

HP EliteOne 800 G5 (7HX75UT)

HP EliteOne 800 G5 All-in-One Computer User Manual

Model: EliteOne 800 G5 (7HX75UT)

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP EliteOne 800 G5 All-in-One Computer. Please read this manual thoroughly before using your device to ensure proper function and longevity.

2. PACKAGE CONTENTS

Verify that all items are present in the packaging. If any items are missing or damaged, contact your retailer.

- HP EliteOne 800 G5 All-in-One Computer
- Power Adapter and Cable
- Keyboard
- Mouse
- Documentation (Quick Start Guide, Warranty Information)

3. INITIAL SETUP

3.1 Unpacking and Placement

Carefully remove the computer and all accessories from the packaging. Place the All-in-One computer on a stable, flat surface with adequate ventilation around the unit. Avoid placing it near heat sources or in direct sunlight.



Image: Front view of the HP EliteOne 800 G5 All-in-One computer, displaying the Windows desktop, accompanied by its keyboard and mouse.

3.2 Connecting Peripherals

1. **Keyboard and Mouse:** Connect the included keyboard and mouse to the available USB ports on the back of the computer.
2. **Power:** Connect the power cable to the power adapter, then connect the adapter to the power port on the back of the computer. Plug the other end of the power cable into a grounded electrical outlet.



Image: Rear view of the HP EliteOne 800 G5 All-in-One computer, highlighting the arrangement of various input/output ports for connections.

3.3 Powering On

Press the power button, usually located on the side or bottom bezel of the display. The computer will boot up, and you may be prompted to complete the initial Windows 10 Pro setup process.

4. OPERATING YOUR HP ELITEONE 800 G5

4.1 Basic Navigation (Windows 10 Pro)

Your HP EliteOne 800 G5 comes pre-installed with Windows 10 Pro. Use the mouse to navigate the desktop, open applications, and interact with the operating system. The keyboard is used for text input and various shortcuts.

4.2 Using the Optical Drive (DVD-Writer)

To use the integrated DVD-Writer, locate the eject button on the drive bay, typically on the side of the display. Press the button to open the tray, place a disc (CD/DVD) label-side up, and gently push the tray back in. The operating system will usually detect the disc automatically.

4.3 Connecting External Devices

The computer features multiple USB 3.0 ports for connecting external devices such as USB drives, printers, or additional peripherals. Simply plug the device into an available USB port. Windows 10 Pro will typically install

necessary drivers automatically.

5. MAINTENANCE AND CARE

5.1 Cleaning

To clean the display, use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner. For the chassis, use a soft, dry cloth. Avoid using harsh chemicals or abrasive materials that could damage the surfaces.

5.2 Software Updates

Regularly update your Windows 10 Pro operating system and drivers to ensure optimal performance, security, and compatibility. Access Windows Update through the Settings menu.

5.3 Data Backup

It is recommended to regularly back up your important data to an external drive or cloud storage to prevent data loss in case of system failure.

6. TROUBLESHOOTING COMMON ISSUES

This section addresses common issues you might encounter. For more complex problems, refer to HP's official support resources.

6.1 No Power

- Ensure the power cable is securely connected to both the computer and the electrical outlet.
- Verify the electrical outlet is functional by plugging in another device.
- Check the power adapter for any visible damage.

6.2 Display Issues

- If the screen is blank, ensure the computer is powered on and not in sleep mode.
- Adjust the display brightness settings.
- If an external monitor is connected, ensure the display output settings are correct (e.g., duplicate, extend).

6.3 Keyboard or Mouse Not Responding

- Check the USB connections for the keyboard and mouse. Try plugging them into different USB ports.
- If wireless, ensure batteries are charged and the receiver is properly connected.
- Restart the computer.

7. TECHNICAL SPECIFICATIONS

Below are the key technical specifications for the HP EliteOne 800 G5 All-in-One Computer (Model: 7HX75UT).

Feature	Specification
Model Number	7HX75UT
Processor	Intel Core i5-9500 (9th Gen), 3 GHz

Feature	Specification
RAM	16 GB DDR4
Storage	256 GB SSD (Serial ATA)
Display	23.8 Inches, 1920 x 1080 (Full HD)
Graphics	Intel UHD Graphics 630 (Integrated)
Optical Drive	DVD-Writer (DVD-RW)
Operating System	Windows 10 Pro 64-bit
USB Ports	3 x USB 3.0
Dimensions (LxWxH)	7.1 x 21.2 x 18.4 inches
Weight	19.24 pounds
Color	Black

8. WARRANTY INFORMATION AND SUPPORT

Your HP EliteOne 800 G5 All-in-One Computer is covered by a limited warranty. Please refer to the warranty documentation included with your product for specific terms and conditions. For technical support, driver downloads, or service inquiries, visit the official HP support website or contact HP customer service.

Online Support: www.hp.com/support