

WD WDBA2D0020BBL-WESN

# WD 2TB My Passport for Mac Portable External Hard Drive Instruction Manual

Model: WDBA2D0020BBL-WESN

## 1. INTRODUCTION

The WD My Passport for Mac is a portable external hard drive designed to provide reliable storage for your Mac devices. This manual will guide you through the setup, operation, and maintenance of your drive, ensuring optimal performance and data security.

This drive is compatible with USB-C and USB-A, offering versatile connectivity options for various Mac models. It includes features for data backup and password protection to help keep your files safe.

## 2. WHAT'S IN THE BOX

- Portable hard drive (WD My Passport for Mac)
- SuperSpeed USB-A cable (5Gbps)
- USB-A to USB-C adapter
- Software for device management and backup with password protection
- Quick install guide

## 3. PRODUCT FEATURES

- **Designed for Mac:** Optimized for use with macOS.
- **Slim and Durable Design:** Easy to carry and built to withstand daily use.
- **Versatile Connectivity:** Includes USB-C and USB-A compatibility for broad device support.
- **High Capacity:** Provides 2TB of storage for photos, videos, music, and documents.
- **Automated Backup:** Comes with included software for scheduled backups.
- **Password Protection:** Features 256-bit AES hardware encryption for enhanced data security.

## 4. SPECIFICATIONS

Feature	Detail
Hard Drive Type	2 TB Mechanical Hard Disk
Series	My Passport for Mac
Model Number	WDBA2D0020BBL-WESN
Hardware Platform	Mac
Item Weight	4.2 ounces
Product Dimensions (LxWxH)	4.22 x 2.95 x 0.44 inches
Color	Navy
Hard Drive Interface	USB 3.2 (compatible with USB 3.1/3.0/2.0)
Connectivity Technology	USB
Special Feature	Hardware Encryption, Portable

## 5. SETUP GUIDE

### 5.1 Connecting Your Drive

1. Locate the appropriate USB port on your Mac (USB-C or USB-A).
2. If your Mac has a USB-C port, use the provided USB-A to USB-C adapter with the SuperSpeed USB-A cable.
3. Connect the smaller end of the USB cable to the WD My Passport drive.
4. Connect the other end of the USB cable (or the adapter if using USB-C) to your Mac's USB port.

The drive should be automatically recognized by your Mac. It comes pre-formatted for macOS, so it is ready for use immediately after connection.

# SuperSpeed USB 3.2 Gen 1/USB 3.0 (5Gbps) USB 2.0 compatible



Image: The WD My Passport for Mac drive connected to a Mac laptop, demonstrating its USB 3.1/USB 3.0 compatibility and ease of connection.

## 5.2 Initial Drive Recognition

Upon first connection, your Mac's operating system should detect the new drive. It may appear on your desktop or in the Finder sidebar. If it does not appear, try connecting to a different USB port or restarting your Mac.

## 6. OPERATING THE DRIVE

### 6.1 Transferring Files

To transfer files, simply drag and drop them to and from the My Passport drive icon on your desktop or within Finder. You can also copy and paste files as you would with any other storage device.

### 6.2 Using Backup Software

Your WD My Passport for Mac includes backup software to help protect your data. Refer to the included Quick Install Guide for instructions on how to download, install, and configure the software. This software allows you to set up automatic backup schedules for your important files.





**Backup Software<sup>1</sup> included**  
can be set to run automatically to  
your schedule.

<sup>1</sup> Download and installation required. Terms and conditions apply. User account registration may be required.

Image: An illustration of the included backup software, designed to help users schedule and manage their data backups.

### **6.3 Setting Up Password Protection**

For enhanced security, the drive supports 256-bit AES hardware encryption and password protection. The included software will guide you through the process of setting up a password to secure your data. It is crucial to remember your password, as WD cannot recover lost passwords.



# Password protection

## 256-bit AES hardware encryption

Image: A visual emphasizing the drive's password protection feature with 256-bit AES hardware encryption for data security.

### 7. MAINTENANCE AND CARE

- **Safe Ejection:** Always eject the drive from your Mac before disconnecting it to prevent data corruption. Drag the drive icon to the Trash or use the 'Eject' option in Finder.
- **Physical Care:** Keep the drive in a clean, dry environment. Avoid extreme temperatures, direct sunlight,

and strong magnetic fields. Do not drop or expose the drive to excessive shock.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.

## 8. TROUBLESHOOTING

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### 8.1 Drive Not Recognized

- Ensure the USB cable is securely connected to both the drive and your Mac.
- Try connecting the drive to a different USB port on your Mac.
- If using a USB hub, try connecting the drive directly to your Mac.
- Restart your Mac.
- Check Disk Utility (Applications > Utilities > Disk Utility) to see if the drive is listed. If it is, you may need to mount it manually or repair it.

### 8.2 Slow Performance

- Ensure you are using a SuperSpeed USB 3.0 or 3.1 port for optimal transfer speeds. USB 2.0 ports will result in slower performance.
- Close any unnecessary applications running on your Mac that might be consuming system resources.
- Ensure your drive has sufficient free space. Performance can degrade when a drive is nearly full.

## 9. WARRANTY AND SUPPORT

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For warranty information, technical support, and additional resources, please visit the official WD support website. The included Quick Install Guide also contains details on how to register your product and access support services.

No relevant product videos were found for this item.

## 10. PRODUCT OVERVIEW

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Image: The WD My Passport for Mac drive, showcasing its compact and stylish navy design.



## **Slim design**

Fits in the palm of your hand

Image: A visual representation of the drive's dimensions (4.22 x 2.95 x 0.44 inches), highlighting its portability.