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Maxcio RMC020

Maxcio WiFi Smart Socket User Manual

Model: RMC020

1. PRODUCT OVERVIEW

The Maxcio WiFi Smart Socket is an Italian 16A smart plug designed to bring convenience and energy efficiency to your home. It allows you to control connected devices remotely via the Maxcio APP, use voice commands with Amazon Alexa and Google Home, set schedules, and monitor energy consumption.



Figure 1: Maxcio WiFi Smart Socket. This image displays the white smart socket with an Italian plug configuration, alongside a smartphone screen showing the Maxcio app interface with a 'Power On' button. Small decorative elements like Santa and a reindeer are visible, along with an Italian flag heart icon.

Alexa Presa Italiana 16A

Lascia che tu abbia una vita più intelligente



Controllo Vocale



Maxcio APP



Timer/Countdown



Energia Monitor

Figure 2: Key features of the Maxcio Smart Socket. This image highlights the product as an 'Alexa Italian 16A Plug' and shows icons representing its main functionalities: Voice Control, Maxcio APP, Timer/Countdown, and Energy Monitor.

2. SETUP GUIDE

2.1 What's in the Box

- Maxcio WiFi Smart Socket
- User Manual

2.2 Initial Setup

1. **Plug In:** Insert the Maxcio Smart Socket into a standard Italian wall outlet.
2. **Download App:** Scan the QR code in the included manual or search for "Maxcio" in your smartphone's app store (iOS/Android) and download the application.
3. **Register/Login:** Open the Maxcio APP and register a new account or log in if you already have one.
4. **Add Device:** Follow the in-app instructions to add your new smart socket. Ensure your phone is connected to a 2.4GHz Wi-Fi network. The smart socket's indicator light should be blinking rapidly to indicate pairing mode. If not, press and hold the power button on the socket for 5-10 seconds until it blinks rapidly.
5. **Connect to Wi-Fi:** Enter your 2.4GHz Wi-Fi network password in the app to connect the smart socket.
6. **Rename Device:** Once connected, you can rename the smart socket for easier identification (e.g., "Living Room Lamp").

2.3 Connecting with Voice Assistants (Alexa/Google Home)

1. **Enable Skill:** Open the Amazon Alexa or Google Home app on your smartphone.
2. **Search for Maxcio Skill:** In the Alexa app, go to 'Skills & Games'. In the Google Home app, go to 'Set up device' > 'Works with Google'. Search for the "Maxcio" skill/service.

3. **Link Account:** Enable the Maxcio skill/service and link it to your Maxcio APP account using your Maxcio login credentials.
4. **Discover Devices:** Once linked, ask Alexa to "Discover devices" or use the 'Discover devices' option in the Alexa app. For Google Home, devices should appear automatically.
5. **Voice Control:** You can now control your smart socket using voice commands (e.g., "Alexa, turn on Living Room Lamp" or "Hey Google, turn off Kitchen Light").

3. OPERATING INSTRUCTIONS

3.1 Basic On/Off Control

- **Manual Control:** Press the physical button on the smart socket to manually turn the connected device on or off.
- **App Control:** Open the Maxcio APP, select your smart socket, and tap the power icon to toggle its state.
- **Voice Control:** Use voice commands with Alexa or Google Home as described in Section 2.3.



Figure 3: Voice control in action. A Maxcio Smart Socket is shown connected to a wall outlet, powering a small fan. Speech bubbles illustrate a user commanding "Alexa, turn on the Fan" and receiving an "OK" response, demonstrating seamless voice integration.



Figure 4: Remote control via Maxcio APP. A person is shown using a smartphone to control a lamp connected to a smart plug, emphasizing the ability to control devices anytime, anywhere via 2.4G Wi-Fi.

3.2 Scheduling and Timer Functions

The Maxcio APP allows you to create custom schedules and set timers for your connected devices.

- **Schedule:** Set specific times for the smart socket to turn on or off automatically (e.g., turn on the coffee maker at 7:00 AM every weekday).

- **Timer/Countdown:** Set a countdown timer for a device to turn off after a certain period (e.g., turn off the fan after 30 minutes).

