MAIRDI M510SQD009

MAIRDI M510SQD009 Telephone Headset User Manual

Model: M510SQD009 | Brand: MAIRDI

Introduction Features Package Contents Setup Operation Compatibility Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

This manual provides detailed instructions for the MAIRDI M510SQD009 Telephone Headset. Designed for professional use, this headset offers clear communication and comfort, especially for Avaya IP phone systems. Please read this manual thoroughly to ensure proper setup and optimal performance.

2. Product Features

- **Noise-Canceling Microphone:** Uni-directional microphone filters out most background noise for clear voice transmission.
- **High-Quality Sound:** HD audio and wideband solution for natural and clear hearing. Anti-acoustic shock technology protects hearing.
- **Super Comfortable Design:** Features a super soft protein leatherette ear cushion, adjustable headband, and a 330-degree rotatable microphone arm for all-day comfort.
- **Durable Construction:** Lightweight yet tough design with a stainless steel headband and reinforced Kevlar cord for extended durability.
- **HIS Cable with Circuit Box:** Includes a specialized HIS cable with a circuit box to ensure microphone voice amplification for specific Avaya phone models.
- **Quick Disconnect (QD) Plug:** Allows users to temporarily leave their desk without removing the headset, maintaining the call connection.

Image: MAIRDI M510SQD009 Headset highlighting its adjustable headband, soft T-pad, noise-cancelling microphone, and 330-degree rotatable microphone arm for user comfort and clear communication.

Image: Detailed views of the headset's key components, including the flexible and rotatable microphone arm, comfortable ear cushion, and hygienic T-pad, all designed for optimal user experience.

Image: The MAIRDI M510SQD009 Headset featuring its Quick Disconnect (QD) plug, which enables users to easily disconnect from their phone while keeping the call active, offering mobility.

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Video: An official product video demonstrating the features of the MAIRDI M510SQD009 headset, including its noise-canceling microphone, comfortable ear cushions, and durable design. This video highlights the headset's ergonomic and professional design, hearing protection features, and the soft T-pad for stability.

3. Package Contents

The MAIRDI M510SQD009 headset package includes the following items:

- MAIRDI M510SQD009 Telephone Headset (Mono)
- HIS Cable with Circuit Box (RJ9 connector)

Image: The retail packaging for the MAIRDI M510SQD009 Headset, displaying product information and branding.

4. Setup Instructions

1. **Connect the Headset:** Locate the RJ9 headset port on your Avaya IP phone. This port is typically labeled with a headset icon.

2. **Insert the RJ9 Connector:** Firmly insert the RJ9 connector of the HIS cable into the headset port on your phone. Ensure it clicks into place.
3. **Adjust Headset Fit:** Place the headset on your head. Adjust the headband to a comfortable size. The ear cushion should rest gently on your ear.
4. **Position the Microphone:** Rotate the microphone arm to position the microphone approximately 1-2 centimeters (0.4-0.8 inches) from your mouth. The microphone arm is 330-degree rotatable, allowing you to wear the headset on either your left or right ear.
5. **Test Audio:** Make a test call to ensure both incoming and outgoing audio are clear. If the microphone volume is low, the integrated circuit box in the HIS cable is designed to amplify the microphone signal for compatible Avaya phones.

Image: The MAIRDI M510SQD009 Headset, illustrating its design with the specialized HIS cable and integrated circuit box, which is crucial for microphone amplification on Avaya IP phones.

5. Operating Instructions

- **Making/Receiving Calls:** Use your Avaya IP phone's standard call functions. The headset will automatically

activate when a call is initiated or answered via the headset button on your phone.

- **Microphone Adjustment:** For optimal voice clarity, ensure the noise-canceling microphone is positioned correctly near your mouth. The 330-degree rotation allows for flexible placement.
- **Quick Disconnect (QD) Function:** To temporarily step away from your desk during a call, simply disconnect the headset from the HIS cable at the Quick Disconnect point. The call will remain active on your phone, allowing you to reconnect the headset when you return.
- **Volume Control:** Adjust call volume using the controls on your Avaya IP phone.

