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Amazon Basics U3-10HUB-R-Black

Amazon Basics USB 3.0 10-Port Hub with AC Adapter User Manual

Model: U3-10HUB-R-Black

INTRODUCTION

The Amazon Basics USB 3.0 10-Port Hub with AC Adapter is designed to expand the USB connectivity of your computer, allowing you to connect multiple devices simultaneously. This hub features 2 USB 3.0 ports (blue) and 8 USB 2.0 ports (white), providing versatile options for various peripherals.

With support for USB 3.0 SuperSpeed (5Gbps) transmission, it enables faster data transfer for compatible devices, while USB 2.0 ports offer High Speed (480Mbps) and Full Speed (12Mbps) modes. The included AC adapter ensures stable power delivery to all connected devices, which is crucial for high-power consumption peripherals like external hard drives.

The slim design of the hub minimizes desk space usage and makes it easy to transport. It is compatible with operating systems including Windows Vista, Windows XP, Windows Me, Windows 2000, Windows 7, Windows 8, and Mac OS X v10.8 and later. Please note that this hub is intended for data transfer only and does not support device charging.



The Amazon Basics USB 3.0 10-Port Hub, showcasing its compact design.

SETUP

- 1. Connect the AC Adapter:** Plug the included AC adapter into the power input port on the USB hub. Then, plug the other end of the AC adapter into a standard wall outlet. This provides the necessary power for the hub and connected devices.
- 2. Connect to Computer:** Use the provided USB cable to connect the hub's upstream port to an available

USB port on your computer (laptop or desktop). For optimal performance, connect to a USB 3.0 port on your computer if available.

3. **Driver Installation:** Your operating system (Windows or Mac OS) should automatically detect the hub and install the necessary drivers. No manual driver installation is typically required.
4. **Ready for Use:** Once the drivers are installed, the hub is ready to accept your USB devices.



The USB hub connected to its AC adapter and a computer via USB cable.



Example setup showing the hub connected to a laptop, with a smartphone connected to the hub.

OPERATING THE HUB

Connecting Devices

Simply plug your USB devices into the available ports on the hub. The hub features two blue USB 3.0 ports for high-speed devices and eight white USB 2.0 ports for standard peripherals. Ensure that devices requiring higher data transfer speeds, such as external hard drives or flash drives, are connected to the blue USB 3.0 ports for optimal performance.



A close-up view of the USB 3.0 ports on the hub, identifiable by their blue color.

Data Transfer Speeds

The hub supports USB 3.0 SuperSpeed (up to 5Gbps) for the blue ports and USB 2.0 High Speed (up to 480Mbps) for the white ports. While the hub provides ample bandwidth, connecting multiple high-bandwidth devices simultaneously may lead to shared bandwidth across the ports. For critical data transfers, it is recommended to use fewer devices at once.

Power Considerations

The included AC adapter is essential for providing sufficient power to all 10 ports, especially when connecting power-hungry devices like external hard drives. Without the AC adapter, the hub relies solely on the power from your computer's USB port, which may not be enough to power all devices or maintain stable connections, potentially leading to device disconnections or malfunctions.

Your browser does not support the video tag.

This video demonstrates the performance and power delivery capabilities of the Amazon Basics USB 3.0 Hub, highlighting the benefits of using a powered hub for multiple devices and high-speed data transfer.

MAINTENANCE

- Keep the hub clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or aerosols.
- Ensure the hub is placed in a dry environment and avoid exposure to moisture or extreme temperatures.
- Handle the hub and its cables with care to prevent damage to ports or internal components.
- Disconnect the hub from power and your computer when not in use for extended periods.

TROUBLESHOOTING

Device Not Recognized

- Ensure the hub is properly connected to your computer and the AC adapter is plugged in.
- Try connecting the device directly to your computer's USB port to verify if the device itself is functioning correctly.
- Restart your computer and reconnect the hub and device.
- Try connecting the device to a different port on the hub.

Slow Data Transfer

- Ensure your high-speed devices are connected to the blue USB 3.0 ports.
- Verify that the hub is connected to a USB 3.0 port on your computer.
- Avoid running multiple high-bandwidth applications or transferring large files from several devices simultaneously, as this can divide the available bandwidth.

Power Issues / Device Disconnections

- Confirm that the AC adapter is securely connected to both the hub and a working power outlet.
- If connecting multiple power-hungry devices (e.g., external hard drives), ensure the AC adapter is always used.
- Reduce the number of connected devices if power-related issues persist.

SPECIFICATIONS

Brand	Amazon Basics
Model Number	U3-10HUB-R-Black
Hardware Interface	USB 2.0, USB 3.0
Number of Ports	10 (2 x USB 3.0, 8 x USB 2.0)
Data Transfer Speed	Up to 5Gbps (USB 3.0)
Power Source	AC Adapter (5V, 4A)
Compatible Operating Systems	Windows Vista, XP, Me, 2000, 7, 8; Mac OS X v10.8+
Dimensions (LxWxH)	8.66 x 1.3 x 0.63 inches
Item Weight	10.2 ounces
Color	Black
Special Feature	Slim, Portable

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or visit the official Amazon Basics support page. Keep your purchase receipt for warranty claims.