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Logitech 981-000812

Logitech G PRO Over-Ear Gaming Headset User Manual

Model: PRO Gaming Headset (981-000812)

Introduction

The Logitech G PRO Gaming Headset is engineered for and with esports professionals, designed to provide superior audio performance and comfort for competitive gaming. This manual provides instructions for setting up, operating, maintaining, and troubleshooting your headset.
Key features include durable construction with aluminum and steel, soft memory foam ear pads, Pro-G 50mm drivers for precise sound, an advanced USB DAC with a five-band equalizer, and a detachable boom microphone for clear communication.

What's in the Box

Upon unboxing your Logitech G PRO Gaming Headset, you should find the following components:

- Logitech G PRO Gaming Headset
- Detachable Microphone with Pop Filter
- PC Cable with Inline Volume and Mute Controls
- Mobile Cable
- USB External Digital-to-Analog Converter (DAC)
- Y-splitter for separate microphone and headphone jacks



Image: All components included with the Logitech G PRO Gaming Headset.

Setup Instructions

Follow these steps to set up your Logitech G PRO Gaming Headset for optimal performance.

1. Connect the Microphone

Insert the detachable boom microphone into the port on the left earcup. Ensure it is firmly seated. The microphone is equipped with a pop filter for clearer voice capture.



Image: Detachable microphone connected to the headset.

2. Connect to Your Device

The Logitech G PRO headset offers multiple connection options:

- **PC Connection (with USB DAC)**: For the best audio experience on PC, connect the headset to the USB DAC, then plug the USB DAC into a USB port on your computer. This enables the advanced equalizer features via G HUB software.
- **PC Connection (3.5mm)**: If your PC has separate 3.5mm jacks for audio output and microphone input, use the included Y-splitter cable. Connect the headset to the Y-splitter, then plug the green connector into your audio output and the pink connector into your microphone input.
- **Console/Mobile Connection (3.5mm)**: For PlayStation, Xbox, Nintendo Switch, or mobile devices, use the mobile cable. Plug one end into the headset and the other into the 3.5mm jack on your device.



Image: USB Digital-to-Analog Converter (DAC) for PC connection.



Image: Headset with various cables for different device connections.

3. Install G HUB Software (PC Only)

For full customization, including the five-band equalizer and microphone settings, download and install the Logitech G HUB software from the official Logitech website. This software allows you to create and save custom audio profiles or download profiles from esports professionals.
Download Logitech G HUB

Operating Instructions

Audio Control

- **Inline Controls**: The PC cable features an inline volume wheel and a microphone mute switch for quick adjustments.
- **G HUB Software (PC Only)**: Use the G HUB software to fine-tune your audio experience. Adjust the five-band equalizer to customize sound profiles for different games or media. You can also manage microphone input levels

and noise reduction settings.



Image: Customizing equalizer settings via G HUB software.

Microphone Usage

The detachable boom microphone provides clear voice communication. Position the microphone approximately 2-3 cm (1 inch) from your mouth for optimal clarity. Use the inline mute switch to quickly mute or unmute your microphone as needed.



Image: Detachable microphone with pop filter for clear communication.

Maintenance

Proper care will extend the life and performance of your headset.

- **Cleaning Ear Pads**: Gently wipe the leatherette ear pads with a soft, damp cloth. Avoid harsh chemicals or abrasive cleaners.
- **Cleaning Headband**: Wipe the headband with a soft, dry cloth.
- **Cable Care**: Avoid sharp bends or excessive pulling on the cables. Store cables neatly when not in use.
- **Storage**: Store the headset in a clean, dry place away from extreme temperatures and direct sunlight.

Troubleshooting

If you encounter issues with your headset, try the following solutions:

- **No Audio / Low Volume**:
  - Check all cable connections to ensure they are secure.
  - Verify the inline volume wheel is turned up.
  - Ensure the headset is selected as the default audio output device in your operating system's sound settings.
  - If using the USB DAC, ensure it is properly connected and recognized by your PC.
- **Microphone Not Working**:
  - Ensure the microphone is fully inserted into the headset jack. A firm push may be required.
  - Check that the inline microphone mute switch is not activated.
  - Verify the headset microphone is selected as the default input device in your operating system's sound settings and communication applications.
  - Adjust microphone levels in your system settings or G HUB software.
- **Sound Distortion**:
  - Lower the volume on both your device and the headset.
  - Ensure audio drivers are up to date (PC only).
  - Try connecting the headset to a different port or device to rule out a port issue.

For further assistance, refer to the Logitech support website or contact customer service.

Specifications

Brand	Logitech
Model Name	PRO Gaming Headset
Model Number	981-000812 (Serial Number: 981000721)
Color	Black
Ear Placement	Over-Ear (Circum-Aural)
Impedance	35 Ohms
Sound Isolation	Passive Noise Reduction
Connectivity Technology	Wired (3.5mm Jack, USB via DAC)
Driver Size	50 Millimeters
Frequency Range	20 Hz - 20,000 Hz
Compatible Devices	PC, PlayStation, Xbox, Nintendo Switch
Item Weight	11.29 Ounces (approx. 320g)
Material	Aluminum, Steel (headband), Memory Foam (ear pads)

Warranty Information

The Logitech G PRO Gaming Headset comes with a**2-year limited hardware warranty** from the date of purchase. This

warranty covers defects in materials and workmanship under normal use. For full terms and conditions, please refer to the official Logitech warranty policy available on their website.
Please retain your proof of purchase for warranty claims.

Support and Contact

For technical support, frequently asked questions, or to download the latest G HUB software and drivers, please visit the official Logitech G support website:

Logitech G Support

You can also find contact information for customer service on the support website if you require further assistance.

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