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> [Mitsubishi Electric PAC-USWHS002-WF-2 Wireless Interface Control 2 User Manual](#)

## MITSUBISHI PAC-USWHS002-WF-2

# Mitsubishi Electric PAC-USWHS002-WF-2 Wireless (Wi-Fi) Interface Control 2 User Manual

Model: PAC-USWHS002-WF-2 | Brand: MITSUBISHI

## PRODUCT OVERVIEW

The Mitsubishi Wireless Interface 2 (PAC-USWHS002-WF-2) is designed to provide complete control of your Mitsubishi mini-split systems via a wireless or local network. This device enables programming and operation through the kumo cloud app, offering remote and local control. It can be used simultaneously with the MHK1 controller, provided the indoor unit is compatible and can supply sufficient power.



Image showing the compact white Mitsubishi Electric PAC-USWHS002-WF-2 Wireless Interface Control 2 unit with its connecting cable.

## SETUP GUIDE

Before beginning installation, ensure you have the following requirements met:

- Compatible Mitsubishi Electric indoor units (refer to compatibility charts).
- A wireless router.
- The Mitsubishi Electric Wireless Interface (PAC-USWHS002-WF-2).
- A compatible software platform with the kumo cloud app (iOS 8.0 or later, Android 4.1 or later, Fire OS 4.1 or later).

## Installation Steps

1. Connect the PAC-USWHS002-WF-2 to a compatible Mitsubishi Electric indoor unit. Ensure the unit can power both the Wireless Interface 2 and MHK1 if both are used (SEZ, SVZ, SLZ, MVZ, P-Series, and City Multi indoor units are

typically compatible).

2. Download and install the kumo cloud app on your compatible mobile device from your device's app store.
3. Follow the in-app instructions to connect the Wireless Interface 2 to your home Wi-Fi network. This typically involves entering your Wi-Fi SSID and password.
4. Once connected, the device will synchronize with the kumo cloud service, allowing for remote control.

Indoor Unit Model	Compatibility
MSZ-FA123	OK
MSZ-FA124	OK
MSZ-FA125	OK
MSZ-FA126	OK
MSZ-FA127	OK
MSZ-FA128	OK
MSZ-FA129	OK
MSZ-FA130	OK
MSZ-FA131	OK
MSZ-FA132	OK
MSZ-FA133	OK
MSZ-FA134	OK
MSZ-FA135	OK
MSZ-FA136	OK
MSZ-FA137	OK
MSZ-FA138	OK
MSZ-FA139	OK
MSZ-FA140	OK
MSZ-FA141	OK
MSZ-FA142	OK
MSZ-FA143	OK
MSZ-FA144	OK
MSZ-FA145	OK
MSZ-FA146	OK
MSZ-FA147	OK
MSZ-FA148	OK
MSZ-FA149	OK
MSZ-FA150	OK
MSZ-FA151	OK
MSZ-FA152	OK
MSZ-FA153	OK
MSZ-FA154	OK
MSZ-FA155	OK
MSZ-FA156	OK
MSZ-FA157	OK
MSZ-FA158	OK
MSZ-FA159	OK
MSZ-FA160	OK
MSZ-FA161	OK
MSZ-FA162	OK
MSZ-FA163	OK
MSZ-FA164	OK
MSZ-FA165	OK
MSZ-FA166	OK
MSZ-FA167	OK
MSZ-FA168	OK
MSZ-FA169	OK
MSZ-FA170	OK
MSZ-FA171	OK
MSZ-FA172	OK
MSZ-FA173	OK
MSZ-FA174	OK
MSZ-FA175	OK
MSZ-FA176	OK
MSZ-FA177	OK
MSZ-FA178	OK
MSZ-FA179	OK
MSZ-FA180	OK
MSZ-FA181	OK
MSZ-FA182	OK
MSZ-FA183	OK
MSZ-FA184	OK
MSZ-FA185	OK
MSZ-FA186	OK
MSZ-FA187	OK
MSZ-FA188	OK
MSZ-FA189	OK
MSZ-FA190	OK
MSZ-FA191	OK
MSZ-FA192	OK
MSZ-FA193	OK
MSZ-FA194	OK
MSZ-FA195	OK
MSZ-FA196	OK
MSZ-FA197	OK
MSZ-FA198	OK
MSZ-FA199	OK
MSZ-FA200	OK

A detailed chart outlining the compatibility of the PAC-USWHS002-WF-2 with various Mitsubishi Electric indoor unit models, indicating which models are compatible ('OK') and which are not ('NO') or require an adapter.

