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› [BISSELL](#) /

› [BISSELL MultiClean Spot & Stain Portable Carpet and Upholstery Cleaner, Model 4720E User Manual](#)

## BISSELL 4720E

# BISSELL MultiClean Spot & Stain Portable Carpet and Upholstery Cleaner

Model: 4720E | Brand: BISSELL

## INTRODUCTION

The BISSELL MultiClean Spot & Stain portable carpet and upholstery cleaner, Model 4720E, is designed to easily remove most spots and stains from various surfaces. It utilizes water, BISSELL cleaning formulas, and powerful suction to effectively clean high-traffic areas, stairs, upholstery, and car interiors. This manual provides essential information for safe operation, setup, maintenance, and troubleshooting to ensure optimal performance of your cleaner.



## Easy To Use & Store

Compact, portable & lightweight design

Figure 1: Versatile applications for the BISSELL MultiClean Spot & Stain.

### IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

- Read all instructions before using your portable spot cleaner.
- Always connect to a properly grounded outlet.
- Unplug from outlet when not in use and before cleaning or servicing.
- Do not immerse in water or liquid.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not use appliance in an enclosed space where vapors are given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Do not use on hard or porous surfaces.
- Do not use on wet hands.
- Do not use on electrical outlets.
- Do not modify the plug.
- Use only BISSELL cleaning products intended for use with this appliance.

## WHAT'S IN THE BOX

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Your BISSELL MultiClean Spot & Stain cleaner comes with the following components:

- BISSELL MultiClean Spot & Stain Unit (Model 4720E)
- Flexible Hose (approximately 2.20 meters long)
- Specialized Cleaning Tools (e.g., 3-in-1 tool, small area tool for corners and edges)
- Clean Water Tank (for water and cleaning formula)
- Dirty Water Collection Tank
- Power Cord with integrated cord wrap/storage (attachments for organization may be included)
- Starter bottles of BISSELL cleaning formula (availability may vary by region/package)



Figure 2: BISSELL MultiClean Spot & Stain unit and included cleaning solutions.

## SETUP INSTRUCTIONS

1. **Unpack the Unit:** Carefully remove all components from the packaging. Ensure all parts listed in "What's in the Box" are present.
2. **Attach the Hose:** Connect the flexible hose securely to the main unit if it is not already attached.
3. **Fill the Clean Water Tank:**
  - Remove the clean water tank from the back of the unit.
  - Unscrew the cap and fill the tank with warm tap water up to the water fill line.
  - Add the recommended amount of BISSELL cleaning formula to the tank, following the instructions on the formula bottle.
  - Securely replace the cap and reinsert the tank into the unit until it clicks into place.
4. **Attach a Cleaning Tool:** Select the appropriate cleaning tool for your task (e.g., the 3-in-1 tool for versatile cleaning or a smaller tool for tight spaces) and attach it firmly to the end of the hose.
5. **Prepare the Area:** For best results, vacuum the area to be cleaned to remove loose dirt and debris.





## Two Tank System

Two separate tanks for clean water and dirt

Figure 3: The two-tank system for clean water and dirty water collection.

### OPERATING INSTRUCTIONS

Follow these steps for effective spot and stain removal:

1. **Plug In and Power On:** Plug the power cord into a grounded electrical outlet. Press the power button to turn on the unit. The unit features **Heatwave Technology™** to help maintain the water temperature during cleaning.
2. **Pre-Treat (Optional):** For tough stains, pre-treat the area with a suitable BISSELL spot and stain remover. Allow it to sit for a few minutes as per product instructions.
3. **Spray Cleaning Solution:** Hold the cleaning tool about one inch above the stained surface. Press the spray trigger on the hose to release the cleaning solution onto the stain.
4. **Scrub the Stain:** Gently scrub the stained area with the brush on the cleaning tool. For stubborn stains, allow the solution to soak for a few minutes before scrubbing.
5. **Extract Dirty Water:** Release the spray trigger and press the cleaning tool firmly onto the surface. Pull the tool slowly towards you to suction up the dirty water and loosened debris. Repeat this step until no more dirty water can be extracted.

6. **Rinse (Optional):** For thorough cleaning, you may rinse the area by spraying clean water (without formula) and then extracting it.
7. **Power Off:** Once cleaning is complete, turn off the unit by pressing the power button and unplug it from the outlet.



## Permanently Removes Tough Stains

Quickly cleans up messes in and around the house

Figure 4: Demonstrating the spot cleaning process.



## Heatwave Technology™

Maintain consistent water temperature while cleaning

Figure 5: Heatwave Technology™ for consistent cleaning temperature.





## Specialized Cleaning Tools

4 tools for carpets, upholstery, stairs & car interiors

Figure 6: Specialized cleaning tools for different surfaces.

### MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your cleaner.

1. **Empty and Rinse Dirty Water Tank:** After each use, remove the dirty water tank, empty its contents, and rinse it thoroughly with clean water. Allow it to air dry before reattaching.
2. **Rinse Clean Water Tank:** If there is any remaining solution, empty and rinse the clean water tank.
3. **Clean Tools and Hose:** Rinse all cleaning tools under running water to remove any debris or residue. For the hose, you can run clean water through it by spraying into a sink.
4. **Wipe Down Unit:** Wipe the exterior of the unit with a soft, damp cloth.
5. **Store Properly:** Wrap the power cord around the designated cord wraps. Store the unit and its attachments in a cool, dry place, away from direct sunlight and extreme temperatures. The compact design allows for easy storage, such as under a sink.





Figure 7: Compact storage of the BISSELL MultiClean Spot & Stain.

## TROUBLESHOOTING

If you encounter issues with your BISSELL MultiClean Spot & Stain, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
<b>Unit does not turn on</b>	Not plugged in; power outlet not working; circuit breaker tripped.	Ensure unit is securely plugged into a working outlet. Check circuit breaker.
<b>No spray or reduced spray</b>	Clean water tank empty; tank not seated properly; spray nozzle clogged.	Refill clean water tank. Re-seat tank firmly. Clean spray nozzle.
<b>Poor suction</b>	Dirty water tank full; dirty water tank not seated properly; hose/tool clogged.	Empty dirty water tank. Re-seat tank firmly. Clear any clogs in hose or tool.
<b>Water leaking</b>	Tanks not properly sealed; damaged tank.	Ensure tank caps are tight and tanks are seated correctly. Inspect tanks for cracks.

If the problem persists after trying these solutions, please contact BISSELL Customer Service for further assistance.

## SPECIFICATIONS

Feature	Detail
<b>Brand</b>	BISSELL

Feature	Detail
Model Name	MultiClean Spot & Stain
Model Number	4720E
Manufacturer	BISSELL International Trading Company B.V.
Power Source	Corded Electric
Power	330 Watts
Capacity	1.4 Liters
Item Weight	1.5 kg
Product Dimensions (L x W x H)	27.2 x 35.5 x 39.3 cm
Color	Black
Batteries Required	No
UPC	011120161649

## WARRANTY AND SUPPORT

Your BISSELL MultiClean Spot & Stain cleaner is covered by a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including warranty duration and coverage details.

For technical support, replacement parts, or warranty claims, please contact BISSELL Customer Service. Contact information can typically be found on the BISSELL website or on the product packaging.

**Online Support:** Visit the official BISSELL website for FAQs, troubleshooting guides, and product registration.

**Phone Support:** Refer to your product documentation for regional customer service phone numbers.

