

Ematic EPWB1402

PAW Patrol Chase 1080p HD Wifi Security Camera Monitor User Manual

Model: EPWB1402 | Brand: Ematic

INTRODUCTION

Thank you for choosing the Ematic PAW Patrol Chase 1080p HD Wifi Security Camera Monitor. This device is designed to provide reliable surveillance with advanced features such as 1080p HD video, night vision, two-way audio, and motion detection. This manual will guide you through the setup, operation, and maintenance of your new security camera.

IMPORTANT SAFETY INFORMATION

Please read all safety warnings and instructions before using this product to prevent injury or damage. Keep this manual for future reference.

- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
- Do not expose the device to water or excessive moisture.
- Use only the power adapter supplied with the device.
- Do not attempt to disassemble or repair the device yourself. Refer all servicing to qualified personnel.
- Ensure the camera is placed on a stable surface or securely mounted to prevent falling.

WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- PAW Patrol Chase Security Camera
- User Manual
- Power Adapter (Corded Electric)

PRODUCT OVERVIEW

Familiarize yourself with the physical components of your PAW Patrol Chase camera.





Figure 1: Front view of the PAW Patrol Chase security camera. The camera lens is integrated into the character's uniform on the chest area.

SPECIFICATIONS

- 1080P HD
- Night Vision
- Wide Angle View
- App Connected
- Cloud Storage
- Alarms and Push Notifications
- Motion Detection
- Take Photos and Videos



Figure 2: Rear and side views of the PAW Patrol Chase security camera. This image displays the power input port, microSD card slot, and possibly a reset button located on the back or base of the unit.

- **Camera Lens:** Located on the front, provides 1080p HD video and 120-degree wide-angle view.
- **Microphone:** For two-way audio communication.
- **Speaker:** For two-way audio communication.
- **Power Port:** Connects to the included power adapter.
- **Micro SD Card Slot:** For local video storage (Micro SD card not included).
- **Reset Button:** Used to reset the camera to factory settings.

SETUP

1. Powering On

1. Connect the power adapter to the camera's power port.
2. Plug the power adapter into a standard electrical outlet.
3. The camera will power on and indicate readiness for setup (e.g., an LED indicator).

2. App Installation and Wi-Fi Connection

The camera requires a dedicated mobile application for full functionality and Wi-Fi connectivity. The app allows for remote viewing, two-way audio, motion detection alerts, and video recording.

1. **Download the App:** Search for the official Ematic security camera app on your smartphone's app store (e.g., Google Play Store for Android, Apple App Store for iOS). Refer to the packaging or a small QR code on the device for the exact app name if not specified here.
2. **Create an Account:** Open the app and follow the on-screen instructions to create a new user account or log in if you already have one.
3. **Add Device:** Select the option to "Add Device" or "Add Camera" within the app.
4. **Connect to Wi-Fi:** The app will guide you through connecting the camera to your home Wi-Fi network (2.4GHz Wi-Fi is typically required). This usually involves scanning a QR code displayed on your phone with the camera, or entering Wi-Fi credentials manually.
5. **Placement:** Position the camera in your desired location. It is suitable for indoor use and can be wall-mounted. Ensure it has a clear line of sight to the area you wish to monitor.

OPERATING INSTRUCTIONS

Live View and Recording

- Open the mobile app and select your camera from the device list to access the live video feed.
- From the live view interface, you can initiate manual video recording or capture still photos.
- Videos and photos can be saved to your phone or to an installed Micro SD card (if applicable). Cloud storage options may also be available through the app.

Two-Way Audio

- While in live view, tap the microphone icon in the app to speak through the camera's speaker.
- The camera's built-in microphone will pick up audio from the monitored area, allowing you to hear what's happening.

Night Vision

- The camera automatically switches to night vision mode in low-light conditions, providing clear black-and-white video.
- Some apps may offer an option to manually toggle night vision on/off.

Motion Detection and Alerts

- Enable motion detection in the app settings to receive push notifications on your phone when motion is detected.
- Adjust sensitivity settings to minimize false alarms.
- Motion-triggered recordings can be saved to cloud storage or a Micro SD card.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and exterior. Do not use liquid cleaners or aerosols.
- **Software Updates:** Regularly check the mobile app for firmware updates for your camera. Keeping the firmware updated ensures optimal performance and security.
- **Storage Management:** If using a Micro SD card, periodically review and delete old recordings to free up space. Consider cloud storage for continuous backup.

TROUBLESHOOTING

Problem	Possible Solution
Camera not connecting to Wi-Fi.	• Ensure your Wi-Fi network is 2.4GHz. • Check Wi-Fi password for accuracy. • Move the camera closer to the Wi-Fi router. • Restart the camera and your router. • Perform a factory reset on the camera (refer to Product Overview for reset button location).
No live video feed.	• Check if the camera is powered on. • Verify internet connection on your phone and the camera's Wi-Fi status. • Restart the app.
Two-way audio not working.	• Ensure microphone and speaker permissions are granted to the app on your phone. • Check volume settings on your phone and within the app.
Motion detection alerts are not received.	• Verify motion detection is enabled in the app settings. • Check your phone's notification settings for the app. • Adjust motion detection sensitivity.

SPECIFICATIONS



Figure 3: Visual summary of key product specifications.

Feature	Detail
Model Name	EPWB1402
Video Capture Resolution	1080p HD
Field of View	120 degrees Wide Angle
Connectivity	Wi-Fi (2.4GHz)
Power Source	Corded Electric (6 watts)
Night Vision	Yes (Night Color technology)
Audio	Two-Way Audio
Motion Detection	Yes (Motion Only alerts)

Feature	Detail
Storage Options	Micro SD (up to specified capacity, not included), Cloud Storage (subscription may be required)
Compatible Devices	Smartphone (Android, iOS)
Indoor/Outdoor Usage	Indoor
Mounting Type	Wall Mount
Product Dimensions (L x W x H)	3.85 x 6.38 x 3.85 inches
Item Weight	15.1 ounces
UPC	815592024255

WARRANTY AND SUPPORT

Ematic products are designed for reliability and performance. For specific warranty details, please refer to the warranty card included with your product or visit the official Ematic website. Keep your purchase receipt as proof of purchase. For technical support, troubleshooting assistance, or service inquiries, please contact Ematic Customer Service. Contact information can typically be found on the Ematic website or on the product packaging.

Online Resources: www.ematic.us

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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