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› NESCAFÉ Dolce Gusto Genio 2 Coffee Machine User Manual

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NESCAFÉ Dolce Gusto Genio 2 Coffee Machine User Manual

Model: Genio 2 | Brand: NESCAFÉ DOLCE GUSTO

PRODUCT OVERVIEW

The NESCAFÉ Dolce Gusto Genio 2 is an automatic, ultra-compact capsule coffee machine designed for single-serve brewing. It features a high-pressure system (up to 15 bars) for professional-quality coffee with a thick, velvety crema. The machine supports a wide variety of coffee creations, including Espresso, Americano, Cappuccino, and Latte, using hermetically sealed capsules to preserve freshness. It also includes a convenient eco-mode for energy efficiency.

SETUP

Before first use, ensure all packaging materials are removed. Place the machine on a stable, flat surface near a power outlet.

- Fill Water Tank:** Remove the water tank from the back of the machine. Fill it with fresh, clean water up to the maximum fill line. Reattach the water tank securely.
- Initial Rinse:** Before brewing your first coffee, perform an initial rinse cycle. Ensure no capsule is inserted. Place an empty cup under the dispenser. Select the maximum water level (XL) and choose the hot water option. Let the machine run until the water tank is empty. Repeat with cold water. This primes the machine and cleans the internal components.



BREWS:

- Espressos and Americanos
- Cappuccinos, Lattes and Mochas
- “Over Ice” Brew Option
- No Milk Required

The Genio 2 machine highlighting its hot and cold brewing capabilities.

OPERATING INSTRUCTIONS

Follow these steps to brew your favorite NESCAFÉ Dolce Gusto beverage:

1. **Power On:** Press the power button to turn on the machine. The power button will illuminate green when ready.
2. **Insert Capsule:** Open the capsule holder by lifting the lever. Insert your desired NESCAFÉ Dolce Gusto capsule into the holder. Close the lever firmly until it clicks into place.
3. **Select Water Level:** Refer to the recommended water level indicated on your capsule packaging. Use the toggle stick on the machine to adjust the LED display to match the recommended level.
4. **Choose Temperature:** Move the toggle stick to the red dot for hot beverages or the blue dot for cold beverages.
5. **Brew:** The machine will automatically start brewing and stop once the selected water level is dispensed.
6. **Remove Capsule:** Once brewing is complete, lift the lever to open the capsule holder. Carefully remove the used capsule and dispose of it.



A NESCAFÉ Dolce Gusto capsule being inserted into the machine's holder.



The NESCAFÉ Dolce Gusto Genio 2 machine surrounded by various coffee capsules and examples of brewed beverages.

Video Demonstration: Brewing Coffee

Your browser does not support the video tag.

This video demonstrates the process of brewing coffee using the NESCAFÉ Dolce Gusto Genio 2 machine, including filling the water tank, inserting a capsule, and selecting brew settings.

Video Demonstration: Making Espresso

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This video shows how to prepare an espresso using the NESCAFÉ Dolce Gusto Genio 2, highlighting the quick and easy process.

MAINTENANCE

Regular cleaning and maintenance ensure optimal performance and longevity of your coffee machine.

- **Cleaning the Drip Tray:** The drip tray collects any spills or drips. Empty and clean it regularly with warm, soapy water.
- **Cleaning the Water Tank:** Wash the water tank periodically with warm, soapy water and rinse thoroughly.
- **Descaling:** The machine may require descaling periodically depending on water hardness. Refer to the official NESCAFÉ Dolce Gusto descaling instructions or the full user manual for detailed steps.

Video Demonstration: Cleaning

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This video provides an honest review of the Dolce Gusto machine after 3 years of use, including insights into its cleaning process and maintenance.

TROUBLESHOOTING

If you encounter issues with your NESCAFÉ Dolce Gusto Genio 2, please refer to the [official Troubleshooting Guide \(PDF\)](#) for detailed solutions. Common issues and quick tips include:

- **No Water Flow:** Check if the water tank is properly inserted and filled. Ensure the piercing needle is not blocked (refer to descaling instructions).
- **Coffee Not Hot Enough:** Pre-heat your cup by running a hot water cycle without a capsule. Ensure the machine has fully pre-heated (power button solid green).
- **Machine Not Turning On:** Check if the power cord is securely plugged into a working outlet.

SPECIFICATIONS

Feature	Detail
Brand	NESCAFÉ DOLCE GUSTO
Model Name	NESCAFÉ Dolce Gusto Coffee Machine, 45 ounces
Style	Genio 2
Color	Silver
Product Dimensions	6.49"D x 10.11"W x 11.65"H
Item Weight	1.59 pounds
Voltage	120 Volts
Special Feature	Programmable
Filter Type	Reusable
Operation Mode	Fully Automatic
Included Components	Used capsule bin

SUPPORT

For further assistance or to view the complete user manual, please visit the official NESCAFÉ Dolce Gusto website or refer to the [User Manual \(PDF\)](#).