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Motorola SHO32B

Motorola Vervebuds 300 Wireless Earbuds - User Manual

Model: SHO32B



Image: The Motorola Vervebuds 300, showing both earbuds and their cylindrical charging case.

Introduction

The Motorola Vervebuds 300 True Wireless Earbuds are designed to provide a high-quality audio experience with freedom from wires. They offer a lightweight, secure fit and rich sound. These earbuds are splash-proof and compatible with various smart devices, allowing for listening in diverse environments. The portable charging case extends playtime, and the earbuds feature full control on both units, enabling mono use or shared listening. A built-in microphone supports hands-free calls and voice assistant compatibility.

Key Features:

- **Truly Wireless:** Automatic connection to your device upon removal from the charging case.
- **Splash-Proof Design (IPX6):** Resistant to high-pressure water sprays, suitable for exercise or light rain.
- **Excellent Audio:** Delivers full bass and crisp highs for an immersive listening experience.
- **Portable Charging Case:** Tubular case for convenient charging and storage, with magnetic earbuds.
- **Extended Playtime:** Up to 10 hours of total playtime with the charging case.
- **Voice Assistant Compatible:** Supports Siri, Google Now, and Alexa.

Setup

Package Contents:

- Motorola Vervebuds 300 True Wireless Earbuds (Left and Right)
- Portable Charging Case
- USB Charging Cable

- Multiple Ear Tip Sizes (S, M, L)
- User Manual (this document)

Charging the Earbuds and Case:

Before first use, fully charge the Vervebuds 300 and their charging case. Place the earbuds into the charging case. Connect the USB charging cable to the charging case and a power source. The LED indicators on the earbuds and case will show charging status. A full charge for the earbuds typically takes 5 hours when placed in the case.



Image: The Motorola Vervebuds 300 earbuds securely placed within their cylindrical charging case, ready for charging.

Initial Pairing:

1. Ensure the earbuds are charged.
2. Open the charging case and remove both earbuds. They will automatically power on and enter pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for "Vervebuds 300" in the list of available Bluetooth devices.
5. Select "Vervebuds 300" to connect. Once connected, a voice prompt will confirm the successful pairing.

The earbuds are designed to automatically connect to the last paired device when removed from the case.

Operating Instructions

Powering On/Off:

- **Power On:** Remove the earbuds from the charging case. They will power on automatically.
- **Power Off:** Place the earbuds back into the charging case. They will power off automatically and begin charging.
- **Manual Power Off:** Press and hold the touch sensor on either earbud for approximately 5 seconds until the LED indicator turns red and then off.
- **Manual Power On:** Press and hold the touch sensor on either earbud for approximately 3 seconds until the LED indicator turns blue.

Music Playback Controls:

- **Play/Pause:** Single tap the touch sensor on either earbud.
- **Next Track:** Double tap the touch sensor on the *right* earbud.
- **Previous Track:** Double tap the touch sensor on the *left* earbud.

Call Management:

- **Answer/End Call:** Single tap the touch sensor on either earbud.
- **Reject Call:** Press and hold the touch sensor on either earbud for 2 seconds.

Voice Assistant:

- **Activate Voice Assistant (Siri, Google Now, Alexa):** Triple tap the touch sensor on either earbud.



Image: A person wearing the Motorola Vervebuds 300 while engaged in an activity, demonstrating comfortable fit and wireless use.

Maintenance

Cleaning:

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry, lint-free cloth to wipe the surfaces. For ear tips, remove them from the earbuds and clean with a mild soap solution if necessary, then rinse thoroughly and dry completely before reattaching. Do not use abrasive cleaners or solvents.

Storage:

When not in use, always store the Vervebuds 300 in their charging case. This protects them from dust, damage, and ensures they remain charged for your next use. Store in a cool, dry place away from extreme temperatures.

Water Resistance (IPX6):

The Vervebuds 300 are rated IPX6, meaning they are protected against high-pressure water jets from any direction. This makes them suitable for use during workouts or in light rain. However, they are not designed for submersion in water. Do not swim or shower with the earbuds. Ensure the charging port is dry before charging.



Image: A person wearing the Motorola Vervebuds 300 while standing under an umbrella in the rain, illustrating the IPX6 water resistance feature.

Troubleshooting

Problem	Possible Cause	Solution
Earbuds not pairing with device.	Bluetooth is off on device, earbuds not in pairing mode, or previously paired device interfering.	Ensure Bluetooth is on. Place earbuds in case, then remove to re-enter pairing mode. Forget "Vervebuds 300" from device's Bluetooth list and re-pair.
Only one earbud has sound.	One earbud not connected, or low battery.	Ensure both earbuds are charged. Place both earbuds back in the case, close it, wait a few seconds, then remove them together. This should re-sync them.
Earbuds not charging.	Improper placement in case, dirty charging contacts, or faulty cable/power source.	Ensure earbuds are correctly seated in the case. Clean charging contacts on earbuds and case. Try a different USB cable or power adapter.
Low volume or poor sound quality.	Ear tips not sealed, earbud grilles blocked, or device volume too low.	Try different sized ear tips for a better seal. Clean earbud grilles. Increase volume on both earbuds and connected device.

Resetting the Earbuds:

If you experience persistent issues, a factory reset may resolve them. Refer to the official Motorola support website or contact customer service for specific reset instructions for the Vervebuds 300, as procedures can vary.

Specifications

Feature	Detail
Model Number	SHO32B
Brand	Motorola
Ear Placement	In Ear
Form Factor	In Ear
Noise Control	Sound Isolation
Color	Black
Batteries	2 Lithium Polymer batteries (included)
Playtime	Up to 10 hours with charging case
Water Resistance	IPX6 (Splash-proof)
Connectivity	Bluetooth

Warranty and Support

Product Warranty:

Motorola products typically come with a standard manufacturer's warranty covering defects in materials and workmanship. The duration and terms of this warranty may vary by region. Please refer to the warranty card included with your product or visit the official Motorola support website for detailed warranty information specific to the Vervebuds 300.

Customer Support:

For technical assistance, troubleshooting, or warranty claims, please contact Motorola customer support. You can usually find contact details (phone numbers, email, or online chat) on the official Motorola website. When contacting support, please have your product model number (SHO32B) and proof of purchase readily available.
You may also find additional resources and FAQs on theMotorola Store on Amazon.

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