## OPERATING INSTRUCTIONS

The PAC-USWHS002-WF-2 allows you to control your Mitsubishi mini-split system remotely via the kumo cloud app or web service.

### Using the kumo cloud App

- Open the kumo cloud app on your smartphone or tablet.
- Select the desired indoor unit from your registered devices.
- Adjust settings such as temperature, operating mode (heating, cooling, fan), fan speed, and schedule.
- Monitor the status of your system from anywhere with an internet connection.

### Voice Assistant Integration

The device is compatible with Amazon Alexa and Google Assistant. Link your kumo cloud account within the respective voice assistant app to enable voice commands for your mini-split system.

## MAINTENANCE

The Mitsubishi Electric PAC-USWHS002-WF-2 is designed for low maintenance.

- Keep the device clean and free from dust. Use a soft, dry cloth for cleaning.
- Ensure proper ventilation around the indoor unit where the interface is connected.
- Avoid exposing the device to extreme temperatures or humidity.
- Regularly check for kumo cloud app updates to ensure optimal performance and access to new features.

## TROUBLESHOOTING

If you encounter issues with your PAC-USWHS002-WF-2, refer to the following common problems and solutions:

## Connectivity Issues

- **Device Not Connecting to Wi-Fi:**
  - Ensure your Wi-Fi network is 2.4 GHz. While some dual-band routers work, the device primarily uses 2.4 GHz.
  - Avoid special characters, such as apostrophes, in your Wi-Fi network (SSID) name. This has been identified as a common cause of connection failure.
  - Try creating a guest network on your router with a simple SSID and password for the device.
  - Reset the device: Use a paperclip to press and hold the reset button (typically a small hole near the lights) until the lights indicate a reset (e.g., two blinking blue lights for no internet, four rapid blue blinking lights for ready for install).
  - Ensure your router is within range and providing a strong signal.
- **App Not Responding / Slow Response:**
  - Verify your mobile device has a stable internet connection.
  - Ensure the PAC-USWHS002-WF-2 is connected to the internet (indicated by specific light patterns, e.g., three blinking blue lights for operational and connected).
  - Allow a few minutes for the device to come online and synchronize with the app after initial setup or power cycle.
  - Check for updates to the kumo cloud app.

## Installation Pin Requirement

- **App Requires Installer Pin:** Some setups may require an installer pin. A common default pin is 9999. If this does not work, contact your HVAC installer or Mitsubishi Electric support.

## Compatibility

- **Device Not Working with Indoor Unit:** Confirm your indoor unit is compatible with the PAC-USWHS002-WF-2. Refer to the compatibility chart provided in the setup section or consult Mitsubishi Electric documentation.
- **Cannot Use MA Remote Controller:** An MA remote controller cannot be used simultaneously when an indoor unit is connected to both PAC-USWHS002-WF-2 and MHK1.

## PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	PAC-USWHS002-WF-2
Manufacturer	Mitsubishi Electric
Dimensions	2.92 x 0.69 x 1.82 inches
Item Weight	0.01 ounces
Color	White
Hardware Interface	802.11 b/g/n
Data Link Protocol	IEEE 802.11n
Special Features	Phone App Available, Remote Adjustment

Feature	Detail
UPC	748528959287
Compatible Software	kumo cloud app (iOS 8.0+, Android 4.1+, Fire OS 4.1+)
Voice Assistant Compatibility	Amazon Alexa, Google Assistant

## WARRANTY AND SUPPORT

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### Warranty Information

The Mitsubishi Electric PAC-USWHS002-WF-2 comes with a **1-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims.

### Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Mitsubishi Electric customer support. Refer to the official Mitsubishi Electric website for the most current contact information and support resources.