

Motorola MOTO G7 POWER XT1955-5

Motorola MOTO G7 Power XT1955-5 User Manual

Model: MOTO G7 POWER XT1955-5 | Brand: Motorola

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Motorola MOTO G7 Power smartphone. Please read this guide thoroughly to ensure optimal use of your device.



Figure 1: Motorola Moto G7 Power, front and back view.

The Motorola MOTO G7 Power is a GSM unlocked Android smartphone featuring a 6.2-inch HD+ Max Vision display, an octa-core processor, and a long-lasting 5000 mAh battery. It includes a 12 MP rear camera and an 8 MP front camera, along with security features like a fingerprint reader and face unlock.

2. SETUP

2.1 Unboxing Your Device

Upon opening the product packaging, verify that the following items are included:

- Motorola MOTO G7 Power Smartphone
- Charger

2.2 SIM and MicroSD Card Installation

To install your SIM card and an optional microSD card for expanded storage:

1. Locate the SIM/microSD card tray on the side of the device.
2. Insert the SIM ejector tool (not included) into the small hole on the tray to open it.
3. Place your GSM SIM card into the designated slot.
4. If desired, insert a microSD card into the secondary slot for additional storage (up to 512 GB supported).
5. Carefully reinsert the tray into the device.



Figure 2: Side view of the Motorola Moto G7 Power, indicating the SIM/microSD card tray location.

2.3 Initial Power On and Setup

Press and hold the Power button located on the side of the device until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security preferences.

### 3. OPERATING THE DEVICE

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#### 3.1 Display and Navigation

The MOTO G7 Power features a 6.2-inch HD+ Max Vision display with a 19:9 aspect ratio, offering an immersive viewing experience. Navigate the Android operating system using touch gestures: swipe to scroll, tap to select, and pinch to zoom.



Figure 3: Front display of the Motorola Moto G7 Power.

#### 3.2 Security Features

Your device offers multiple security options:

- **Fingerprint Reader:** The fingerprint reader is located on the rear of the device. To set up, go to Settings > Security & location > Fingerprint.
- **Face Unlock:** To set up face unlock, go to Settings > Security & location > Face Unlock.



Figure 4: Rear of the Motorola Moto G7 Power with fingerprint sensor.

#### 3.3 Camera Usage

The MOTO G7 Power is equipped with a 12 MP PDAF (Phase Detection Autofocus) rear camera and an 8 MP front-facing camera. To open the camera app, tap the camera icon on your home screen or swipe up from the bottom right corner of the lock screen.

- **Taking Photos:** Tap the shutter button to capture a photo.
- **Recording Videos:** Switch to video mode and tap the record button. The device supports 1080p video recording for both front and rear cameras.
- **Camera Modes:** Explore various modes such as Portrait, Panorama, and Manual settings within the camera application.



Figure 5: Rear camera module of the Motorola Moto G7 Power.

#### 3.4 Connectivity

The device supports GSM cellular networks and Wi-Fi connectivity. To manage your connections, go to Settings > Network & internet.

### 4. MAINTENANCE

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#### 4.1 Battery Care and Charging

The MOTO G7 Power is equipped with a 5000 mAh battery, providing up to 60 hours of talk time or 2.5 days of mixed usage. Use the provided charger to charge your device via the USB-C port. Avoid exposing the battery to extreme temperatures or physical damage to prolong its lifespan.

#### 4.2 Software Updates

Ensure your device is running the latest software version for optimal performance and security. To check for updates, go to

## 5. TROUBLESHOOTING

If you encounter issues with your device, consider the following common solutions:

- **Device Not Powering On:** Ensure the battery is charged. Connect the device to its charger and wait a few minutes before attempting to power it on again.
- **Network Connectivity Issues:** Verify that your SIM card is correctly inserted and activated. Check your network settings and ensure mobile data or Wi-Fi is enabled. If issues persist, restart your device.
- **App Performance:** If an app is unresponsive, try force-closing it from Settings > Apps & notifications. Clear the app's cache or data if necessary.
- **Fingerprint Reader/Face Unlock Not Working:** Ensure your fingers are clean and dry for the fingerprint reader. For face unlock, ensure adequate lighting and that your face is clearly visible to the front camera. Re-register your fingerprint or face data if problems continue.

## 6. SPECIFICATIONS

| Feature            | Specification                  |
|--------------------|--------------------------------|
| Model Name         | MOTO G7 POWER XT1955-5         |
| Brand              | Motorola                       |
| Operating System   | Android                        |
| Display Size       | 6.2 Inches                     |
| Display Resolution | 1280 x 720 (HD+)               |
| RAM                | 3 GB                           |
| Internal Storage   | 32 GB (expandable via microSD) |
| Rear Camera        | 12 MP PDAF                     |
| Front Camera       | 8 MP                           |
| Battery Capacity   | 5000 mAh                       |
| Talk Time          | 60 Hours                       |
| Dimensions         | 6.28 x 2.99 x 0.37 inches      |
| Weight             | 6.8 ounces                     |
| Audio Jack         | 3.5 mm                         |
| Charging Port      | USB-C                          |

## 7. WARRANTY AND SUPPORT

This renewed product is eligible for Amazon Renewed coverage, which includes a 90-day refund or replacement policy. For further support or warranty claims, please refer to the Amazon Renewed program details or contact your seller.

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### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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