POLY 2201-52885-001

Poly Bluetooth Remote Control Instruction Manual

MODEL: 2201-52885-001

Introduction

This manual provides detailed instructions for the Poly Bluetooth Remote Control, model 2201-52885-001. This remote is designed to enhance your experience with Poly G7500 and Studio X family video conferencing systems, offering intuitive control over various functions.

Please read this manual thoroughly before using the remote control to ensure proper operation and to maximize its capabilities.

Product Overview

Figure 1: Poly Bluetooth Remote Control

This image displays the Poly Bluetooth Remote Control. It is a black, rectangular device with a matte finish. The upper half features a circular navigation pad with a central select button, surrounded by four directional indicators. Above the navigation pad are volume control buttons (+ and -), a dedicated headset/audio mode button, a content sharing button, and a display layout button. To the left of the navigation pad is a back arrow button, and to the right is a menu button. Below the navigation pad, a prominent red triangular button with a microphone mute icon is visible. The lower half of the remote contains a standard numeric keypad (0-9, *, #), along with green call answer and red call end buttons at the very bottom. The Polycom logo is printed at the base of the remote.

Setup

1. **Insert Batteries:**

   Locate the battery compartment on the back of the remote control. Open the compartment cover and insert two AAA batteries, ensuring correct polarity (+/-). Close the cover securely.

2. **Pairing with Poly G7500 or Studio X System:**

   - Ensure your Poly G7500 or Studio X system is powered on and in pairing mode (refer to your system's manual for specific instructions on enabling Bluetooth pairing).

   - On the remote control, press and hold the **Back** button (left arrow) and the **Menu** button (three horizontal lines) simultaneously for approximately 5 seconds until the remote's indicator light begins to flash, indicating it is in pairing mode.

- On your Poly system's interface, select the Poly Bluetooth Remote Control from the list of available Bluetooth devices.
- Once paired, the remote's indicator light will stop flashing and remain solid for a few seconds, then turn off. The remote is now ready for use.

Operating Instructions

The Poly Bluetooth Remote Control provides intuitive access to common functions of your Poly G7500 or Studio X system. Below is a guide to its primary buttons and their functions:

Button/Icon	Function
Volume Up (+) / Volume Down (-)	Adjusts the audio output volume of the system.
Headset/Audio Mode (Icon: Head with sound waves)	Toggles between different audio output modes or headset control.
Content Sharing (Icon: Monitor with arrow)	Initiates or manages content sharing during a call.
Display Layout (Icon: Multiple rectangles)	Changes the layout of participants and content on the display screen.
Navigation Pad (Circular pad with arrows and center dot)	Navigates through menus and options. The center button acts as a "Select" or "OK" button.
Back (Icon: Left arrow)	Returns to the previous screen or menu.
Menu (Icon: Three horizontal lines)	Opens the main menu or context-sensitive options.
Microphone Mute (Red triangle with crossed-out microphone)	Mutes or unmutes your microphone during a call. The button illuminates when muted.
Numeric Keypad (0-9, *, #)	Used for dialing numbers, entering PINs, or navigating certain menu options.
Call Answer (Green phone icon)	Answers an incoming call.
Call End (Red phone icon)	Ends an active call or declines an incoming call.

For advanced functions and specific system interactions, refer to the user manual of your Poly G7500 or Studio X system.

Maintenance

- **Cleaning:**

  Wipe the remote control with a soft, dry, or slightly damp cloth. Do not use abrasive cleaners, solvents, or strong chemicals, as these may damage the surface or internal components.

- **Battery Replacement:**

When the remote's performance degrades or it stops responding, replace both AAA batteries. Always use new, high-quality batteries and dispose of old batteries responsibly according to local regulations.

- **Storage:**

Store the remote control in a cool, dry place away from direct sunlight, extreme temperatures, and high humidity. If storing for an extended period, remove the batteries to prevent leakage.

