

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Amazon Basics](#) /
- › [Amazon Basics Heavy Duty Stackable Pet Kennel with Tray \(Model 9002-36\) - Instruction Manual](#)

Amazon Basics 9002-36

Amazon Basics Heavy Duty Stackable Pet Kennel with Tray

INSTRUCTION MANUAL - MODEL 9002-36

Product Overview

The Amazon Basics Heavy Duty Stackable Pet Kennel with Tray is designed to provide a secure and comfortable enclosure for your pet. Constructed from sturdy iron and polypropylene, this kennel features a durable pull-out tray for easy cleaning, lockable casters for portability, and a top-opening design for convenient access. It can also be collapsed for compact storage and is stackable for multiple pets.



Image: The Amazon Basics Heavy Duty Stackable Pet Kennel with Tray, black in color, shown fully assembled.

Important Safety Information

- Always ensure all latches and locks are securely fastened before leaving your pet unattended.
- Do not use the kennel if any parts are damaged or missing. Contact customer support for replacement parts.
- Ensure the kennel is placed on a stable, level surface.
- Do not allow children to play inside or around the kennel without adult supervision.
- This kennel is intended for indoor use only.
- Regularly inspect the kennel for any signs of wear or damage.

Package Contents

Verify that all components are present before beginning assembly:

- Kennel Frame (pre-assembled, foldable)
- Durable Pull-Out Tray

- Lockable Caster Wheels (4 units)

Setup and Assembly

The Amazon Basics Pet Kennel is designed for quick and easy setup. Most parts are pre-assembled.

1. **Unfold the Kennel:** Carefully unfold the kennel frame from its collapsed position. Ensure all sides are upright and locked into place.
2. **Install Caster Wheels:** Attach the four lockable caster wheels to the designated points on the bottom of the kennel. Push firmly until they click into place. Ensure the locking mechanism is disengaged during installation.
3. **Insert Pull-Out Tray:** Slide the durable polypropylene tray into the bottom of the kennel. Ensure it sits flush and is easily removable for cleaning.
4. **Secure Top Panel (if applicable):** If your model includes a removable top panel, place it securely on top of the kennel. Ensure any latches or clips are engaged to prevent accidental opening.



Image: A close-up view of one of the lockable caster wheels attached to the base of the kennel, showing its design for mobility and secure placement.



Image: Two Amazon Basics pet kennels are shown stacked, demonstrating the product's stackable feature for housing multiple pets or saving space.

Video: An official product video demonstrating the assembly and key features of the Amazon Basics Heavy Duty Stackable Pet Kennel with Tray.

Operating Instructions

- **Opening/Closing the Door:** To open the door, slide the two lever latches upwards and pull the door outwards. To close, push the door inwards and slide the latches downwards until they securely engage.

- **Using the Top Opening:** For easier access to your pet or to place items inside, unlock the top panel (if applicable) and lift it open. Secure it back in place when finished.
- **Moving the Kennel:** To move the kennel, ensure the caster wheels are unlocked. Push or pull the kennel to the desired location.
- **Securing the Kennel:** Once the kennel is in its desired position, engage the locking mechanism on all four caster wheels to prevent unintended movement.

