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› [Motorola](#) /

› Motorola Moto E5 Play XT1921 User Manual

Motorola XT1921

Motorola Moto E5 Play XT1921 User Manual

Model: XT1921

INTRODUCTION

Welcome to the user manual for your Motorola Moto E5 Play XT1921. This guide provides detailed instructions to help you get started with your device, understand its features, and maintain its performance. The Motorola Moto E5 Play is a versatile smartphone designed for everyday communication and entertainment.



Figure 1: Front view of the Motorola Moto E5 Play.

SETUP

1. What's in the Box

Upon unboxing your Motorola Moto E5 Play, please ensure the following items are present:

- Motorola Moto E5 Play XT1921 Smartphone
- Charger
- Quick Start Guide

2. Installing the SIM Card and microSD Card

To begin using your phone, you will need to install a SIM card. You may also install a microSD card for expanded storage.

1. Locate the SIM/microSD card tray on the side of the phone.
2. Insert the SIM ejector tool (or a small paperclip) into the small hole on the tray to pop it open.
3. Carefully pull out the tray.
4. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray, ensuring they are correctly oriented.
5. Gently push the tray back into the phone until it clicks into place.

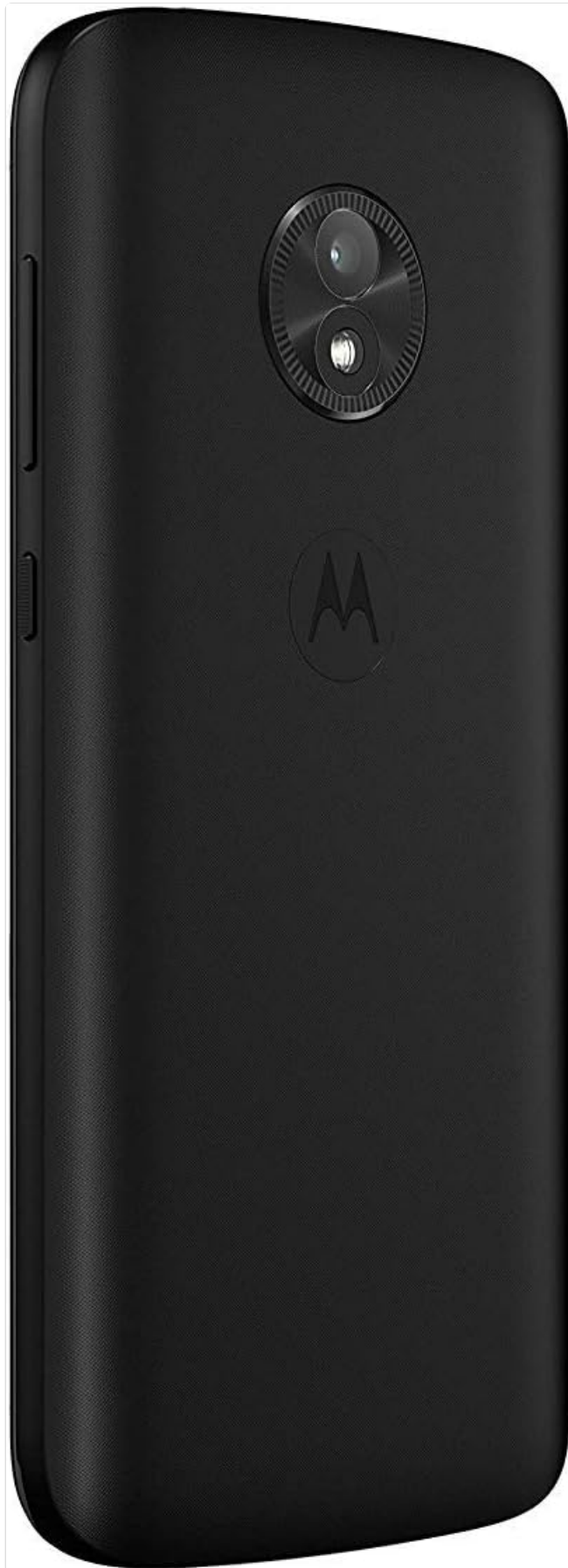


Figure 2: Back view of the Motorola Moto E5 Play, indicating the general area for SIM/microSD tray access (tray is on the side).

3. Charging the Battery

Before first use, it is recommended to fully charge your device.

- Connect the charger to the charging port at the bottom of your phone.

