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› HEATGENE R64136P 5 Flat Bar Wall-Mounted Plug-in Towel Warmer Instruction Manual

HEATGENE R64136P

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Model: R64136P | Brand: HEATGENE

INTRODUCTION

Thank you for choosing the HEATGENE R64136P 5 Flat Bar Wall-Mounted Plug-in Towel Warmer. This appliance is designed to provide warm, dry towels, enhancing comfort in your bathroom. This manual contains important information regarding the safe installation, operation, and maintenance of your towel warmer. Please read it thoroughly before installation and use, and retain it for future reference.



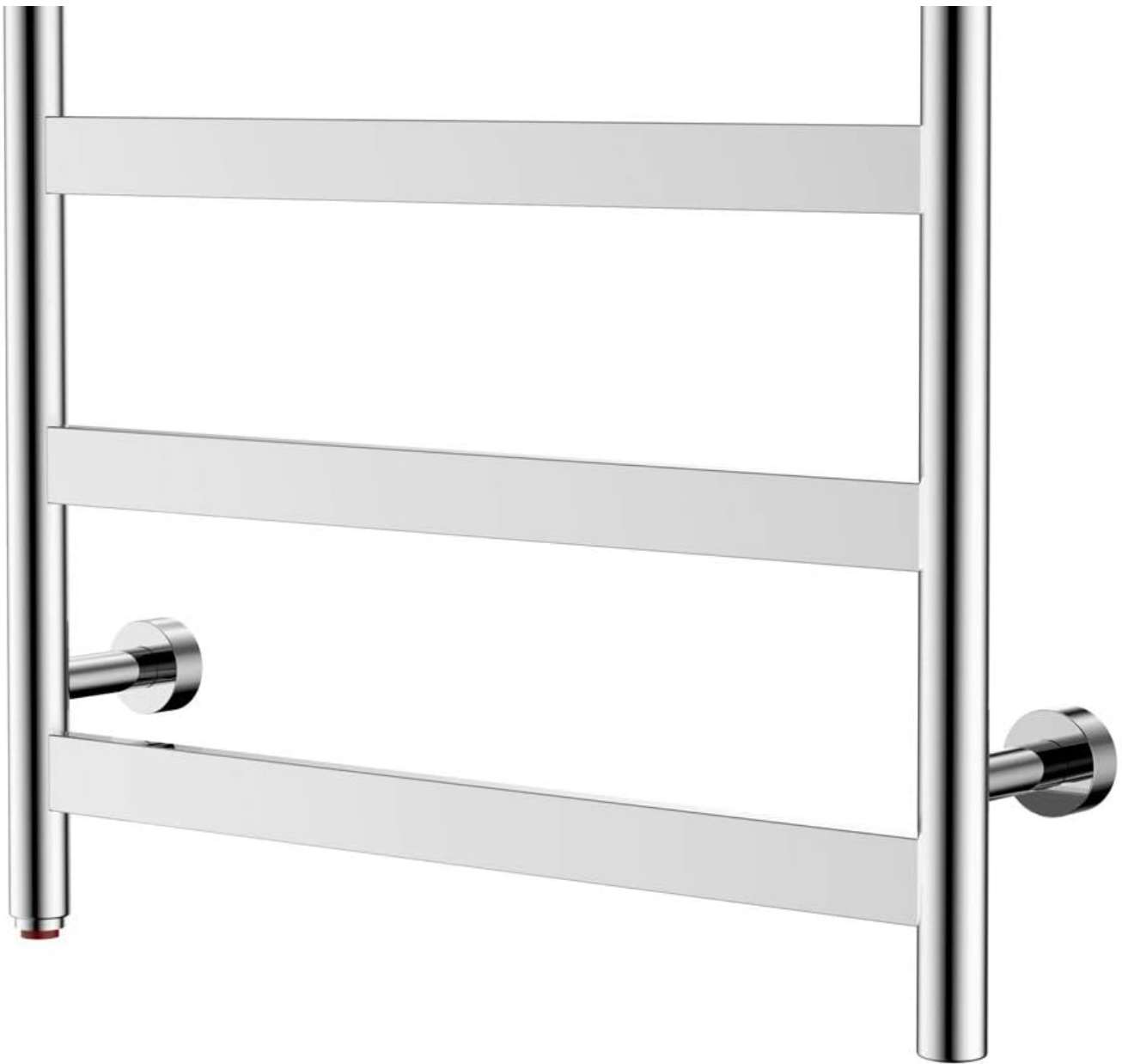


Image: The HEATGENE R64136P 5 Flat Bar Towel Warmer in a mirror polish finish.

