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› [UGREEN](#) /

› UGREEN USB C Hub 60560 for MacBook Pro/Air User Manual

UGREEN 60560

UGREEN USB C Hub 60560 User Manual

Model: 60560 | Brand: UGREEN

1. INTRODUCTION

This manual provides detailed instructions for the UGREEN USB C Hub 60560. This multi-port adapter is designed to expand the connectivity of your MacBook Pro or MacBook Air, offering additional USB 3.0 ports, SD/Micro SD card readers, and Thunderbolt 3 functionality for data transfer, power delivery, and video output.



Image 1.1: UGREEN USB C Hub 60560 Overview

The hub features a durable aluminum enclosure and is engineered for reliable performance with compatible devices.

2. PACKAGE CONTENTS

- 1 x UGREEN USB C Hub 60560
- 1 x User Manual

3. SETUP INSTRUCTIONS

Follow these steps to connect your UGREEN USB C Hub to your MacBook:

1. **Identify Ports:** Locate the two Thunderbolt 3 (USB-C) ports on the side of your MacBook Pro or MacBook Air.
2. **Connect the Hub:** Align the dual USB-C connectors of the UGREEN Hub with the Thunderbolt 3 ports on your MacBook. Gently push the hub into the ports until it is securely seated. Ensure a firm connection for optimal performance.
3. **Verify Connection:** Your MacBook should automatically recognize the hub. No additional drivers are typically required for basic functionality.



Image 3.1: Connecting the Hub to a MacBook

Note: If your MacBook has a protective case, it may need to be removed to ensure a flush and secure connection of the hub.

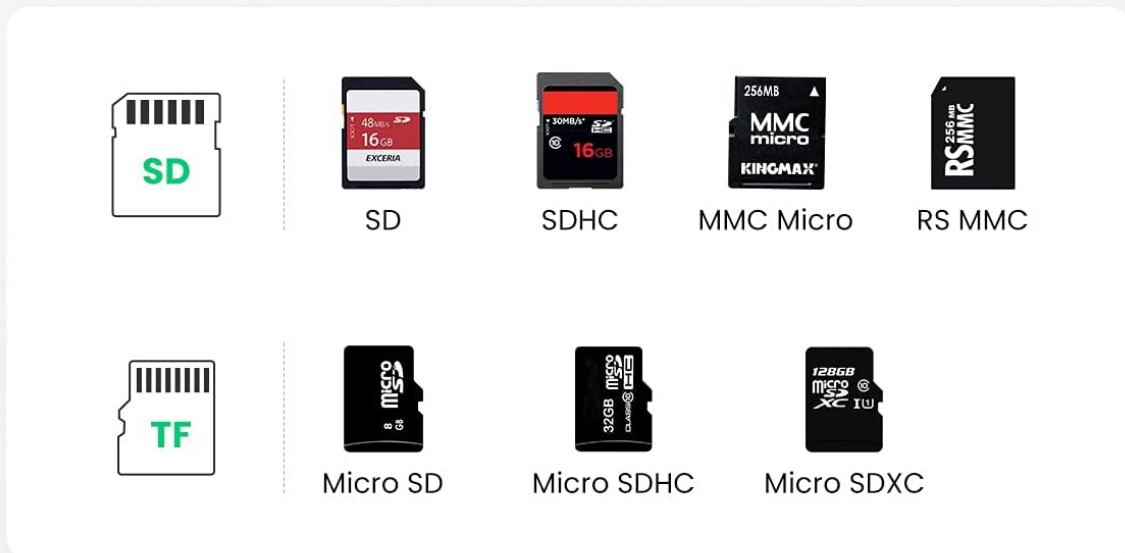
4. OPERATING INSTRUCTIONS

4.1 Using USB 3.0 Ports

The hub provides three USB 3.0 ports for connecting various USB devices such as external hard drives, USB flash drives, keyboards, and mice. These ports support data transfer speeds of up to 5 Gigabits per second

(Gbps).

Universal SD Card Compatibility



104 Mb/s
Max reading speed



Image 4.1: USB 3.0 Ports in Use

To use, simply plug your USB 3.0 or USB 2.0 device into any of the available USB-A ports on the hub.

