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SanDisk SDIX60N-128G-GN6NE

SanDisk iXpand Flash Drive Go User Manual

Model: SDIX60N-128G-GN6NE
Brand: SanDisk

Introduction

The SanDisk iXpand Flash Drive Go is designed to provide an easy solution for expanding storage on your iPhone and iPad, and for transferring files to your computer. It allows users to free up memory on their iOS devices by automatically backing up photos, videos, and contacts. The drive features a high-speed USB 3.0 connector for quick transfers to computers and offers password protection for data security across multiple devices.

Key Features

- Easily free up space on your iPhone and iPad.
- Automatic backup of photos and videos via the iXpand Drive app.
- Ability to shoot videos directly onto the iXpand Drive, saving internal iPhone storage.
- High-speed USB 3.0 connector for rapid content transfer to computers.
- Password protection for files across iPhone, PC, and Mac devices.
- Dual-purpose swivel design to protect connectors and includes a keyring hole for portability.

Setup Guide

1. **Compatibility Check:** Ensure your iPhone or iPad is running iOS 10.0.2 or higher. Compatible iPhone models include iPhone 5, 5c, 5s, 6, 6 Plus, 6s, 6s Plus, SE, 7, 7 Plus, 8, 8 Plus, X, Xs, Xs Max, XR. Compatible iPad models include iPad Air, iPad mini, iPad mini 4, iPad Pro, iPad with Retina display, and iPod 5th Generation and newer.
2. **Download the iXpand Drive App:** The iXpand Drive app is required for functionality. Download it from the Apple App Store.
3. **Connect the Drive:** Plug the Lightning connector of the iXpand Flash Drive Go into your iPhone or iPad. The app should launch automatically or prompt you to open it.

4. **Initial Setup:** Follow the on-screen instructions within the iXpand Drive app to grant necessary permissions (e.g., access to photos and videos).
5. **Automatic Backup Configuration:** Within the app settings, configure automatic backup for your photos, videos, and contacts to ensure your memories are safely stored on the drive.

For computer use, simply plug the USB 3.0 connector into a compatible PC (Windows 7, 8, 10) or Mac (OS X v10.8 or higher). The drive will appear as a removable storage device.

Operating Instructions

Backing Up Photos and Videos from iPhone/iPad:

1. Connect the iXpand Flash Drive Go to your iPhone or iPad.
2. Open the iXpand Drive app.
3. Navigate to the backup section (usually labeled "Backup & Restore" or similar).
4. Select the content you wish to back up (photos, videos, contacts).
5. Initiate the backup process. The app will transfer the selected files to the drive.

Shooting Videos Directly to the Drive:

The iXpand Drive app allows you to record videos directly to the drive. Note that videos first record to internal iPhone storage before automatically moving to the iXpand Drive.

1. Ensure the iXpand Drive is connected.
2. Open the iXpand Drive app.
3. Access the camera function within the app.
4. Record your video. The app will manage the transfer to the drive.

Transferring Files to Computer:

1. Disconnect the iXpand Flash Drive Go from your iOS device.
2. Swivel the drive to expose the USB 3.0 connector.
3. Plug the USB 3.0 connector into an available USB port on your computer.
4. The drive will appear as a removable disk. You can then drag and drop files to and from the drive as you would with any other USB flash drive.

Password Protection:

The iXpand Drive app supports password protection for your files. This feature is compatible with iOS 10.0.2 and higher, Mac OS X v10.8 and higher, and Windows 7, 8, and 10. Refer to the app's settings for instructions on enabling and managing password protection.

Maintenance

- **Physical Care:** Keep the drive clean and free from dust and debris. Use a soft, dry cloth for cleaning. Avoid exposing the drive to extreme temperatures or moisture.

- **Connector Protection:** Utilize the dual-purpose swivel design to protect the Lightning and USB connectors when not in use.
- **Software Updates:** Regularly check for updates to the iXpand Drive app through the Apple App Store to ensure optimal performance and compatibility with the latest iOS versions.
- **Safe Removal:** Always safely eject the drive from your computer before physically removing it to prevent data corruption. For iOS devices, simply unplugging is generally safe after operations are complete.

Troubleshooting

Issue: Drive not recognized by iPhone/iPad.

- Ensure the iXpand Drive app is installed and updated to the latest version.
- Verify your iOS device meets the minimum iOS version requirement (iOS 10.0.2 or higher).
- Check for any physical obstructions or debris in the Lightning port of your device or on the drive's connector.
- Try unplugging and re-plugging the drive firmly.
- If using a protective case, ensure it does not prevent the drive from fully seating in the Lightning port.

Issue: Slow data transfer or app performance.

- Ensure your iXpand Drive app is up to date.
- Large volumes of data (e.g., thousands of photos) can take significant time to transfer. Ensure your device has sufficient battery or is connected to power during large transfers.
- Close other background applications on your iOS device to free up resources.
- For computer transfers, ensure you are using a USB 3.0 port for optimal speed.

Issue: "Specified destination is not available" error.

- This error can occur if the drive is not properly connected or if there's an issue with the app's access to the drive. Try reconnecting the drive.
- Restarting the iXpand Drive app or your iOS device may resolve temporary software glitches.

Specifications

Feature	Detail
Model Number	SDIX60N-128G-GN6NE
Memory Storage Capacity	128 GB
Read Speed	~130 MB/s
Write Speed	~130 MB/s

Connectivity Technology	USB 3.0, Lightning
Compatible Devices	iPhone (5, 5c, 5s, 6, 6 Plus, 6s, 6s Plus, SE, 7, 7 Plus, 8, 8 Plus, X, Xs, Xs Max, XR), iPad (Air, mini, mini 4, Pro, with Retina display), iPod (5th Gen and newer), PC, Mac
Operating System Compatibility	iOS 10.0.2+, Mac OS X v10.8+, Windows 7, 8, 10
Color	Silver
Item Weight	0.247 ounces
Product Dimensions	2.08 x 0.47 x 0.49 inches

Product Visuals



Front view of the SanDisk iXpand Flash Drive Go, showing the Lightning connector ready for use with an iPhone or iPad.



The iXpand Flash Drive Go connected to a laptop's USB port, demonstrating its use for transferring files to a computer.



A detailed view of the flash drive, highlighting the SanDisk branding and the swivel design.



An illustration of how the iXpand drive helps resolve storage issues, showing an iPhone with a "Cannot Take Video" message and the drive as a solution.



Another perspective of the iXpand Flash Drive Go, clearly showing the Lightning connector for iOS devices.



A slim side profile of the flash drive, emphasizing its compact design.



The iXpand Flash Drive Go with its USB connector extended, ready for connection to a computer.



A view of the drive showcasing both the Lightning and USB connectors, highlighting its dual-interface capability.



A graphic illustrating the product's key benefits and how it connects to various devices.

Warranty and Support

For detailed warranty information and technical support, please refer to the official SanDisk website or contact SanDisk customer service. Keep your proof of purchase for warranty claims.
You can find more information and support resources on theSanDisk Store on Amazon.

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Example: How do I reset this device or fix this error?

Details

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