

Grandstream GRP-2612P

Grandstream GRP2612P IP Phone User Manual

Model: GRP2612P

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Grandstream GRP2612P IP Phone. The GRP2612P is a carrier-grade IP phone designed for mass deployment, featuring 4 lines, 4 SIP accounts, a 2.4-inch color display, and dual-port 10/100 Ethernet with integrated Power over Ethernet (PoE).

2. PACKAGE CONTENTS

Verify that your package contains the following items:

- GRP2612P Phone Unit
- Handset with Cord
- Phone Stand
- Network Cable (Ethernet)
- Quick Installation Guide
- GPL License Information

Note: The 5V power adapter is NOT included with the GRP2612P model and must be purchased separately if PoE is not available.

3. PHYSICAL OVERVIEW



Figure 1: Grandstream GRP2612P IP Phone

The image displays the Grandstream GRP2612P IP Phone in dark gray. The handset, labeled 'HD', rests on the left. The main unit features a 2.4-inch color display showing 'GRANDSTREAM' branding, current time, and call line status. Below the display are context-sensitive soft keys. The numeric keypad is visible, along with a central navigation cluster, volume control buttons, and dedicated function keys for message, headset, mute, and speakerphone.

Key Components:

- **Handset:** For standard voice communication.
- **2.4-inch Color Display:** Shows call information, menu options, and status.
- **Line Keys:** Dedicated buttons for managing multiple lines/SIP accounts.
- **Soft Keys:** Context-sensitive buttons that change function based on the display.
- **Navigation Cluster:** Used to navigate menus and adjust settings.
- **Numeric Keypad:** For dialing numbers and text input.
- **Function Keys:** Dedicated buttons for features like message, headset, mute, and speakerphone.
- **Volume Control:** Adjusts handset, headset, and speakerphone volume.

4. SETUP

4.1 Connecting the Phone

1. **Connect the Handset:** Plug the coiled handset cord into the handset port on the phone base and the other end into the handset.
2. **Connect to Network:** Plug one end of the Ethernet cable into the LAN port on the phone and the

other end into a network switch/hub or router. If using Power over Ethernet (PoE), the phone will power on automatically.

3. **Optional Power Adapter:** If PoE is not available, connect a compatible 5V power adapter (sold separately) to the power jack on the phone and then to a power outlet.
4. **Connect PC (Optional):** If you wish to connect a PC through the phone, plug an Ethernet cable from the PC into the PC port on the phone.

4.2 Powering the Phone

The GRP2612P supports two power options:

- **Power over Ethernet (PoE):** If your network switch supports PoE, simply connecting the Ethernet cable to the LAN port will power the phone.
- **External Power Adapter:** If PoE is not available, a 5V DC power adapter (not included with this model) is required. Connect the adapter to the phone's power port and a wall outlet.

Once powered, the phone will boot up and display network and account status on the screen.

5. OPERATING THE PHONE

5.1 Basic Call Functions

- **Making a Call:** Pick up the handset, press the Speakerphone button, or press a Line key. Dial the number and press the 'Dial' soft key or '#'.
- **Answering a Call:** Pick up the handset, press the Speakerphone button, or press the flashing Line key.
- **Ending a Call:** Hang up the handset or press the 'End Call' soft key.
- **Hold/Resume:** During an active call, press the 'Hold' soft key. To resume, press the flashing Line key or 'Resume' soft key.
- **Transfer:** During an active call, press the 'Transfer' soft key, dial the new number, and press 'Transfer' again.
- **Conference:** During an active call, press the 'Conf' soft key, dial the second party's number, and once connected, press 'Conf' again to join all parties.

5.2 Display and Navigation

The 2.4-inch color display provides visual feedback for all phone operations. Use the navigation cluster (up, down, left, right, OK) to scroll through menus and select options. The soft keys below the display change their function based on the current context, offering quick access to relevant features.

5.3 Configuring Accounts

SIP account configuration is typically performed via the phone's web user interface (Web UI). To access the Web UI:

1. Obtain the phone's IP address from the phone's menu (e.g., Status > Network Status).
2. Enter the IP address into a web browser on a computer connected to the same network.
3. Log in using the administrator credentials (default username: admin, default password: admin).
4. Navigate to the 'Account' settings to configure your SIP accounts as provided by your VoIP service provider.

6. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone's surfaces. Avoid abrasive cleaners or solvents.
- **Environment:** Keep the phone in a dry environment, away from direct sunlight, excessive heat, or moisture.
- **Cables:** Ensure all cables are securely connected and free from damage.

7. TROUBLESHOOTING

Common Issues and Solutions:

- **No Power:**
 - Verify the Ethernet cable is securely connected to a PoE-enabled port, or that the external power adapter (if used) is properly connected and plugged into a working outlet.
- **No Dial Tone:**
 - Check network cable connection.
 - Ensure SIP accounts are correctly registered (check display for registration status).
 - Reboot the phone by disconnecting and reconnecting power.
- **Cannot Make/Receive Calls:**
 - Confirm network connectivity.
 - Verify SIP account registration status on the display.
 - Check firewall settings if applicable.
 - Contact your VoIP service provider for account-specific issues.

8. SPECIFICATIONS

Feature	Specification
Model Number	GRP-2612P
Telephone Type	IP Phone
Lines	4
SIP Accounts	4
Display	2.4-inch Color Display
Ethernet Ports	Dual-Port 10/100 Mbps
PoE Support	Integrated PoE
Power Source	Corded Electric (PoE or optional 5V adapter)
Color	Black
Material	Plastic
Item Weight	8.8 ounces (0.25 kg)
Product Dimensions	29.8 x 21.1 x 12 inches

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Grandstream website or contact your authorized Grandstream reseller. Keep your purchase receipt for warranty claims.

