

Rowenta RR6871WH

Rowenta X-Plorer Serie 20 Robot Vacuum Cleaner and Mop User Manual

Model: RR6871WH

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1. INTRODUCTION

The Rowenta X-Plorer Serie 20 Robot Vacuum Cleaner is a practical cleaning solution equipped with reliable technology for effortless household cleaning. This modern automatic vacuum cleaner provides easy cleaning wherever you need it, featuring three navigation modes that cover all surfaces of your home. High-performance sensors prevent obstacles and falls, and a motorized brush ensures efficient cleaning.

Key Features:

- **Safe Navigation:** Equipped with an ingenious combination of infrared, anti-shock, and anti-fall sensors to avoid obstacles and drops.
- **Efficient Cleaning:** Features a Turbo brush for effective suction of all debris.
- **Cleans All Floors:** An automatic vacuum cleaner capable of climbing onto carpets and rugs up to 15 mm.
- **Aqua Force System:** Vacuums and mops floors simultaneously in one pass.
- **Easy to Use:** The robot cleans your home with a single click, with the ability to program and customize cleaning sessions via its remote control.
- **3 Cleaning Modes:** Clean complex areas or use dedicated modes for cleaning along walls.
- **Long Battery Life:** Lithium-ion battery allows cleaning up to 150 square meters on a single charge.



Figure 1: The Rowenta X-Plorer Serie 20 Robot Vacuum Cleaner, top view, showcasing its sleek design and side brushes.

2. SETUP

2.1 Unpacking and Initial Charge

1. Carefully remove all components from the packaging. Ensure all accessories, including the remote control, mop pad holder, and two microfiber pads, are present.
2. Place the charging base against a wall in an open area, ensuring there are no obstacles within 1 meter to the sides and 2 meters in front. Plug the charging base into a power outlet.
3. Place the robot vacuum cleaner on the charging base. Ensure the charging contacts on the robot align with those on the base. The indicator light on the robot will illuminate to confirm charging.
4. Allow the robot to charge completely before its first use. A full charge typically takes several hours.

2.2 Remote Control Setup

Insert the provided batteries into the remote control. The remote control allows you to start/stop cleaning, select cleaning modes, and program cleaning sessions.

3. OPERATING INSTRUCTIONS

3.1 Starting and Stopping Cleaning

- To start a cleaning cycle, press the 'Start/Pause' button on the robot or the remote control.
- To pause cleaning, press the 'Start/Pause' button again.
- To send the robot back to its charging base, press the 'Home' button on the remote control.

3.2 Cleaning Modes

The X-Plorer Serie 20 offers three distinct cleaning modes:

- **Random Mode:** For general cleaning of open areas.
- **Edge Mode:** Specifically designed to clean along walls and furniture edges.
- **Spot Mode:** For intensive cleaning of a specific, small area.

Select your desired mode using the remote control.

3.3 Aqua Force System (Vacuuming and Mopping)

To utilize the Aqua Force system for simultaneous vacuuming and mopping:

1. Attach a clean microfiber mop pad to the mop pad holder.
2. Fill the water tank (if applicable for your model) or dampen the mop pad with water.
3. Securely attach the mop pad holder to the underside of the robot.
4. Start a cleaning cycle. The robot will now vacuum and mop simultaneously.



Figure 2: The Rowenta X-Plorer Serie 20 robot vacuum cleaning on both hard floor and carpet, demonstrating its versatility.

4. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum cleaner.

4.1 Emptying the Dust Bin

Empty the dust bin after each cleaning cycle or when full. Press the release button to remove the dust bin, open it, and discard the collected debris. Close the bin securely and reinsert it into the robot.

4.2 Cleaning the Brushes

- **Turbo Brush:** Periodically remove the main Turbo brush from the robot. Use the cleaning tool (if included) or scissors to cut and remove any tangled hair or fibers.
- **Side Brushes:** Check the side brushes for wear or entanglement. Remove any debris and replace worn brushes as needed.

4.3 Cleaning the Filters

The robot uses a foam filter. Remove the filter from the dust bin and tap it gently to remove dust. For thorough cleaning, the foam filter can be rinsed under running water. Ensure it is completely dry before reinserting it into the dust bin.

4.4 Cleaning Sensors and Charging Contacts

Wipe the anti-fall sensors, infrared sensors, and charging contacts on both the robot and the charging base with a clean, dry cloth. This prevents dust buildup from affecting navigation and charging.

4.5 Mop Pad Maintenance

After each mopping session, remove the microfiber mop pad and wash it. Allow it to air dry completely before reuse or storage.

5. TROUBLESHOOTING

If you encounter issues with your Rowenta X-Plorer Serie 20, refer to the following common solutions:

- **Robot not charging:** Ensure the charging base is plugged in and the robot's charging contacts are properly aligned with the base. Clean the charging contacts if they appear dirty.
- **Robot not moving or stuck:** Check for any obstacles or tangled wires around the brushes and wheels. Clean the sensors to ensure proper navigation.
- **Reduced suction power:** Empty the dust bin and clean the filters. Ensure the main brush is free of debris.
- **Overheating:** If the device feels hot, stop operation immediately and allow it to cool down for at least 1 hour before resuming use. Ensure air vents are not blocked.
- **Unusual noise:** Check the main brush and side brushes for any foreign objects or tangled hair. Ensure all components are correctly installed.

If the problem persists after attempting these solutions, please contact customer support.

6. SPECIFICATIONS

Feature	Detail
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Brand	Rowenta
Model Number	RR6871WH
Color	Black / Blue
Product Dimensions (L x W x H)	32.5 x 8 x 32.5 cm
Item Weight	3.6 Kilograms
Material	Plastic
Battery Type	Lithium-Ion
Battery Life	Up to 150 minutes
Noise Level	65 dB
Number of Speeds	3
Filter Type	Foam
Controller Type	Remote Control
Included Components	Robot vacuum, Remote control, 2x Microfiber wipes, Charging base

7. WARRANTY & SUPPORT

7.1 Warranty Information

This Rowenta X-Plorer Serie 20 robot vacuum cleaner comes with **a2-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

7.2 Repairability

Rowenta is committed to product longevity. This model is designed for **15-year repairability**, ensuring that spare parts and repair services are available for an extended period.

7.3 Customer Support

For further assistance, technical support, or to inquire about spare parts, please visit the official Rowenta website or contact their customer service department. You can also visit the [Rowenta Brand Store on Amazon](#) for more information.