4.2 Using SD and Micro SD Card Readers

The hub includes dedicated slots for standard SD cards and Micro SD cards, supporting data transfer speeds of up to 104 MB/s. These slots can be used simultaneously.



Image 4.2: Universal SD Card Compatibility

Insert your SD or Micro SD card into the corresponding slot until it clicks into place. The card will appear as a removable drive on your MacBook.



Image 4.3: Inserting an SD Card

4.3 Power Delivery (PD) Charging

The hub supports Power Delivery (PD) charging up to 100W through its Thunderbolt 3 (USB-C) port. This allows you to charge your MacBook while using the hub's other functions. Connect your MacBook's original USB-C power adapter to the hub's dedicated USB-C PD input port.



Image 4.4: Power Delivery Charging via Hub

4.4 Video Output

The Thunderbolt 3 (USB-C) port on the hub also supports video output, allowing you to connect an external display. This port can deliver up to 6K resolution at 60Hz, depending on your MacBook's capabilities and the connected display.



Image 4.5: Video Output via USB-C Port

4.5 Product Video Guide

Your browser does not support the video tag.

Video 4.1: Official UGREEN USB C Hub for MacBook Product Overview. This video demonstrates the features and usage of the UGREEN USB C Hub, including power delivery and data transfer capabilities.

5. MAINTENANCE

To ensure the longevity and optimal performance of your UGREEN USB C Hub 60560, please follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the hub. Avoid using liquid cleaners, aerosols, or solvents, as these may damage the finish or internal components.
- **Storage:** When not in use, store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the hub or subjecting it to strong impacts. Do not force connectors into ports.
- **Moisture:** Keep the hub away from water and other liquids.

6. TROUBLESHOOTING

If you encounter issues with your UGREEN USB C Hub, refer to the following common troubleshooting steps:

- **Hub Not Recognized:**
 - Ensure the hub is fully and securely inserted into both Thunderbolt 3 ports on your MacBook.

- Try disconnecting and reconnecting the hub.
 - Restart your MacBook.
 - Test the hub on another compatible MacBook if available.
- **Connected Devices Not Working:**
 - Ensure the device is properly connected to the hub.
 - Test the device by connecting it directly to your MacBook (if possible) to rule out device issues.
 - Some high-power devices may require external power.
- **Slow Data Transfer Speed:**
 - Ensure you are using USB 3.0 compatible devices and cables for optimal speeds.
 - Verify that your MacBook's ports are functioning correctly.
- **Charging Issues:**
 - Ensure your original MacBook power adapter is connected to the hub's PD port.
 - Check if the power adapter and cable are functioning correctly.
- **Video Output Problems:**
 - Ensure the external display is properly connected to the hub's USB-C port with a compatible cable.
 - Check your MacBook's display settings to detect and configure the external monitor.
 - Verify the external display is powered on and set to the correct input source.

7. SPECIFICATIONS

Feature	Detail
Brand	UGREEN
Model Number	60560
Hardware Interface	MicroSD, SDXC, USB 3.0, USB Type C (Thunderbolt 3 compatible)
Total USB Ports	3 x USB 3.0
Card Reader Slots	1 x SD, 1 x Micro SD
Data Transfer Rate (USB 3.0)	Up to 5 Gigabits Per Second
Data Transfer Rate (Card Reader)	Up to 104 MB/s
Power Delivery	Up to 100W via USB-C PD port
Video Output	Up to 6K@60Hz via USB-C port (Thunderbolt 3 functionality)
Compatible Operating Systems	macOS (Mac OS 9 and later), Windows 10 (for general USB-C compatibility)
Enclosure Material	Aluminum
Item Weight	0.06 Kilograms

8. WARRANTY AND SUPPORT

UGREEN products come with a standard manufacturer's warranty. For specific warranty details, please refer to the warranty card included with your product or visit the official UGREEN website.

If you require technical assistance or have questions regarding your UGREEN USB C Hub 60560, please contact UGREEN customer support through their official website or the contact information provided in your product packaging.