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Uncaged Ergonomics RU2gbk48

Uncaged Ergonomics Rise Up Electric Standing Desk 48x30 User Manual

Model: RU2gbk48
Brand: Uncaged Ergonomics

INTRODUCTION

Thank you for choosing the Uncaged Ergonomics Rise Up Electric Standing Desk. This manual provides essential information for the safe and efficient assembly, operation, and maintenance of your new adjustable height desk. Please read these instructions carefully before use and retain them for future reference.



Image: The Rise Up Electric Standing Desk with a black bamboo desktop and gray frame.

SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following:

- Ensure all cables are properly connected and secured before operation.
- Keep children and pets away from the desk during height adjustments.
- Do not overload the desk. The maximum weight capacity is 250 lbs (113 kg).
- Avoid placing objects that could be damaged by movement under the desk.

- Do not sit or stand on the desk frame.
- If the desk makes unusual noises or movements, discontinue use and consult the troubleshooting section.
- Only use the provided power adapter and control panel.

PACKAGE CONTENTS

Verify that all components are present before beginning assembly:

- Electric Desk Frame (Gray)
- 48x30 inch Solid Bamboo Desktop (Black)
- Control Box
- Control Panel with Memory Presets
- Power Adapter and Cables
- Assembly Hardware (screws, tools)
- Instruction Manual (this document)

ASSEMBLY INSTRUCTIONS

Assembly requires careful attention to detail. A second person may be helpful due to the weight of the components. A drill can simplify the process, though it is not strictly required.

Step 1: Unpack Components

Carefully remove all parts from the packaging. Lay them out on a clean, soft surface to prevent scratches.

Step 2: Assemble the Desk Frame

Follow the detailed diagrams provided in the separate assembly guide (if included) to connect the crossbar, lifting columns, and feet of the desk frame. Ensure all screws are tightened securely.

ADJUSTABLE HEIGHT & WIDTH



Image: Illustration of the adjustable height and width features of the desk frame, highlighting the range from 27.2" to 46.7" in height and 42.3" to 71" in width.

Step 3: Attach the Desktop

Carefully place the bamboo desktop upside down on a soft surface. Position the assembled desk frame onto the desktop, aligning the pre-drilled holes (if any) or marking new ones. Secure the desktop to the frame using the provided screws. The solid bamboo desktop is designed to accept screws without chipping.

BREAK FREE FROM THE ORDINARY

CHANGE YOUR POSTURE, CHANGE YOUR PERSPECTIVE.



Image: The Rise Up desk illustrating its adjustable height range from 27.2 inches to 46.7 inches, with a chair shown at both sitting and standing heights.

Step 4: Connect the Control Box and Cables

Mount the control box and control panel to the underside of the desktop as indicated in the assembly guide. Connect all motor cables and the power cable to the control box. Ensure all connections are secure.



Image: A close-up view of the dual motors and two-stage lifting columns, indicating fast and quiet operation.

OPERATING INSTRUCTIONS

Height Adjustment

Use the up (▲) and down (▼) arrows on the control panel to adjust the desk to your desired height. The current height in centimeters will be displayed on the LCD screen.



Image: A person standing at the Rise Up Electric Standing Desk, demonstrating the ease of height adjustment for an ergonomic work setup.

Memory Presets

The control panel features four memory presets (1, 2, 3, 4) to save your preferred sitting and standing heights.

1. Adjust the desk to your desired height using the up/down arrows.
2. Press and hold the "M" button until the LCD screen flashes.
3. Immediately press the number button (1, 2, 3, or 4) where you want to save the current height.
4. To recall a saved height, simply press the corresponding number button. The desk will automatically adjust to that position.

Video: This video demonstrates how to set and use the memory presets on the Rise Up Electric Standing Desk control panel for quick height adjustments.

Reset Procedure

If the desk is not adjusting properly, or if the LCD screen displays an error message like "ASR" or "000", a motor reset may be required. This procedure is simple and fast:

1. Unplug all cables from the desk.
2. Allow the desk to rest for a few seconds to dissipate any residual electricity.
3. Plug all cables back in securely.
4. Press and hold both the up (▲) and down (▼) arrows simultaneously for approximately 20-30 seconds.
5. The desk will drop to its lowest position and then beep, indicating that the reset procedure is complete.

Video: This video provides a step-by-step guide on how to reset the motors of your Rise Up Electric Standing Desk if it encounters adjustment issues or displays error codes.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your desk:

- **Cleaning:** Wipe the desktop and frame with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners.
- **Cable Management:** Periodically check that all cables are neatly organized and not pinched or tangled.
- **Fasteners:** Occasionally inspect all screws and bolts to ensure they remain tight. Retighten if necessary.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Desk does not move / LCD shows "ASR" or "000"	Motor error or system needs reset.	Perform the "Reset Procedure" as described in the Operating Instructions section.
Uneven movement or noise	Loose connections or uneven load.	Check all cable connections. Ensure the desk load is evenly distributed. Perform a reset.
Desk stops mid-adjustment	Overload protection activated or anti-collision engaged.	Reduce the weight on the desk. Check for obstructions. Wait a few minutes and try again.

SPECIFICATIONS

Feature	Detail
Model Number	RU2gbk48
Desktop Material	Solid Bamboo (Black)
Frame Material	Alloy Steel (Gray)
Desktop Dimensions	48 inches (D) x 30 inches (W)
Adjustable Height Range	27.2 inches - 46.7 inches
Adjustable Width Range	42 inches - 71 inches
Motor Type	Dual Motor
Weight Capacity	250 lbs (113 kg)
Special Features	Anti-collision technology, 4 memory presets

WARRANTY AND SUPPORT

The Uncaged Ergonomics Rise Up Electric Standing Desk comes with a 5-year warranty on the electric components and frame. For technical support, warranty claims, or any questions regarding your product, please visit our website or contact our customer service team.

Website: UncagedErgonomics.com