

Amazon Basics DQ1927-Y

Amazon Basics Ceramic Space Heater Instruction Manual

Model: DQ1927-Y

1. INTRODUCTION

Thank you for purchasing the Amazon Basics Ceramic Space Heater. This portable indoor heating solution is designed to provide efficient and customizable warmth for your personal space. Please read this manual thoroughly before use to ensure safe and optimal operation of your device.

This heater features ceramic heating technology, an adjustable thermostat, and built-in safety features including overheat and tip-over protection.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return to authorized service facility for examination and/or repair.
- Do not use outdoors. This heater is for indoor use only.
- This heater is not intended for use in bathrooms, laundry areas, or similar high-moisture indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to OFF, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This heater includes a tip-over safety switch that automatically shuts off the unit if it is accidentally tipped over.
- This heater includes an overheat protection system that automatically shuts off the unit if it overheats. If this occurs, unplug the heater, wait 10 minutes for it to cool down, and then plug it back in.

3. PRODUCT COMPONENTS



Figure 1: Front view of the Amazon Basics Ceramic Space Heater.



Figure 2: Heater dimensions and integrated carry handle for portability.



Figure 3: Base of the heater, highlighting the tip-over protection switch.

- **Heating Element:** Ceramic PTC (Positive Temperature Coefficient) for rapid and efficient heating.
- **Control Knobs:** Two rotary knobs for thermostat adjustment and mode selection.

- **Power Indicator Light:** Illuminates when the heater is operating.
- **Integrated Carry Handle:** Located at the top-rear for easy transport.
- **Tip-Over Safety Switch:** Located on the bottom of the unit.

4. SETUP

1. **Unpack:** Carefully remove the heater from its packaging. Retain packaging for future storage or transport.
2. **Placement:** Place the heater on a firm, level surface. Ensure it is at least 3 feet (0.9 m) away from walls, furniture, curtains, and other combustible materials. Do not place it on soft surfaces like rugs or carpets that might block the air intake.
3. **Power Connection:** Ensure the heater is turned OFF (mode knob set to fan symbol) before plugging it into a 120V AC, 60Hz electrical outlet. Do not use an extension cord or power strip.

5. OPERATING INSTRUCTIONS

The heater features two control knobs on the top: one for thermostat adjustment and one for mode selection.



Figure 4: Control panel with thermostat and mode selection knobs.

1. **Power On:** Plug the heater directly into a wall outlet.
2. **Select Mode:** Turn the right knob (mode selector) to your desired setting:
 - **Fan Only:** For air circulation without heat.
 - **Low Heat (900W):** Provides a moderate level of heat.
 - **High Heat (1500W):** Provides maximum heat output.
3. **Adjust Thermostat:** Turn the left knob (thermostat) to set the desired room temperature. For continuous heating, turn the thermostat knob to its maximum setting (clockwise). To use the thermostat function, set the mode to Low or High heat, then turn the thermostat knob clockwise until the heater turns on. Once the room reaches your desired temperature, slowly turn the thermostat knob counter-clockwise until the heater turns off. The heater will then cycle on and off to maintain this temperature.
4. **Power Off:** To turn off the heater, first turn the mode selector knob to the 'Fan Only' setting, then turn the thermostat knob counter-clockwise to its minimum setting, and finally unplug the unit from the wall.

outlet.

6. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your heater.

- **Cleaning:** Always unplug the heater and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or solvents. Do not immerse the heater in water.
- **Dust Removal:** Use a vacuum cleaner with a brush attachment to gently remove dust from the air intake and exhaust grilles.
- **Storage:** When not in use, store the heater in a cool, dry place. It is recommended to store it in its original packaging to protect it from dust and damage.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Heater does not turn on.	Not plugged in. Power outlet not functioning. Tip-over switch activated. Overheat protection activated.	Ensure the power cord is securely plugged into a 120V AC outlet. Test the outlet with another appliance. Ensure the heater is on a firm, level surface and upright. Unplug the heater, wait 10 minutes for it to cool, then plug it back in.
Heater produces no heat.	Mode set to 'Fan Only'. Thermostat set too low.	Turn the mode knob to 'Low Heat' or 'High Heat'. Turn the thermostat knob clockwise to a higher setting.
Heater cycles on and off frequently.	Thermostat is maintaining desired temperature.	This is normal operation for the thermostat function. If the room is too warm, adjust the thermostat to a lower setting.

If the problem persists after trying these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Amazon Basics
Model Number	DQ1927-Y
Power Output	1500W (High), 900W (Low)
Voltage	120 Volts
Amperage	12.5 Amps
Dimensions (D x W x H)	7.52" x 6.34" x 9.45"

Feature	Detail
Item Weight	2.14 pounds
Color	Black
Special Features	Overheat Protection, Tip-Over Protection, Adjustable Thermostat
Indoor/Outdoor Usage	Indoor Only
UPC	819079021812

9. WARRANTY AND SUPPORT

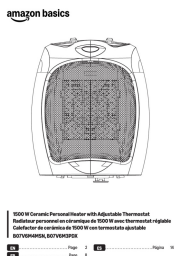

While specific warranty details are not explicitly provided in the product data, customer reviews indicate a 1-year warranty may be offered. Please refer to your purchase documentation or contact Amazon Basics customer service for precise warranty terms and conditions.





For technical support, troubleshooting assistance, or to inquire about warranty claims, please visit the official Amazon Basics support page or contact their customer service directly. You can often find support information on the Amazon product page or by searching for "Amazon Basics customer service" online.

Online Resources: [Amazon Basics Store](#)

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	<p>Amazon Basics Ceramic Space Heater with Adjustable Thermostat - User Manual & Safety Guide</p> <p>User manual for the Amazon Basics Ceramic Space Heater with Adjustable Thermostat (1800W). Contains safety instructions, operating guidelines, specifications, and troubleshooting for household use in dry indoor areas.</p>

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