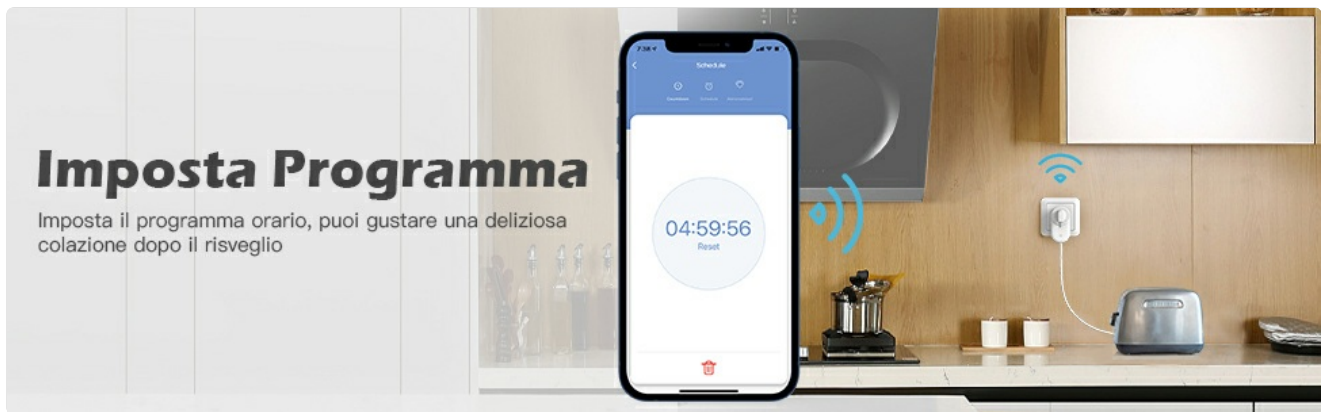


Figure 5: Setting a program/schedule. A smartphone displays the Maxcio app with a timer set, while a smart plug connected to a toaster in a kitchen demonstrates how to automate daily routines.

3.3 Energy Monitoring

The smart socket can monitor the real-time power consumption of connected devices. Access this feature through the Maxcio APP to track energy usage and identify energy-hungry appliances.



Figure 6: Energy monitoring feature. A Maxcio Smart Socket is shown connected to a desk lamp, illustrating its capability to help users identify and manage electricity consumption of household appliances.

4. MAINTENANCE

- **Cleaning:** Disconnect the smart socket from the power outlet before cleaning. Use a dry, soft cloth to wipe the surface. Do not use liquid cleaners or sprays.
- **Storage:** Store the smart socket in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Safety:** Do not disassemble or attempt to repair the device. Keep away from water and high humidity environments. Ensure the connected appliance's power consumption does not exceed the smart socket's maximum load capacity (16A).

5. TROUBLESHOOTING

Q: The smart socket cannot connect to Wi-Fi.

A: Ensure your Wi-Fi network is 2.4GHz. The smart socket does not support 5GHz Wi-Fi. Check if the Wi-Fi password is correct. Make sure the smart socket is within range of your Wi-Fi router. Try resetting the smart socket by holding the power button for 5-10 seconds until the indicator light blinks rapidly, then attempt pairing again.

Q: The smart socket is offline in the app.

A: Check your home Wi-Fi network status. Ensure the smart socket is still plugged in and powered on. If the issue persists, try unplugging and replugging the smart socket, then check the app again. You may need to re-pair if the network settings have changed.

Q: Voice control is not working.

A: Verify that the Maxcio skill/service is enabled and linked correctly in your Alexa or Google Home app. Ensure the device name in the Maxcio app matches the name you are using for voice commands. Try rediscovering devices in your voice assistant app.

Q: Energy monitoring data is incorrect or not showing.

A: Ensure the device is properly connected and powered on. Check the Maxcio APP for any updates or specific instructions regarding energy monitoring. If the issue persists, contact customer support.

6. SPECIFICATIONS

Specification	Value
Brand	Maxcio
Model	RMC020
ASIN	B07TV4PDV3
Dimensions	11 x 6 x 3.2 cm
Weight	160 grams
Voltage	230 Volt (AC)
Amperage	16 Ampere
Number of Poles	3
Wi-Fi Standard	2.4GHz (802.11 b/g/n)

7. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or visit the official Maxcio website. You can also contact Maxcio customer service through the Maxcio APP or their official support channels.

8. IMPORTANT SAFETY INFORMATION

- Do not use the smart socket in wet or damp conditions.
- Do not exceed the maximum load current of 16A.
- Keep out of reach of children.
- Do not connect devices that require continuous supervision (e.g., heaters, irons) to avoid fire hazards.
- Ensure the smart socket is fully inserted into the wall outlet.

9. VIDEO RESOURCES

While the product has associated videos, detailed information regarding their creator type and relevance was not available to ensure compliance with embedding guidelines. Therefore, no videos have been embedded in this manual. Please refer to the product's official Amazon page or the Maxcio website for any available video tutorials or demonstrations.