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Case-Mate CM039408

Case-Mate TOUGH WATERCOLOR Case User Manual

Model: CM039408

1. Product Overview

The Case-Mate TOUGH WATERCOLOR case is designed for the iPhone 11 Pro Max, offering both aesthetic appeal and robust protection. Each case features individual droplets of ink suspended in resin, creating a unique rainbow swirl pattern. This design ensures that every case is one-of-a-kind, combining vibrant colors with durable construction.
This case is not merely a protective accessory; it is crafted to express personal style while safeguarding your device from daily wear and tear, as well as accidental drops.



Figure 1: Front view of the Case-Mate TOUGH WATERCOLOR case installed on an iPhone 11 Pro Max, highlighting the unique ink swirl pattern.

2. Key Features

- **Unique Design:** Features individual droplets of ink suspended in resin, creating a vibrant and unique rainbow swirl.
- **Superior Drop Protection:** Engineered to provide 10-foot drop protection, safeguarding your iPhone from impacts.
- **Enhanced Grip:** Flexible sides are incorporated into the design to offer an improved and secure grip, reducing the chance of accidental drops.
- **Advanced Technology:** Equipped with anti-scratch technology and refined natural feel buttons.
- **Wireless Charging Compatible:** Designed to allow seamless wireless charging without the need to remove the

case.



Figure 2: The Case-Mate TOUGH WATERCOLOR case in use, demonstrating its slim profile and vibrant design.

3. Installation

3.1 Installing the Case

1. Ensure your iPhone 11 Pro Max is clean and free of dust or debris.
2. Align the camera cutout of the case with your phone's camera module.
3. Gently push the top edge of your iPhone into the case.
4. Press down on the remaining edges of the phone until it snaps securely into place within the case. Ensure all corners are fully seated.

3.2 Removing the Case

1. Start from one of the top corners of your iPhone.

2. Gently peel back the flexible edge of the case from the corner of the phone.
3. Work your way around the edges until the phone is fully released from the case. Avoid excessive force to prevent damage to the phone or case.



Figure 3: Detail of the case's side, highlighting the button covers and overall fit.

4. Operating Instructions

Once installed, the Case-Mate TOUGH WATERCOLOR case allows full functionality of your iPhone 11 Pro Max. The case features precise cutouts for ports, speakers, and the camera, ensuring unhindered access and performance.

- **Button Functionality:** The refined natural feel buttons on the case are designed to provide tactile feedback, ensuring that volume and power buttons remain responsive.
- **Wireless Charging:** The case is fully compatible with wireless charging. Simply place your iPhone (with the case on) onto a compatible wireless charging pad.
- **Screen Protection:** While the case offers significant back and side protection, it is recommended to use a screen

protector for comprehensive 360-degree protection against scratches and cracks on the display.



Figure 4: Angled view of the case, emphasizing its form factor and how it complements the iPhone's design.

5. Maintenance and Care

To ensure the longevity and appearance of your Case-Mate TOUGH WATERCOLOR case, follow these simple care instructions:

- **Cleaning:** Wipe the case regularly with a soft, damp cloth to remove dust and fingerprints. For tougher stains, a mild soap solution can be used, followed by wiping with a clean, dry cloth.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, solvents, or strong chemicals, as these can damage the

case's finish and design.

- **Storage:** When not in use, store the case in a cool, dry place away from direct sunlight to prevent discoloration or material degradation.



Figure 5: A different perspective of the case, showcasing its overall aesthetic and protective design.

6. Troubleshooting

Most issues with a phone case are minor. Here are some common concerns and their solutions:

- **Case feels loose:** Ensure the case is correctly installed and all corners of the phone are fully seated within the case. If the issue persists, verify that you have the correct case model for your iPhone 11 Pro Max.

- **Buttons are not responsive:** Check that the case buttons align perfectly with your phone's buttons. Remove and re-install the case to ensure proper alignment.
- **Wireless charging not working:** Confirm that your wireless charger is functioning correctly and that your phone is placed centrally on the charging pad. The case is designed to be wireless charging compatible, so removal should not be necessary.

7. Specifications

Attribute	Detail
Brand	Case-Mate
Model Number	CM039408
Compatible Phone Models	iPhone 11 Pro Max
Material	Impact Polymer
Color	Rainbow Splash
Product Dimensions	6.42 x 3.27 x 0.47 inches
Item Weight	3.98 ounces
Special Features	Wireless Charging Compatible
Form Factor	Bumper

8. Warranty and Support

Case-Mate products are known for their quality and durability. For specific warranty information and customer support, please refer to the official Case-Mate website or the documentation included with your purchase.
You can visit the official Case-Mate store for more information:Case-Mate Store on Amazon.

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