Related Documents - GRP-2612P

	<p>Grandstream GRP2612, GRP2612P, GRP2612W Carrier-Grade HD IP Phones Quick Installation Guide</p> <p>Quick installation guide for Grandstream GRP2612, GRP2612P, and GRP2612W Carrier-Grade HD IP Phones, covering setup, connection, and configuration.</p>
	<p>Grandstream GHP6XX Series IP Phone User Guide</p> <p>Comprehensive user guide for the Grandstream GHP6XX Series IP phones, detailing features, technical specifications, installation, configuration, telephony functions, and factory reset procedures.</p>
	<p>Grandstream GRP261x Series Firmware Release Notes</p> <p>Comprehensive release notes for Grandstream GRP2612, GRP2612P, GRP2612W, GRP2613, GRP2614, GRP2615, GRP2616, GRP2624, GRP2634, GRP2650, and GRP2670 IP phones. Details firmware updates, enhancements, bug fixes, and important upgrading notes.</p>
	<p>Grandstream GRP2612/P/G/W Quick Installation Guide - Carrier-Grade HD IP Phones</p> <p>Get started with your Grandstream GRP2612/P/G/W Carrier-Grade HD IP Phones. This quick installation guide provides setup, connection, and configuration instructions for these advanced IP phones.</p>
	<p>Grandstream GRP2602 Series IP Phone User Guide and Configuration</p> <p>Comprehensive guide to configuring, installing, and using the Grandstream GRP2602, GRP2602P, and GRP2602W IP phones. Covers web and keypad setup, network connectivity, features, and regulatory information.</p>
	<p>Grandstream GRP2670 IP Phone: User Manual, Configuration, and Installation Guide</p> <p>This document provides comprehensive instructions for the Grandstream GRP2670 enterprise IP phone, covering its features, installation, connection methods (Ethernet and Wi-Fi), configuration via web browser and keypad, and essential regulatory information.</p>

GRANDSTREAM TELEFON VOIP GRP 2612P HD
 Indeks: 206053 Producent: GRANDSTREAM Kod producenta: GRP 2612P HD
 Cena: 362.21 zł

Opis

GRANDSTREAM TELEFON VOIP GRP 2612P HD
 Producent: Grandstream

Konstrukcja

- Typ słuchawki: Zestaw słuchawkowy przewodowy
- Kolor produktu: Czarny
- Typ produktu: IP Phone

Moc

- Napięcie wyjściowe adaptera AC: 100 - 240 V
- Napięcie wyjściowe adaptera AC: 5 V
- Ciężar netto: Tak

Wymiary i masa

- Wysokość produktu: 52,1 mm
- Ciężar netto produktu: 283 mm
- Szerokość produktu: 203 mm

Cechy szczególne

- Regulacja głośności: Fizyczna
- Inne programowalne przyciski: 4
- Aktualizacja oprogramowania: Automatycznie

Warunki pracy

- Dopuszczalna wilgotność względna: 10 - 90%
- Zakres temperatury przechowywania: 0 - 40 °C
- Zakres temperatury (przebiegowanej): -10 - 40 °C
- Zakres wilgotności względnej: 10 - 90%

Spec

- Ciężar netto: 283 mm
- Ciężar netto produktu: 283 mm
- Szerokość produktu: 203 mm
- Wysokość produktu: 52,1 mm
- Ciężar netto: 283 mm
- Szerokość produktu: 203 mm
- Wysokość produktu: 52,1 mm

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Konstrukcja Typ słuchawki: Zestaw słuchawkowy przewodowy Kolor produktu:

Czarny Typ produktu: IP Phone Moc Napici...

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GRANDSTREAM
 CONNECTING THE WORLD

Leistungsstarkes IP-Telefon für 2 Leitungen
 GRP2612 • GRP2612P • GRP2612W

Das GRP2612 ist ein leistungsstarkes IP-Telefon für bis zu zwei SIP-Konten, welches speziell auf die Bedürfnisse von Service-Anbietern und großen Projekten zugeschnitten ist. Das klare Design, die umfangreiche "Next Generation" Grundausstattung, zu der je nach Modell WLAN (GRP2612W), bis zu 16 frei programmierbare Multi-Funktionstasten (MFT) gehören, setzen in dieser Generation neue Maßstäbe. Die LCD-Anzeige lässt sich einfach austauschen und individuell mit einem neuen Logo bedrucken. Die Security ist auf Carrier-Niveau, neben "Secure Boot, Dual Firmware Images und encrypted Data Storage" sind eine Vielzahl weiterer Sicherheitsfunktionen integriert. Die Geräte werden zentral über Grandstream's neues, Cloud-basiertes Management-Plattform (CMSS) (Grandstream Device Management Platform) konfiguriert, provisioniert und verwaltet. Das GRP2612 ist das flexible und leistungsstarke Basis-Modell der GP2600x und bietet in seinen drei Unternehmens-Modellen hohe Flexibilität und Zuverlässigkeit.

- 2 SIP-Konten und 4 Multi-Funktionstasten
- GRP2612W mit integriertem Dual-Band WLAN 2,4 GHz & 5GHz
- Auswechselbare LCD-Displayeinheit zur einfachen Logo-Individualisierung
- HD Audio Unterstützung für WebRTC-Codes (SIP) und Video
- Bis zu 16 digitale BLF-Tasten
- Enterprise-Level Sicherheit mit Secure Boot, Dual Firmware Images und encrypted Data Storage

www.grandstream.com

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Datenblatt Grandstream GRP 2612P ab € 55 90 2020 Preisvergleich Geizhals Österreich

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