WD WDBPKJ0040BBK-WESN

WD My Passport Portable External Hard Drive User Manual

Model: WDBPKJ0040BBK-WESN

INTRODUCTION

The WD My Passport portable external hard drive provides reliable and convenient storage for your digital life. Designed for portability and ease of use, it allows you to store, organize, and share your photos, videos, music, and documents securely. This manual will guide you through the setup, operation, and maintenance of your My Passport drive.

Image: The WD My Passport portable external hard drive in black, showcasing its sleek design.

WHAT'S IN THE BOX

Verify that all items are present in the package:

- My Passport portable hard drive
- SuperSpeed USB-A cable (5Gbps)
- Software for device management and backup with password protection (download and installation required)
- Quick Start Guide

SETUP

Connecting the Drive

1. Locate an available USB port on your computer (USB 3.0 or USB 3.1/3.2 Gen 1 recommended for optimal performance).
2. Connect the small end of the SuperSpeed USB-A cable to the USB port on your My Passport drive.

3. Connect the larger end of the SuperSpeed USB-A cable to a USB port on your computer.

4. The drive will be automatically detected by your operating system.

Image: The My Passport drive connected to a laptop, demonstrating its USB 3.2 Gen 1/USB 3.0 (5Gbps) compatibility.

Initial Software Installation (Optional but Recommended)

Your My Passport drive comes with software for device management, backup, and password protection. While the drive is plug-and-play for basic storage, installing the software enhances its capabilities.

1. Open the My Passport drive from "My Computer" (Windows) or "Finder" (macOS).

2. Locate and run the installer application (e.g., "WD Discovery.exe" for Windows or "WD Discovery.dmg" for macOS).

3. Follow the on-screen instructions to complete the software installation. This software includes tools for backup and security.

Image: Illustration of the included backup software, which can be set to run automatically.

OPERATING THE DRIVE

Transferring Files

Once connected, your My Passport drive functions like any other external storage device. You can drag and drop files, copy and paste, or use your operating system's file management tools to transfer data.

- **Copying Files:** Select the files or folders you wish to transfer from your computer, right-click (or Ctrl-click on Mac) and select "Copy". Then, navigate to the My Passport drive, right-click in an empty area, and select "Paste".
- **Dragging and Dropping:** Open both the source folder on your computer and the My Passport drive folder. Drag the desired files or folders from the source to the My Passport drive.

Using Backup Software

The included software allows you to set up automatic backups of your important data. Refer to the software's help

documentation for detailed instructions on configuring backup schedules and selecting specific files or folders.

Password Protection and Hardware Encryption

For enhanced security, the My Passport drive supports 256-bit AES hardware encryption and password protection. This feature is managed through the installed WD software.

1. Open the WD software application.
2. Navigate to the security or password protection section.
3. Follow the prompts to set a password for your drive. Remember this password, as it is crucial for accessing your encrypted data.
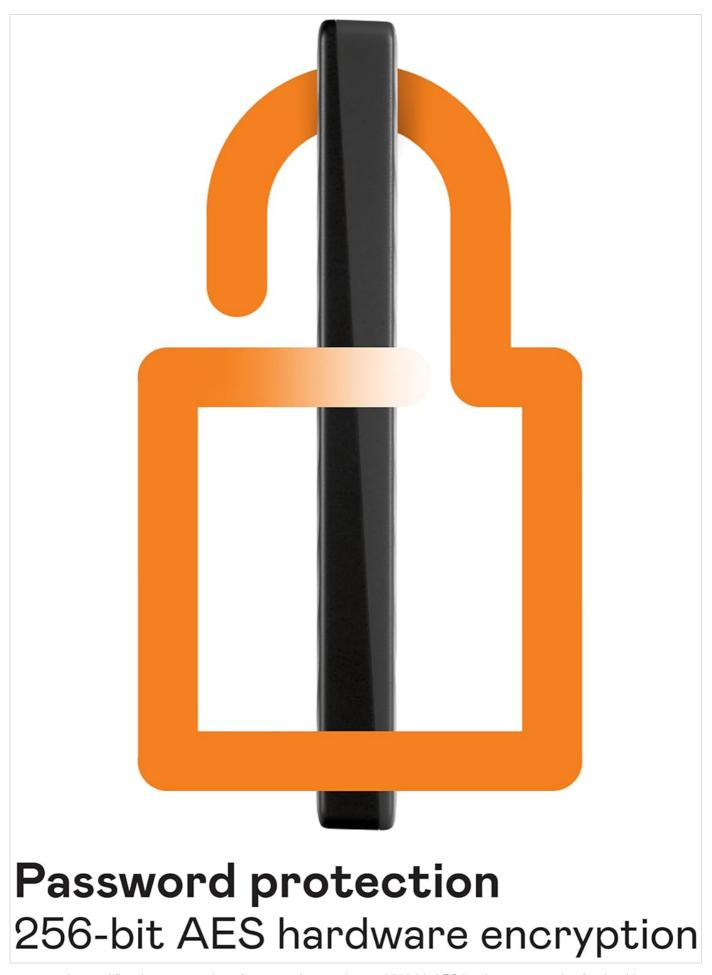
Image: Visual representation of password protection and 256-bit AES hardware encryption for the drive.