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the following instructions carefully:

- This towel warmer is intended for domestic use only.
- Do not install the towel warmer directly over a water source (e.g., bathtub, shower, sink).
- Ensure the electrical supply matches the voltage specified on the product label.
- Always disconnect the power supply before cleaning or performing any maintenance.
- Do not allow children to play with the appliance. Close supervision is necessary when the appliance is used near children.
- Do not use the appliance for purposes other than its intended use (warming and drying towels).
- Avoid placing flammable materials on or near the towel warmer.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified

persons to avoid a hazard.

- This appliance is ETL-certified, ensuring it meets safety standards.

SPECIFICATIONS

Feature	Detail
Model Number	R64136P
Dimensions (H x W)	31.5 inches x 23.6 inches
Material	304 Stainless Steel
Finish	Mirror Polish
Rated Power	100W
Heating Method	Electric
Optimal Working Temperature	130°F (at 68°F room temperature)
Heating Time to 110°F	15 minutes
Heating Time to 130°F	30 minutes
Installation Type	Wall-Mounted (Plug-in or Hardwired)
Certifications	ETL Listed
Item Weight	12.52 pounds
Package Dimensions	32.5 x 26.6 x 4 inches





Image: Detailed dimensions of the HEATGENE R64136P Towel Warmer.

PACKAGE CONTENTS

Before beginning installation, ensure all parts are present and undamaged. The package typically includes:

- HEATGENE R64136P Towel Warmer Unit
- Mounting Brackets (4 pieces)
- Screws and Wall Anchors
- Allen Wrench

- Installation Template (paper)
- User Manual

Video: An overview of the HEATGENE Towel Warmer and its components, demonstrating its design and features.

INSTALLATION

The HEATGENE R64136P towel warmer offers two installation options: **Plug-in** or **Hardwired**. Choose the method that best suits your bathroom's electrical setup. For hardwired installation, it is recommended to consult a qualified electrician.

General Installation Steps (Refer to video for visual guide)

1. **Plan Placement:** Select a suitable wall location, ensuring it is away from direct water spray and has access to an electrical outlet (for plug-in) or wiring (for hardwired).
2. **Mark Drilling Points:** Use the provided installation template to mark the precise drilling locations for the mounting brackets on the wall. Ensure the marks are level.
3. **Drill Holes:** Drill holes at the marked locations. Insert wall anchors into the drilled holes.
4. **Attach Mounting Brackets:** Secure the mounting brackets to the wall using the provided screws.
5. **Connect Wiring (Hardwired Option):** For hardwired installation, the power cable will need to be routed through the wall to a junction box. This step requires professional electrical knowledge. **Note: The wall plate for hardwired installation is not included and must be purchased separately (search "HEATGENE 2401 Wall Plates").**
6. **Mount Towel Warmer:** Carefully align the towel warmer with the installed wall brackets and slide it into place.
7. **Secure Towel Warmer:** Tighten the set screws on the bottom of the brackets to firmly secure the towel warmer to the wall.
8. **Plug-in (if applicable):** If using the plug-in option, ensure the coiled power cord is securely plugged into a grounded electrical outlet.

Video: Detailed installation guide for HEATGENE flat bar towel warmers, covering both plug-in and hardwired options.

