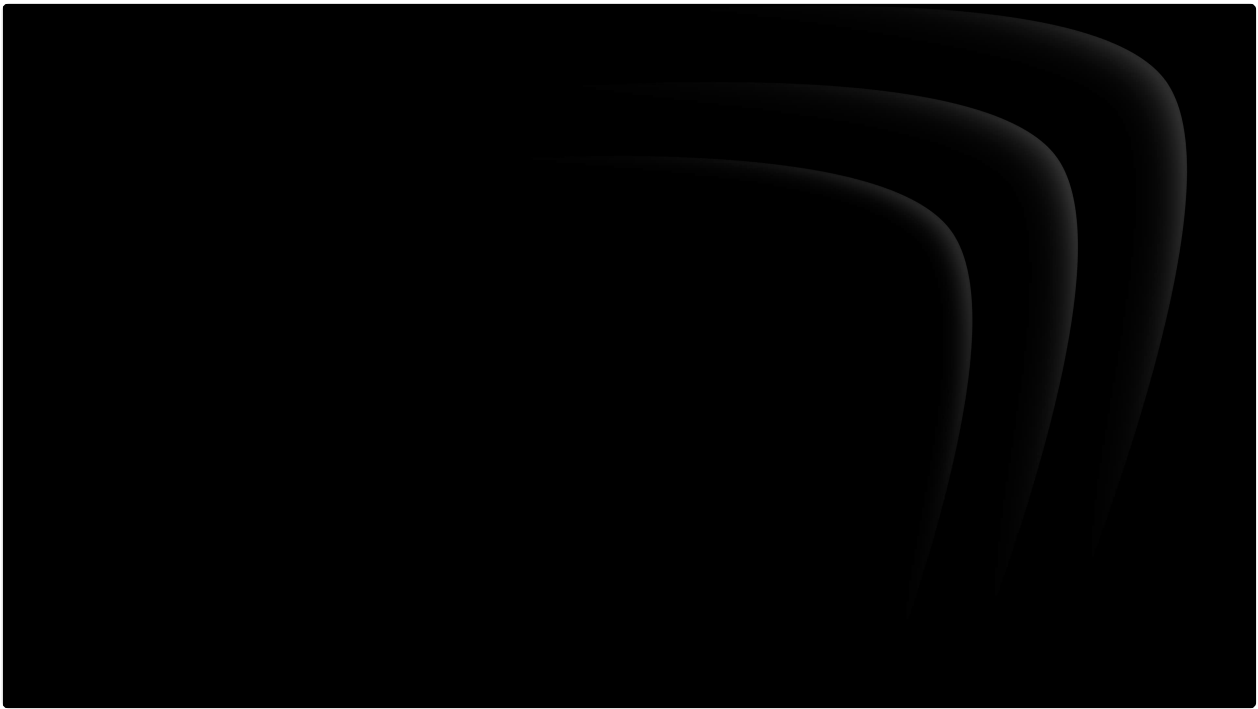


Image: A generic background image often displayed on Prime Video, representing the platform's interface. This image is not specific to the film "Kontroll" but illustrates the Prime Video environment.

PLAYBACK CONTROLS

While watching "Kontroll," you can use the following controls to manage your viewing experience:

- **Play/Pause:** Click or tap the play/pause icon (▶/⏸) to start or temporarily stop the film. On most devices, pressing the spacebar or the center button on your remote will also toggle play/pause.
- **Rewind/Fast Forward:** Use the rewind (⏮) and fast forward (⏭) buttons to jump backward or forward in the film. Some interfaces allow you to drag a progress bar to a specific timestamp.
- **Volume Control:** Adjust the volume using the speaker icon (🔊) and slider, or your device's physical volume buttons.
- **Subtitles/Closed Captions (CC):** Look for the "CC" or speech bubble icon. Click or tap it to enable or disable subtitles and select your preferred language if multiple options are available. "Kontroll" supports subtitles.
- **Audio Tracks:** If available, an audio icon or settings gear may allow you to switch between different audio languages or descriptive audio tracks.
- **Full Screen:** Select the full-screen icon (usually two arrows pointing outwards) to expand the video to fill your entire screen. Press "Esc" or the full-screen icon again to exit.

OPTIMIZING VIEWING EXPERIENCE

To ensure the best possible viewing of "Kontroll":

- **Internet Connection:** A stable and sufficiently fast internet connection is crucial for smooth streaming. For SD content, a minimum of 1.5 Mbps is recommended.
- **Close Background Applications:** On computers or mobile devices, close unnecessary applications running in the background to free up system resources and bandwidth.
- **Update App/Browser:** Ensure your Prime Video app or web browser is updated to the latest version for optimal performance and security.

- **Device Compatibility:** Verify that your streaming device or smart TV is compatible with Prime Video and supports the desired video quality.

TROUBLESHOOTING

If you encounter issues while watching "Kontroll," try the following solutions:

Problem	Solution
Buffering or Poor Quality	Check your internet connection speed. Try restarting your router/modem. Reduce the number of devices using your network. Lower the video quality setting if available.
No Sound	Check your device's volume and the Prime Video player's volume control. Ensure your audio cables are properly connected if using external speakers. Try restarting the app or browser.
Subtitles Not Appearing	Verify that subtitles are enabled in the playback controls (look for the "CC" icon). Check if your device's accessibility settings are interfering.
Film Not Loading	Clear your browser's cache and cookies, or clear the app's data. Restart your device. Ensure your Prime Video subscription or purchase is active.
Error Code Displayed	Note the error code and visit the Amazon Prime Video Help pages for specific solutions related to that code.

SPECIFICATIONS

Key details for the film "Kontroll" on Prime Video:

Title: Kontroll

Format: Prime Video (Digital Streaming)

ASIN: B07WDV5CSD (SD Rental), B07WGY43VH (SD Purchase)

Release Date: 2019

Rating: R (Restricted)

Subtitles: Available (as indicated by product details)

CUSTOMER SUPPORT

For further assistance with "Kontroll" or your Prime Video service, please contact Amazon Customer Service:

- **Online Help:** Visit the official [Amazon Prime Video Help pages](#) for FAQs and troubleshooting guides.
- **Contact Support:** You can typically find options to chat or call customer service through the "Help" or "Contact Us" sections on the Amazon website or Prime Video app.

Please have your Amazon account details and the ASIN (B07WDV5CSD or B07WGY43VH) ready when contacting support.

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