

Hitachi HWD-B30000

Hitachi HWD-B30000 Water Dispenser User Manual

Model: HWD-B30000

1. INTRODUCTION

Thank you for choosing the Hitachi HWD-B30000 Water Dispenser. This manual provides essential information for the safe installation, operation, and maintenance of your appliance. Please read it thoroughly before use and retain it for future reference.

2. SAFETY INFORMATION

To prevent injury to yourself and others, or damage to the appliance, observe the following safety precautions:

- **Electrical Safety:** Ensure the power supply matches the dispenser's requirements (220 Volts). Do not use extension cords. Always plug into a grounded outlet. Unplug the dispenser before cleaning or maintenance.
- **Water Safety:** Use only potable water. Do not immerse the dispenser in water.
- **Hot Water Safety:** The hot water function heats water up to 95°C. Exercise extreme caution to prevent burns.
- **Child Safety Lock:** This dispenser is equipped with a child safety lock for the hot water tap to prevent accidental dispensing of hot water. Always engage this lock when not in use, especially in households with children.
- **Placement:** Place the dispenser on a stable, level surface. Ensure adequate ventilation around the unit. Keep away from direct sunlight and heat sources.



Child Safety Lock

Protecting children from hot water burns

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Image: Child Safety Lock feature. This graphic illustrates the importance of the child safety lock in preventing hot water burns.

3. PRODUCT OVERVIEW

The Hitachi HWD-B30000 is a bottom-loading water dispenser designed for convenience and ease of use. It provides three temperature options: hot, cold, and lukewarm water.

Key Features:

- **Bottom Loading Design:** Eliminates the need to lift heavy water bottles, making bottle changes quick and easy.
- **Three Temperature Settings:** Dispenses hot (up to 95°C), cold, and lukewarm water.
- **Empty Bottle Indicator:** Notifies you when the water bottle needs replacement.
- **Child Safety Lock:** Prevents accidental dispensing of hot water.

Components:

1. Control Panel with indicator lights and water selection buttons.
2. Water Dispensing Spout.

3. Drip Tray (removable for cleaning).
4. Bottom Loading Compartment (for water bottle).
5. Power Cord.



Image: Front view of the Hitachi HWD-B30000 Water Dispenser, showing the control panel, spouts, and bottom loading door.

4. SETUP AND INSTALLATION

Follow these steps for proper setup of your water dispenser:

1. **Unpacking:** Carefully remove the dispenser from its packaging. Retain packaging materials for future transport or service.
2. **Placement:** Position the dispenser on a firm, level surface. Ensure there is at least 10 cm of space from walls for proper ventilation. Avoid placing it near heat sources, direct sunlight, or in areas with high humidity.
3. **Initial Cleaning:** Before first use, wipe the exterior with a soft, damp cloth. Clean the drip tray.
4. **Water Bottle Installation:**
 - Open the bottom compartment door.
 - Remove the cap from a new 5-gallon (or compatible size) water bottle.
 - Insert the water probe into the bottle opening.
 - Slide the bottle into the compartment and close the door securely. The dispenser will automatically pump water into its internal tanks.
5. **Power Connection:** Plug the power cord into a grounded 220V electrical outlet.
6. **Initial Water Flow:** Before turning on heating or cooling, dispense a few cups of water from each tap to ensure water

flows freely and to prime the system.

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Hitachi Water Dispenser

HWD-B30000

Designed to be
User-friendly & Convenient

Enjoy fresh water
anytime, anywhere



Image: The water dispenser positioned in a kitchen, demonstrating suitable placement.

5. OPERATING INSTRUCTIONS

Once set up, operating your dispenser is straightforward:

1. **Power On:** Press the power button on the control panel. Indicator lights will illuminate.
2. **Water Temperature Selection:**
 - Press the **Hot Water** button for hot water.
 - Press the **Cold Water** button for cold water.
 - Press the **Lukewarm Water** button for room temperature water.
3. **Dispensing Water:** Place your cup under the desired spout and press the corresponding water button. For hot water, ensure the child safety lock is disengaged first.
4. **Child Safety Lock:** To dispense hot water, simultaneously press the child safety lock button (usually located above the hot water tap) and the hot water dispense button. Release the safety lock button after dispensing.

5. **Empty Bottle Indicator:** When the water bottle in the bottom compartment is empty, the empty bottle indicator light will illuminate. Replace the bottle as described in the Setup section.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your dispenser:

- **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Drip Tray Cleaning:** The drip tray should be emptied and cleaned regularly to prevent overflow and bacterial growth. Remove the tray, wash with mild soap and water, rinse thoroughly, and replace.
- **Descaling (Hot Water Tank):** Over time, mineral deposits can build up in the hot water tank. Consult a qualified technician for descaling procedures if you notice reduced hot water flow or efficiency.
- **Water Bottle Replacement:** Replace empty water bottles promptly to ensure continuous water supply and prevent the pump from running dry.

7. TROUBLESHOOTING

If you encounter issues with your dispenser, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No water dispensed	Empty water bottle; dispenser not plugged in; pump malfunction.	Replace water bottle; check power connection; contact service.
Water not hot/cold	Heating/cooling switch off; insufficient time for heating/cooling; malfunction.	Ensure heating/cooling functions are active; allow 15-30 minutes for temperature change; contact service.
Water leakage	Improperly seated water bottle; damaged bottle; loose drain plug; internal leak.	Re-seat bottle; check bottle for cracks; ensure drain plug is secure; contact service.
Unusual noise	Dispenser not level; pump operating; compressor noise (normal).	Ensure dispenser is on a level surface; pump noise is normal during water transfer; compressor noise is normal. If excessive, contact service.

If the problem persists after attempting these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Hitachi
Model Information	HWDB30000
Product Dimensions (D x W x H)	31 cm x 36 cm x 104 cm
Item Weight	16.2 Kilograms

Feature	Detail
Installation Type	Freestanding
Part Number	HWDB30000
Color	Black
Access Location	Bottom
Voltage	220 Volts
Power	520 Watts
Material Type	Plastic
Batteries Required?	No
Number of Settings	3 (Hot, Cold, Lukewarm)
Maximum Temperature Rating	95°C

9. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or contact Hitachi customer service through their official website or authorized service centers. Please have your model number (HWD-B30000) and purchase date available when contacting support.