Image: A user wearing the MAIRDI M510SQD009 headset in an office setting, demonstrating its comfortable fit and suitability for professional communication.

6. Compatibility

The MAIRDI M510SQD009 headset is specifically designed for Avaya IP phones. It is compatible with, but not limited to, the following models:

- **11xx series:** 1120e, 1140e, 1150e, 1165e
- **94xx, 95xx series:** 9404, 9406, 9408, 9504, 9508
- **16xx or 96xx series:** J139, J169, J179, 1608, 1616, 9608, 9610, 9611, 9611G, 9620, 9620C, 9620L, 9621, 9630, 9630G, 9640, 9640G, 9641, 9641G, 9650, 9650G, 9650C, 9670
- **14xx, 24xx, 46xx, 54xx, 56xx or 64xx series:** 1408, 1416, 2410, 2420, 4606, 4610, 4610SW, 4612, 4620, 4620SW, 4621, 4621SW, 4622SW, 4624, 4625SW, 4630, 4630SW, 5410, 5420, 5610, 5620, 5621, 5625, 6416D+M, 6424D+M, QE4610

If your phone model is not listed, please contact MAIRDI customer support for compatibility guidance.

7. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headset. For ear cushions, a slightly damp cloth can be used, but

ensure they are completely dry before use. Do not use harsh chemicals or abrasive cleaners.

- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight. Avoid tangling the cord.
- **Cable Care:** The reinforced Kevlar cord is designed for durability, but avoid excessive pulling, twisting, or sharp bends to prolong its lifespan. Protect the cable from office chair wheels or sharp objects.

8. Troubleshooting

Problem	Possible Cause	Solution
No sound from headset.	Headset not properly connected. Phone settings incorrect.	Ensure the RJ9 connector is fully inserted into the phone's headset port. Check your Avaya phone's audio settings to ensure the headset is selected as the output device.
Microphone volume is too low.	Microphone not positioned correctly. Phone's microphone sensitivity setting.	Adjust the microphone closer to your mouth (1-2 cm). Verify the microphone sensitivity settings on your Avaya phone. The integrated circuit box in the HIS cable is designed to amplify the microphone signal; ensure the correct cable is used.
Background noise is audible to the other party.	Microphone not utilizing noise-canceling effectively.	Ensure the microphone is positioned directly in front of your mouth. The uni-directional noise-canceling microphone works best when pointed towards your voice source.
Headset is uncomfortable after prolonged use.	Improper fit or adjustment.	Readjust the headband and microphone arm for a more comfortable fit. Ensure the ear cushion sits gently on your ear. Take short breaks if necessary.

9. Specifications

Feature	Detail
Brand	MAIRDI
Model Number	M510SQD009
Color	Mono
Connectivity Technology	Wired
Headphone Jack	RJ9 Jack
Ear Placement	On Ear
Noise Control	Active Noise Cancellation (Microphone)
Microphone Type	Uni-directional, Noise-Canceling
Microphone Arm Rotation	330 degrees
Ear Cushion Material	Protein Leatherette

Feature	Detail
Headband Material	Stainless Steel
Cable Features	Reinforced with Kevlar, Quick Disconnect (QD)
Item Weight	3.7 Ounces
Frequency Range	85 Hz - 255 Hz
Compatible Devices	Avaya Telephones (specific models listed in Compatibility section)

10. Warranty and Support

The MAIRDI M510SQD009 Telephone Headset comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable performance.
For any questions, technical assistance, or warranty claims, please contact MAIRDI customer support. You can typically find contact information on the product packaging or the official MAIRDI website. When contacting support, please have your product model number (M510SQD009) and proof of purchase available.
MAIRDI is committed to providing excellent after-sales service and will respond to inquiries within 24 hours.

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