Installation Visuals

Hardwired Installation



Image: Diagram illustrating hardwired installation. Professional

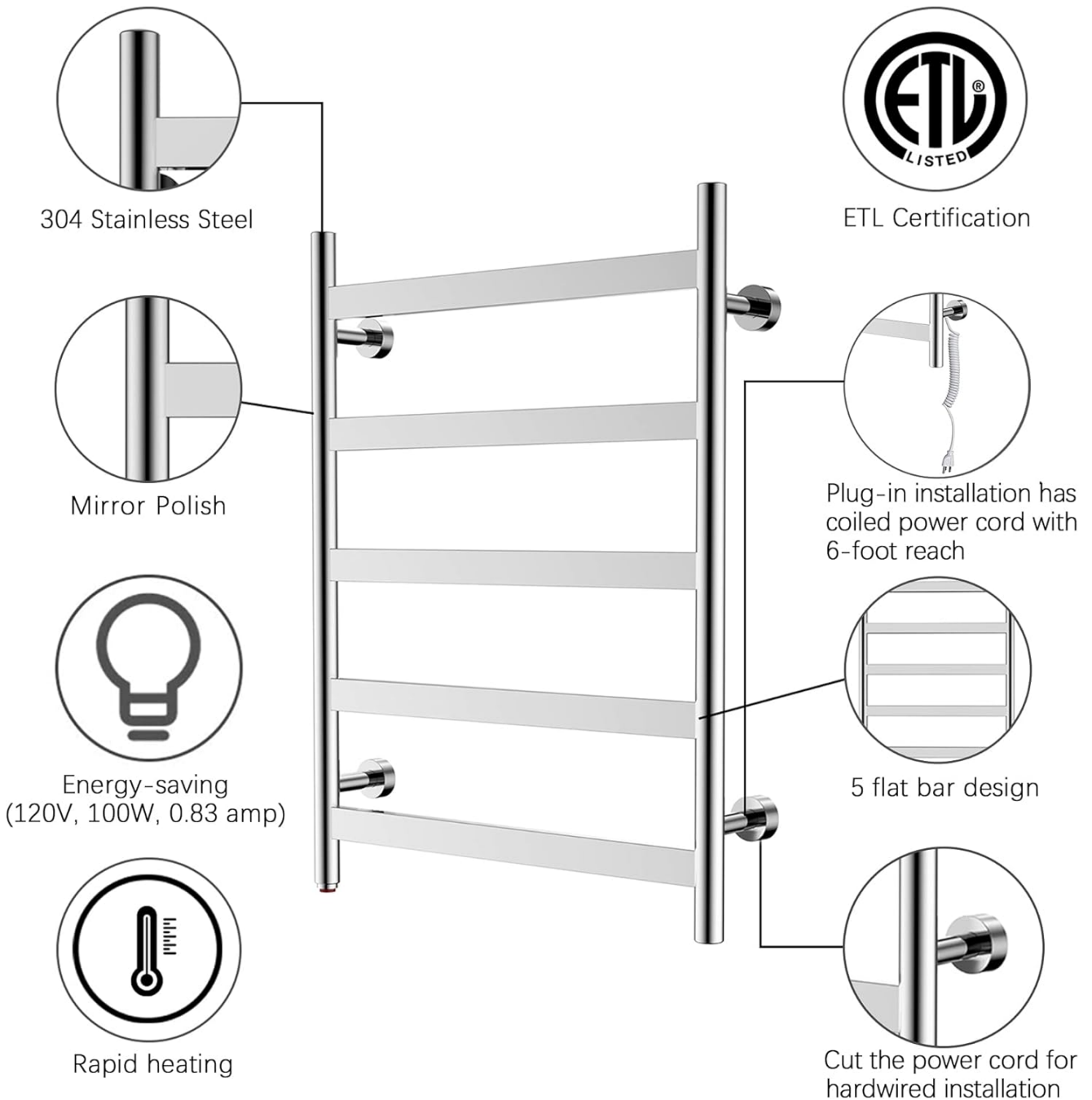


Image: Visual representation of the towel warmer's quick heating capability and the location of the ON/OFF switch.

MAINTENANCE

Regular cleaning and proper care will ensure the longevity and optimal performance of your towel warmer.

- **Cleaning:** The 304 stainless steel construction is easy to clean. Use a soft, damp cloth and mild soap to wipe down the surfaces. Avoid abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the finish.
- **Drying:** After cleaning, dry the towel warmer thoroughly with a soft, dry cloth to prevent water spots.
- **Inspection:** Periodically inspect the power cord (for plug-in models) and all connections for any signs of wear or damage. If any damage is observed, discontinue use and contact customer support.

TROUBLESHOOTING

If you encounter any issues with your HEATGENE R64136P Towel Warmer, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Towel warmer does not heat up.	No power supply; switch is off; internal fault.	Check if the unit is plugged in and the outlet is functional. Ensure the ON/OFF switch is in the 'ON' position. If the issue persists, contact customer support.
Towel warmer is not warm enough.	Room temperature is too low; towels are too thick/dense; unit not on long enough.	Allow sufficient time for the unit to reach optimal temperature (up to 30 minutes). Ensure towels are spread out to maximize contact with heating bars. Note that the unit maintains a constant 130°F, which may feel less hot in a cold room.
Indicator light is off, but unit is warm.	Faulty indicator light.	The unit is still functioning. Contact customer support for repair or replacement of the indicator light.

WARRANTY AND SUPPORT

Your HEATGENE R64136P Towel Warmer comes with a **2-year manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use.

If you experience any issues or have questions regarding your product, please do not hesitate to contact HEATGENE customer support. Provide your model number (R64136P) and purchase details for efficient assistance.

For additional information or to purchase accessories like the hardwired wall plate, please visit the official HEATGENE store or search for "HEATGENE 2401 Wall Plates" on Amazon.