Social Media and Cloud Storage Integration

The WD software may offer features to connect to social media and cloud storage services, allowing you to easily import

and back up content from these platforms to your My Passport drive. Consult the software's documentation for specific instructions on these integrations.

Image: A person interacting, with the My Passport drive visible, illustrating its "Social friendly" connectivity to social media and cloud storage.

MAINTENANCE

Safe Removal

Always safely eject the My Passport drive before disconnecting it from your computer to prevent data corruption.

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select your My Passport drive.
- **macOS:** Drag the My Passport drive icon from the desktop or Finder sidebar to the Trash icon, or right-click (or Ctrl-click) the drive icon and select "Eject".

Physical Care

- Keep the drive in a clean, dry environment.
- Avoid exposing the drive to extreme temperatures or direct sunlight.
- Do not drop or subject the drive to strong impacts, as this can damage the internal components.
- Clean the exterior with a soft, dry cloth. Do not use liquid cleaners.

Image: The My Passport drive highlighting its slim design and compact dimensions (4.22" x 2.95"), fitting easily in the palm of a hand.

TROUBLESHOOTING

Drive Not Detected

- Ensure the USB cable is securely connected to both the drive and the computer.
- Try a different USB port on your computer.
- Try a different USB cable (if available).
- Restart your computer.

- Check your computer's Disk Management (Windows) or Disk Utility (macOS) to see if the drive is recognized but not assigned a drive letter or mounted.

Slow Transfer Speeds

- Ensure you are connected to a USB 3.0 (or higher) port on your computer. USB 2.0 ports will result in significantly slower speeds.
- Avoid running multiple demanding applications during large file transfers.
- Ensure your computer's drivers are up to date.

Forgotten Password

If you forget your password for an encrypted drive, you may lose access to your data. WD software typically provides a password hint or recovery option during setup. If no recovery option was configured, data recovery may not be possible without the correct password.

SPECIFICATIONS

Feature	Detail
Model Number	WDBPKJ0040BBK-WESN
Digital Storage Capacity	4 TB
Hard Drive Type	Mechanical Hard Disk
Hard Disk Form Factor	2.5 Inches
Interface	USB 3.1 / USB 3.0 (compatible with USB 2.0)
Color	Black
Dimensions (LxWxH)	4.22 x 2.95 x 0.75 inches
Item Weight	7.4 ounces
Hardware Platform	PC (also compatible with Mac after reformatting)
Encryption	256-bit AES Hardware Encryption
Country of Origin	Thailand
Manufacturer	Western Digital Technologies, Inc.

WARRANTY AND SUPPORT

Limited Warranty

The WD My Passport drive comes with a 3-year limited warranty. Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the warranty information provided in the Quick Start Guide or visit the official WD support website.

Image: An icon indicating a 3-year limited warranty for peace of mind.

Customer Support

For technical assistance, product registration, or to download the latest software and drivers, please visit the official Western Digital support website:

https://support.wdc.com

You can also find FAQs and community forums on the support site.