

WD WDBYVG0020BBK-WESN

WD My Passport Portable External Hard Drive Instruction Manual

Model: WDBYVG0020BBK-WESN | Brand: WD

1. INTRODUCTION

The WD My Passport portable external hard drive provides reliable and portable storage for your digital life. This manual outlines the features, setup, operation, and maintenance of your device to ensure optimal performance and data security.

Key features include a slim and durable design, vast storage capacities, backup software with ransomware defense, and password protection with hardware encryption.

2. WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- My Passport portable hard drive
- SuperSpeed USB-A cable (5Gbps)
- Software for device management and backup with password protection
- Quick Start Guide

3. FEATURES

The My Passport drive is designed for convenience, security, and performance.



The WD My Passport 2TB Portable External Hard Drive in Black.

3.1. Slim and Durable Design

The drive features a slim form factor that fits comfortably in the palm of your hand, making it easy to carry your important files wherever you go. It is built to demanding specifications for durability and shock tolerance.



Angled view of the WD My Passport drive, highlighting its compact design.

3.2. High Capacity Storage

With capacities up to 6TB (2TB for this model), there is ample space to store, organize, and share your photos, videos, music, and documents.

3.3. Automatic Backup Software

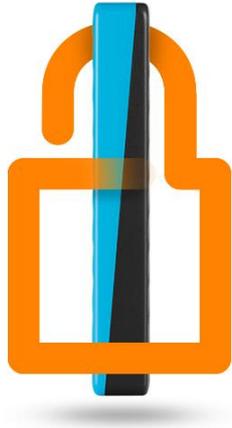
The included device management software allows you to set up automatic backups of your files, ensuring your data is always protected. This software also offers defense against ransomware.



Graphic illustrating the automatic backup feature of the My Passport drive.

3.4. Password Protection and Hardware Encryption

Help secure your important files with built-in 256-bit AES hardware encryption and password protection, keeping your digital life's contents safe from unauthorized access.



Graphic depicting the security features, including password protection and 256-bit AES hardware encryption.

3.5. USB 3.2 Gen 1 Connectivity

The drive utilizes USB 3.2 Gen 1 transfer protocol for fast data transfer speeds and is backwards compatible with USB 3.0 and USB 2.0 devices.

4. SETUP

Setting up your WD My Passport drive is a straightforward process.

4.1. Connecting the Drive

1. Unpack the My Passport drive and the SuperSpeed USB-A cable.
2. Connect the smaller end of the USB-A cable to the USB port on your My Passport drive.
3. Connect the larger end of the USB-A cable to an available USB port on your computer (PC or Mac).
4. The drive should be automatically recognized by your operating system.



Slim design

Fits in the palm of your hand

The My Passport drive connected to a laptop via its USB cable.

4.2. Initial Software Installation

The drive comes with pre-installed software for device management and backup. When you connect the drive for the first time, you will typically find installer files for WD Discovery on the drive itself. Follow the on-screen prompts to install the software.

Video demonstrating the initial connection and software discovery process for the WD My Passport drive.

5. OPERATING YOUR MY PASSPORT DRIVE

5.1. Automatic Backup

Utilize the included backup software to protect your files. You can configure the software to run backups automatically according to your preferred schedule. This ensures that photos, videos, music, and documents are regularly saved.

5.2. Password Protection

Activate password protection through the WD Discovery software to secure your data. This feature, combined with 256-bit AES hardware encryption, prevents unauthorized access to your files if the drive is lost or stolen.

5.3. File Management Best Practices

For optimal data security, it is recommended to follow the '3-2-1 backup rule':

- **3 Copies:** Keep at least three copies of your data.
- **2 Different Devices:** Store copies on two different types of storage media (e.g., your computer's internal drive and your My Passport external drive).
- **1 Offsite Location:** Keep one copy in an offsite location (e.g., cloud storage or another physical location) to protect against local disasters.

Video explaining the features and usage of the WD My Passport, including backup and security.

6. MAINTENANCE

To extend the lifespan of your portable hard drive, especially if used for long-term archiving, it is recommended to plug it into your computer at least once or twice a year. This action helps to spread the internal lubricant, covering all moving parts and preventing them from freezing up.

7. TROUBLESHOOTING

7.1. Drive Not Recognized

If your computer does not recognize the drive, ensure the USB cable is securely connected to both the drive and the computer. Try a different USB port or cable if available. For Windows users, check Disk Management; for Mac users, check Disk Utility.

7.2. Formatting for Different Operating Systems

The WD My Passport portable storage drives are pre-formatted as NTFS for Windows 10+, Windows 8.1, and Windows 7. Reformatting is required for other operating systems such as macOS or Linux to ensure full compatibility and optimal performance.

Note: Reformatting the drive will erase all data on it. Back up any important files before proceeding with reformatting.

8. SPECIFICATIONS

Feature	Detail
Hard Drive Type	2 TB Mechanical Hard Disk
Brand	WD
Series	My Passport External Hard Drive
Model Number	WDBYVG0020BBK-WESN

Hardware Platform	PC
Item Weight	4.2 ounces
Product Dimensions	4.22 x 2.95 x 0.44 inches
Color	Black
Hard Drive Interface	USB 2.0/3.0
Connectivity Technology	USB
Special Feature	Hardware Encryption, Portable
Compatible Devices	Desktop, Laptop, Tablet
Operating Temperature	5°C to 35°C (41°F to 95°F)

9. WARRANTY AND SUPPORT

9.1. Limited Warranty

The WD My Passport drive comes with a 3-year limited warranty. For detailed terms and conditions, please refer to the warranty information provided in your Quick Start Guide or visit the official WD support website.

9.2. Data Recovery Plans

Optional data recovery plans are available for purchase to provide additional protection for your valuable data:

- 2-Year Data Recovery Plan
- 3-Year Data Recovery Plan

These plans offer professional data recovery services in case of accidental data loss or drive failure.

9.3. Customer Support

For further assistance, technical support, or to register your product, please visit the official WD support website or contact their customer service.