- Plug the charger into a power outlet.
- The battery indicator on the screen will show charging progress.

4. Initial Power On and Setup

Press and hold the Power button until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

OPERATING YOUR DEVICE

1. Basic Navigation

The Moto E5 Play features a touchscreen for navigation. Use the following gestures:

- **Tap:** To select an item or open an app.
- **Swipe:** To scroll through screens or lists.
- **Pinch:** To zoom in or out on photos and web pages.
- **Long Press:** To access contextual menus or move icons.

2. Making Calls

To make a call:

1. Tap the **Phone** icon on the home screen.
2. Enter the phone number using the dial pad or select a contact from your address book.
3. Tap the **Call** button.

3. Sending Messages

To send a text message:

1. Tap the **Messages** icon.
2. Tap the **New Message** icon (usually a plus sign or a chat bubble).
3. Enter the recipient's number or select from contacts.
4. Type your message in the text field.
5. Tap the **Send** button.

4. Connecting to Wi-Fi

To connect to a Wi-Fi network:

1. Go to **Settings > Network & Internet > Wi-Fi**.
2. Toggle **Wi-Fi On**.
3. Select your desired network from the list.
4. If prompted, enter the network password and tap **Connect**.

5. Using the Camera

Your Moto E5 Play is equipped with a camera for capturing photos and videos.

- Tap the **Camera** icon to open the camera app.
- Tap the **Shutter** button to take a photo.
- Switch to video mode by tapping the video icon.



Figure 3: Angled front view of the Motorola Moto E5 Play, showing the display and icons.

6. App Management

To install new applications, open the **Google Play Store** app and search for your desired apps. To uninstall an app, long-press its icon on the home screen or app drawer, then drag it to the **Uninstall** option, or go to **Settings > Apps & notifications > App info**, select the app, and tap **Uninstall**.

MAINTENANCE

1. Cleaning Your Device

To keep your phone clean and functioning properly:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals or abrasive materials.
- Do not expose the phone to excessive moisture.

2. Software Updates

Keeping your software up to date ensures optimal performance and security.

- Go to **Settings > System > System updates**.
- Tap **Check for updates**.
- Follow the on-screen instructions to download and install any available updates.

3. Battery Care

To maximize battery life:

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging regularly.
- Use the original charger provided with the device.

4. Storage Management

To manage your phone's internal storage:

- Regularly delete unnecessary files, photos, and videos.
- Uninstall unused applications.
- Move large files to a microSD card if installed.
- Go to **Settings > Storage** to view storage usage and free up space.

TROUBLESHOOTING

This section addresses common issues you might encounter with your Motorola Moto E5 Play.

Problem	Possible Solution
Device not turning on	Ensure the battery is charged. Press and hold the Power button for at least 10-15 seconds to force a restart.

Problem	Possible Solution
Cannot connect to Wi-Fi	Check if Wi-Fi is enabled. Restart your phone and the Wi-Fi router. Verify the Wi-Fi password.
Apps crashing or freezing	Clear the app's cache and data (Settings > Apps & notifications > App info > [App Name] > Storage & cache). Update the app. Restart the phone.
Poor call quality	Check network signal strength. Move to an area with better reception. Ensure nothing is blocking the microphone or speaker.
Battery drains quickly	Reduce screen brightness. Close unused apps. Turn off Wi-Fi, Bluetooth, and GPS when not in use. Check battery usage in Settings to identify power-hungry apps.

SPECIFICATIONS

Below are the key technical specifications for the Motorola Moto E5 Play XT1921:

Feature	Detail
Model Name	Moto E5 Play
Item Model Number	XT1921
Operating System	Android 8
Memory Storage Capacity	16 GB
RAM Memory Installed Size	2 GB
Standing Screen Display Size	5.2 Inches
Resolution	720 x 1280
CPU Speed	1.4 GHz
Battery Capacity	2800 Milliamp Hours
Color	Black
Item Weight	10.5 ounces
Audio Jack	No headphone jack
Wireless Carrier	Verizon



Figure 4: Front and back angled view of the Motorola Moto E5 Play.

WARRANTY AND SUPPORT

This Motorola Moto E5 Play XT1921 is a renewed product. Renewed products are professionally inspected and tested to work and look like new. If not satisfied with the purchase, renewed products are eligible for replacement or refund under the [Amazon Renewed Guarantee](#).

For further assistance or technical support, please refer to the official Motorola support website or contact your service provider (Verizon).