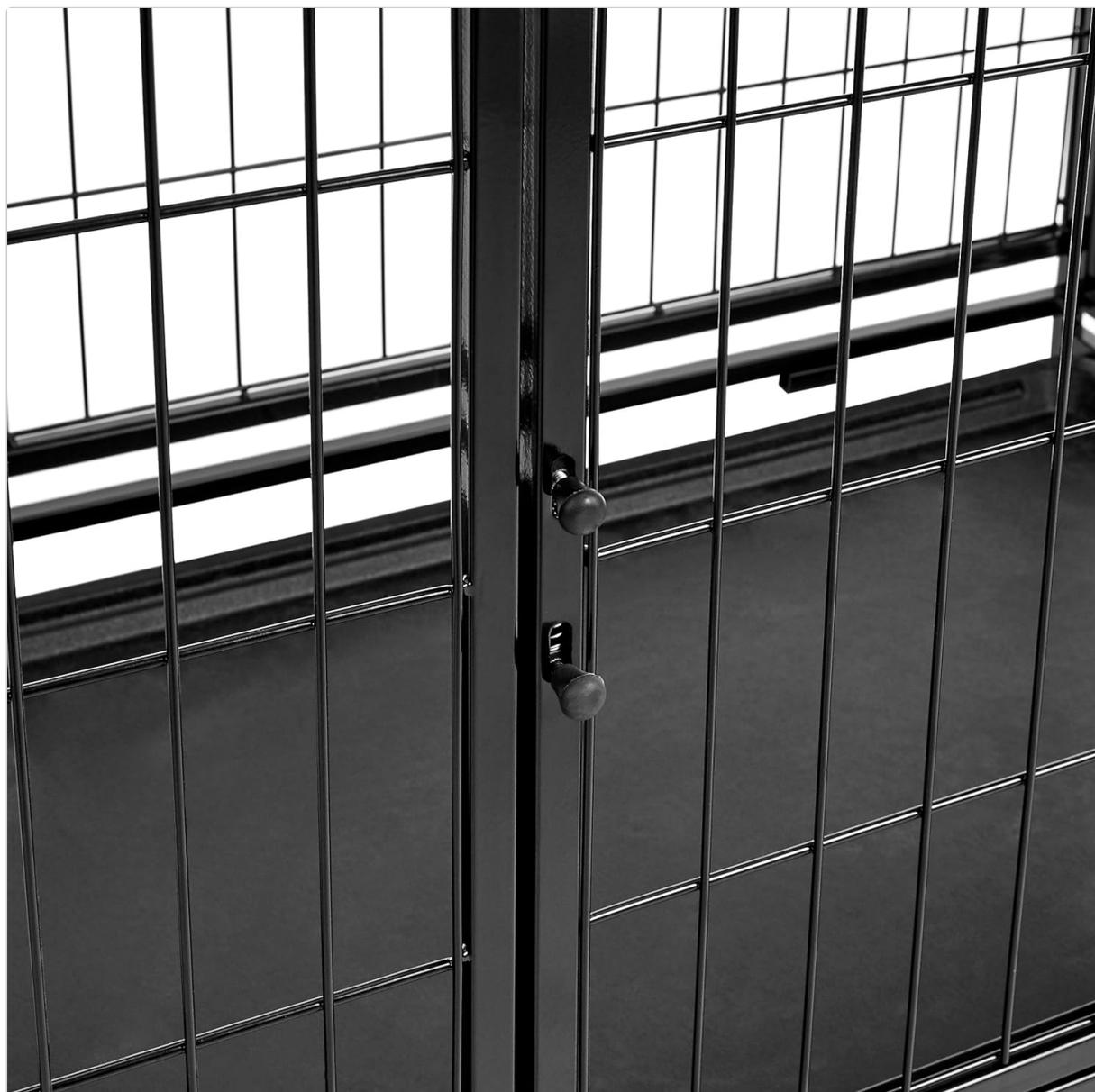


Image: A detailed view of the secure latching mechanism on the kennel door, designed to keep pets safely enclosed.



Image: A medium-sized dog is shown sitting comfortably inside the kennel, demonstrating adequate space for the animal.

Maintenance and Cleaning

- **Tray Cleaning:** The pull-out tray can be easily removed for cleaning. Wash with mild soap and water, then rinse thoroughly and dry before reinserting.
- **Kennel Frame Cleaning:** Wipe down the metal frame with a damp cloth and mild detergent. Avoid abrasive cleaners that may damage the finish. Dry completely to prevent rust.
- **Regular Inspection:** Periodically check all connections, latches, and wheels to ensure they are functioning correctly and are free from damage. Tighten any loose screws as needed.

Troubleshooting

- **Kennel is unstable:** Ensure all side panels are fully extended and locked into place. Check that the caster wheels are securely installed and locked when the kennel is stationary.
- **Door not latching properly:** Verify that the door is aligned correctly with the frame. Ensure the lever latches slide smoothly and fully engage the locking points. Inspect for any bent wires that might obstruct the latch.
- **Tray is difficult to remove/insert:** Check for any debris or obstructions in the tray's runners. Ensure

the kennel frame is not warped or bent, which could impede tray movement.

- **Caster wheels not rolling smoothly:** Clean any hair or debris from around the wheel axles. Ensure the wheels are properly seated in their sockets.