Troubleshooting

Problem	Possible Solution
Remote not responding.	- Check if batteries are inserted correctly and have sufficient charge. Replace if necessary. - Ensure the remote is within range of the Poly system. - Re-pair the remote control with the Poly system (refer to "Setup" section).
Cannot pair the remote.	- Ensure the Poly system's Bluetooth is enabled and in pairing mode. - Make sure no other Bluetooth devices are interfering. - Try restarting both the remote (by removing and reinserting batteries) and the Poly system.
Buttons are sticky or unresponsive.	- Clean the remote control as described in the "Maintenance" section. - Ensure no liquids or debris have entered the button crevices.

If the problem persists after attempting these solutions, contact Poly support or refer to the Poly G7500/Studio X system's comprehensive troubleshooting guide.

Specifications

- **Model Number:** 2201-52885-001
- **Compatibility:** Poly G7500, Poly Studio X family
- **Connectivity:** Bluetooth
- **Power Source:** 2 x AAA Batteries (included)
- **Color:** Black
- **Dimensions:** 19.69 x 19.69 x 11.02 inches (Product Dimensions, likely packaging)
- **Item Weight:** 2 pounds (likely shipping weight)
- **Special Feature:** Ergonomic design

Note: Dimensions and weight may refer to packaging. Actual product dimensions and weight may vary slightly.

Warranty and Support

For information regarding product warranty, please refer to the warranty card included with your purchase or visit the official Poly website. Warranty terms and conditions may vary by region and product.
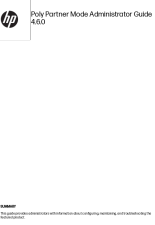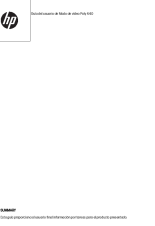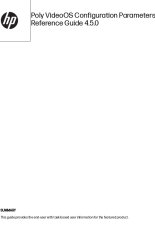
For technical support, additional documentation, or to download the latest firmware updates for your Poly G7500 or Studio X system, please visit the official Poly support website:

www.poly.com/support

When contacting support, please have your product model number (2201-52885-001) and serial number (if applicable) ready.

Related Documents - 2201-52885-001

	Poly Trio UC Software 7.2.0 Release Notes Official release notes for Poly Trio Unified Communications (UC) Software version 7.2.0. This document details new features, supported products, installation procedures, resolved issues, and interoperability for Poly Trio 8300, 8500, and 8800 systems, including updates on web proxy authentication, STIR/SHAKEN, and Microsoft Teams integration.
	Poly G7500, Studio G62, Studio X Systems Compatibility Guide for VideoOS 4.4.0 Comprehensive compatibility guide for Poly G7500, Studio G62, and Studio X video conferencing systems with Poly VideoOS 4.4.0. Details supported cameras, audio devices, and controllers for Poly Video, Teams Rooms, Zoom Rooms, and more.
	Poly Partner Mode Administrator Guide 4.6.0: Setup, Configuration, and Troubleshooting Comprehensive guide for administrators on setting up, configuring, maintaining, and troubleshooting Poly video conferencing systems, including Poly Studio G62, G7500, and various Studio X models.
	Guía del usuario de Modo de vídeo Poly 4.4.0 Esta guía proporciona al usuario final información por tareas para el producto presentado, cubriendo la configuración, uso y resolución de problemas de los sistemas de vídeo Poly.
	Poly VideoOS Configuration Parameters Reference Guide 4.5.0 This guide provides essential information on Poly VideoOS configuration parameters for provisioning and managing Poly video systems, including detailed explanations of required, recommended, and optional settings for optimal performance.

[Poly Partner Mode User Guide 4.6.0: Comprehensive Guide for Video Conferencing Systems](#)

This user guide provides task-based information for Poly video conferencing systems operating in Partner Mode, covering setup, features, hardware, and troubleshooting for models like Poly Studio G62, G7500, and X-series.

SUMMARY

This guide provides the end user with task-based user information for this featured product.