mophie 401102947

Mophie powerstation 10,000mAh Universal Battery User Manual

Model: 401102947

INTRODUCTION

The Mophie powerstation 10,000mAh is a portable universal battery designed to charge smartphones, tablets, and other USB-C and USB-A compatible devices. Its compact design and high capacity ensure your devices stay powered on the go.

PACKAGE CONTENTS

- Mophie powerstation 10,000mAh
- Charging Cable
- Quick Start Guide

PRODUCT OVERVIEW

Familiarize yourself with the Mophie powerstation's features and ports.

Image: Angled view of the Mophie powerstation, showing the USB-C input/output port, USB-A output port, and LED indicator lights.

Image: Close-up of the Mophie powerstation's ports, clearly showing the USB-C and USB-A ports.

- **USB-C Port:** Used for both charging the powerstation and charging compatible devices.
- **USB-A Port:** Used for charging compatible devices.
- **LED Power Indicator:** Four lights display the charging status and current battery life.
- **Power Button:** Activates the LED power indicator to check battery level.

SETUP: CHARGING THE POWERSTATION

1. Connect the provided charging cable to the USB-C port on the Mophie powerstation.
2. Connect the other end of the charging cable to a compatible USB wall adapter (not included) or a computer's USB port.
3. The LED indicators will illuminate to show the charging progress. All four LEDs will be solid when the powerstation is fully charged.

It is recommended to fully charge the powerstation before its first use.

OPERATING: CHARGING YOUR DEVICES

Image: A person holding the Mophie powerstation and a smartphone, demonstrating simultaneous device charging.

1. Connect your device's charging cable to either the USB-C or USB-A output port on the powerstation.

2. Connect the other end of the cable to your device.

3. The powerstation will automatically begin charging your device. If charging does not start, press the power button on the powerstation.

4. You can charge multiple devices simultaneously by utilizing both the USB-C and USB-A ports.

LED Indicator Guide

The four LED lights on the powerstation indicate the battery's charge level and charging status:

- **Four Solid Lights:** 75-100% charged
- **Three Solid Lights:** 50-75% charged
- **Two Solid Lights:** 25-50% charged
- **One Solid Light:** 0-25% charged
- **Flashing Lights:** Indicates the powerstation is currently charging.

SPECIFICATIONS

Feature	Detail
Model Number	401102947
Battery Capacity	10,000mAh
Product Dimensions	2.83 x 0.65 x 5.47 inches
Item Weight	5.4 ounces
Connector Type	USB Type C, USB Type A
Color	Black
Special Features	Lightweight, Portable

MAINTENANCE

- Keep the powerstation dry and away from moisture.
- Avoid extreme temperatures (hot or cold).
- Clean the device with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use.

TROUBLESHOOTING

- **Powerstation not charging:** Ensure the charging cable is securely connected to both the powerstation's USB-C port and the power source. Try a different wall adapter or USB port.
- **Device not charging from powerstation:** Ensure your device's cable is securely connected to both the powerstation and your device. Press the power button on the powerstation to initiate charging. Verify the powerstation has sufficient charge.
- **Slow charging:** Ensure you are using appropriate cables and a compatible wall adapter for optimal charging speeds.
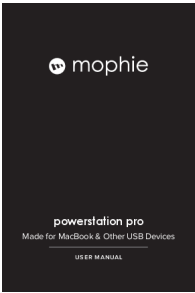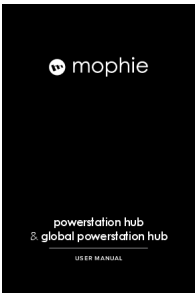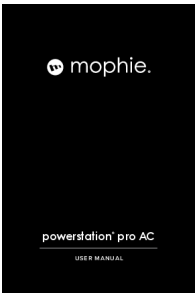
SAFETY INFORMATION

- Do not expose the powerstation to fire or extreme heat.
- Do not puncture, crush, or drop the powerstation.
- Do not disassemble or attempt to repair the powerstation.
- Keep out of reach of children.
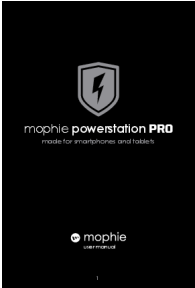- Dispose of the powerstation responsibly according to local regulations.

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Mophie website or contact their customer service. You can visit the Mophie Store on Amazon for more product details and support resources.

Related Documents - 401102947

	[Mophie Powerstation Pro User Manual](#) User manual for the Mophie Powerstation Pro universal battery, detailing its features, compatibility, charging instructions, and warranty information.
	[Mophie Powerstation Hub User Manual: Features, Charging, and Safety](#) Comprehensive user manual for the Mophie Powerstation Hub and Global Powerstation Hub, detailing features, wireless and wired charging, compatibility, safety instructions, and warranty information.
	[Mophie Powerstation Pro AC User Manual and Quick Start Guide](#) Official user manual and quick start guide for the Mophie Powerstation Pro AC portable power bank. Learn how to use, charge devices, and understand safety precautions for your powerstation.
	[Mophie Powerstation Plus Series User Manual](#) User manual for the mophie powerstation plus mini, powerstation plus, and powerstation plus XL external batteries, detailing features, compatibility, charging, and care instructions.

	mophie powerstation PRO User Manual Explore the mophie powerstation PRO user manual. Discover its 6000 mAh capacity, IP65 rugged design, fast 2.1A charging, and compatibility with smartphones and tablets. Learn about safety, warranty, and usage for your mophie portable charger.
	Mophie Powerstation External Battery User Manual | Charging Guide Official user manual for Mophie Powerstation portable chargers (mini, powerstation, XL, XXL). Covers setup, features, charging devices, battery care, warranty, and safety warnings.

Documents - mophie – 401102947

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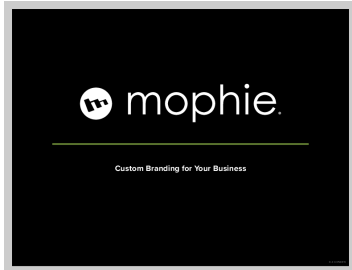zagg business customization guide 2 cs eu mw link id 1127 |||

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[Mophie Custom Branding for Business: Mobile Power Solutions Catalog](#)
Explore mophie's custom branding services for businesses, featuring a range of high-quality mobile power solutions including battery cases, power banks, and wireless chargers. Personalize mophie products with your logo for corporate gifts and promotional items.
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