Specifications

Feature	Detail
Model Number	9002-36
Dimensions (L x W x H)	24.0"L x 28.0"W x 37.0"H (38.2 x 26.5 x 27.9 inches assembled)
Item Weight	38 pounds (17.25 Kilograms)
Material	Iron, Polypropylene
Color	Black
Included Components	Lockable Caster Wheels
Specific Uses	Indoor
Breed Recommendation	Medium, Small

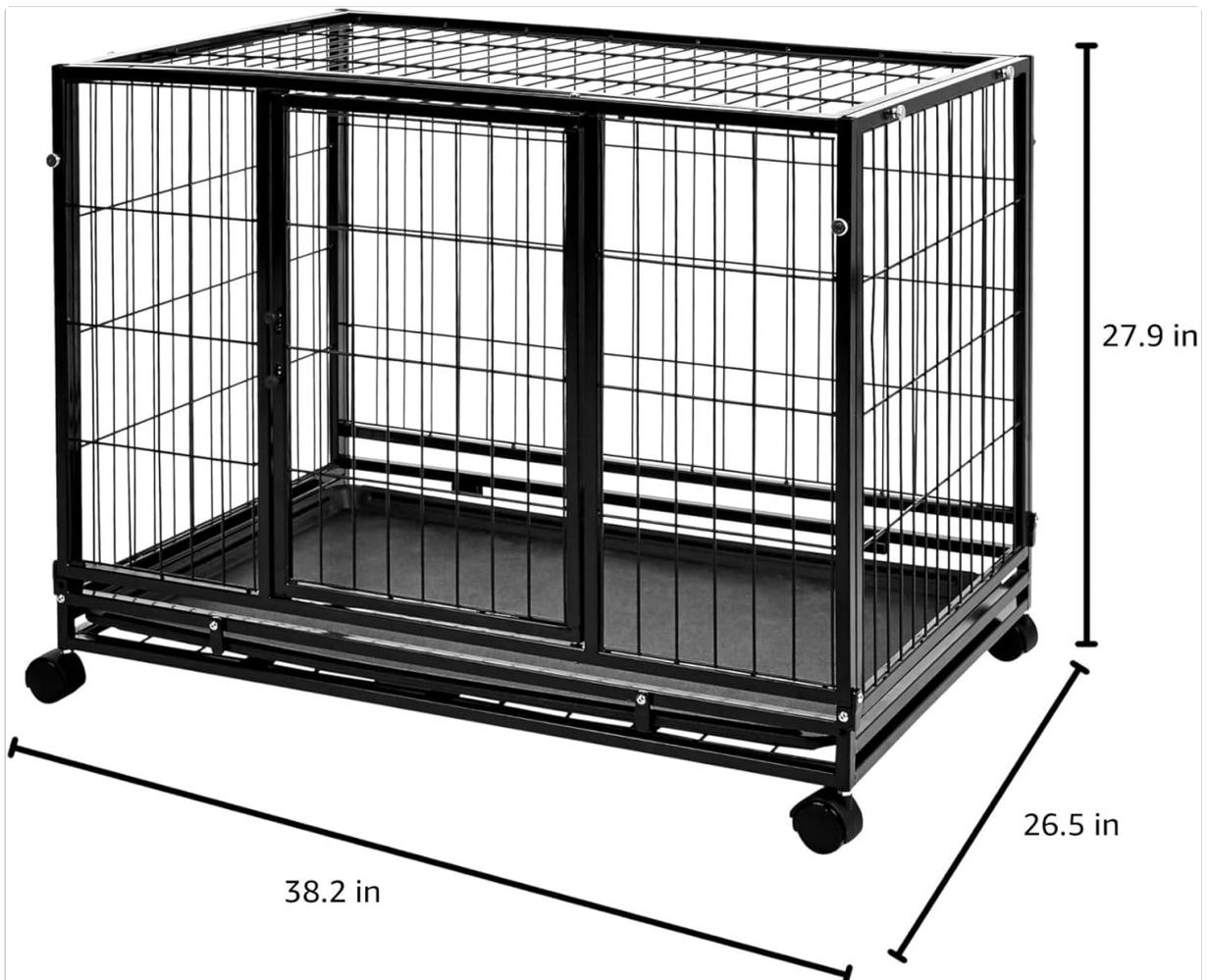


Image: A diagram illustrating the length, width, and height dimensions of the pet kennel for reference.

Warranty and Support

This Amazon Basics Heavy Duty Stackable Pet Kennel with Tray is backed by an Amazon Basics 1-year limited warranty. For warranty claims, technical support, or to order replacement parts, please contact Amazon Basics customer service through your purchase platform or the official Amazon Basics website.