

## GlocalMe U3

# GlocalMe U3 4G LTE Mobile Hotspot User Manual

MODEL: U3

## 1. Product Overview

The GlocalMe U3 is a portable 4G LTE mobile hotspot designed to provide reliable internet connectivity across over 200 countries and regions without the need for a physical SIM card. It supports connection for up to 10 devices simultaneously and features a long-lasting battery for extended use.



Figure 1: GlocalMe U3 Mobile Hotspot Device. This image displays the compact, black GlocalMe U3 device with its minimalist design and indicator lights.



Figure 2: GlocalMe U3 Powered by Qualcomm Technology. This image highlights the internal Qualcomm chipset, indicating reliable and high-performance internet capabilities.

## 2. What's in the Box

- GlocalMe U3 Device
- User Manual
- Charging Cable

## 3. Setup Guide

Follow these steps for initial setup and activation of your GlocalMe U3 device:

1. **Charge the Device:** Before first use, fully charge your GlocalMe U3 using the provided charging cable. The device has a 3000mAh battery.
2. **Power On:** Press and hold the power button (located on the side/top) until the indicator lights illuminate.
3. **Download GlocalMe App:** Scan the QR code on the device or search for 'GlocalMe' in your mobile app store (Google Play Store or Apple App Store) and download the application.
4. **Register/Login:** Open the GlocalMe App and register a new account or log in if you already have one.
5. **Link Device:** In the GlocalMe App, navigate to 'My Device' and scan the QR code located on the back of your U3 device to link it to your account.
6. **Activate Data Plan:** Choose and activate a data plan that suits your needs directly within the GlocalMe App. Your device comes with 1.1GB of global data valid for 90 days to get you started.
7. **Connect to WiFi:** On your smartphone, tablet, or laptop, search for available Wi-Fi networks. Select the Wi-Fi name (SSID) displayed on the back of your U3 device and enter the password.



Figure 3: GlocalMe Quick Start Guide. This visual guide illustrates the six main steps for setting up and using your GlocalMe U3 device, from unboxing to connecting to Wi-Fi.

## 4. Operating Instructions

### 4.1 Power On/Off

- **To Power On:** Press and hold the power button until the indicator lights turn on.
- **To Power Off:** Press and hold the power button until the indicator lights turn off.

### 4.2 Connecting Devices

The GlocalMe U3 can connect up to 10 devices simultaneously. Simply enable Wi-Fi on your device (smartphone, tablet, laptop, etc.), select the U3's network name, and enter the password found on the device's label.

## Connect up to 10 Devices

Share WiFi hotspot with family and friends



Figure 4: Connect up to 10 Devices. This image illustrates the GlocalMe U3 device surrounded by various electronic devices, showcasing its capability to connect multiple users simultaneously.

### 4.3 Data Plans and Usage

Manage your data plans and monitor usage through the GlocalMe App. The device supports flexible pay-as-you-go data plans, including daily, monthly, regional, or GB-based options. It also supports the use of a physical SIM card for additional flexibility.



Figure 5: Flexible and Affordable Data Plans. This image displays various data plan options available for the GlocalMe U3, including different GB amounts and pricing for daily and monthly passes.

#### 4.4 Global Coverage

The GlocalMe U3 provides 4G internet coverage in over 200 countries and regions, leveraging access to 390+ global carriers. The device automatically selects the strongest available signal to ensure stable connectivity.

# Internet Coverage 200+ Countries

★ No Contract ★ Pay As You Go ★ No SIM Required



Figure 6: Internet Coverage in 200+ Countries. This image visually represents the extensive global coverage of the GlocalMe U3, showing a map of the world with network signals.

# 390+ Global Carriers Access

Automatically connects to the best 4G network



Figure 7: 390+ Global Carriers Access. This image illustrates the device's ability to connect to numerous carriers worldwide, ensuring optimal signal strength.

## 4.5 Battery Performance

Equipped with a 3000mAh battery, the GlocalMe U3 offers over 12 hours of continuous use on a full charge, making it suitable for extended travel or work sessions.

## Great Battery Performance

Built-in 3000mAh battery ensures 12 hours use

3000 mAh

 GlocalMe

12  
hours

Figure 8: Great Battery Performance. This image highlights the 3000mAh battery capacity, indicating over 12 hours of usage time.

## 5. Maintenance

- **Charging:** Use only the provided charging cable and a compatible power adapter. Avoid overcharging.
- **Cleaning:** Wipe the device with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures. If storing for extended periods, ensure it is partially charged (around 50%) to preserve battery health.
- **Software Updates:** Periodically check the GlocalMe App for firmware updates to ensure optimal performance and security.

## 6. Troubleshooting

- **No Internet Connection:**

- Ensure the device is powered on and fully charged.
- Check your data plan status in the GlocalMe App. Ensure you have active data.
- Restart the GlocalMe U3 device.
- Verify that your connected device's Wi-Fi is enabled and connected to the correct U3 network.
- In some cases, manual APN settings might be required. Refer to the GlocalMe App or customer support for specific APN configurations if automatic connection fails.

- **Slow Connection Speed:**

- Move to an area with better network coverage.
- Reduce the number of connected devices.
- Check for any data throttling if you are on an unlimited plan after exceeding a certain usage threshold.

- **Device Not Turning On:**

- Ensure the device is sufficiently charged. Connect it to a power source for at least 30 minutes.
- Try a different charging cable and adapter.

## 7. Specifications

Feature	Description
Model Number	U3
Product Dimensions	4.96 x 0.39 x 2.6 inches
Item Weight	0.005 ounces
Batteries	1 Lithium Polymer battery required
Special Feature	Light Weight, Pocket Size, Portable
Frequency Band Class	Single-Band
Wireless Communication Standard	802.11.be
Compatible Devices	Personal Computer, Smartphone, Tablet, Laptop, Notebook, Smart Home, Security Systems
Frequency	2.4 GHz
Recommended Uses	Business, Gaming, Home, Travel
Connectivity Technology	Wi-Fi

## 8. Warranty and Support

GlocalMe offers 24/7 customer support for any issues or inquiries regarding your U3 Mobile Hotspot. Please contact their customer service team for assistance.

For detailed warranty information, please refer to the official GlocalMe website or contact customer support directly.