

[Manuals.plus](#) /

› [ECOVACS](#) /

› ECOVACS DEEBOT OZMO 950 Robot Vacuum Cleaner & Mop User Manual

ECOVACS OZMO 950

ECOVACS DEEBOT OZMO 950 Robot Vacuum Cleaner & Mop

User Instruction Manual

PRODUCT OVERVIEW

The ECOVACS DEEBOT OZMO 950 is an advanced 2-in-1 robotic vacuum cleaner and mop designed to provide comprehensive floor cleaning. Featuring Smart Navi 3.0 Technology, it intelligently navigates and maps your home, offering efficient and customized cleaning. This model supports multi-floor mapping, allowing it to store up to three different floor plans for multi-level homes. With OZMO Mopping technology, it can simultaneously vacuum and mop, ensuring a thorough clean on various floor types, including hard floors and carpets. The DEEBOT OZMO 950 boasts up to 3 hours of runtime and offers three levels of suction power to tackle different cleaning needs. It can be conveniently controlled via the ECOVACS Smart App and is compatible with voice assistants like Amazon Alexa and Google Assistant.



Image: The ECOVACS DEEBOT OZMO 950 robot vacuum and mop, shown with its companion mobile application displaying a floor map.

SAFETY INFORMATION

Please read this instruction manual carefully before operating the DEEBOT OZMO 950. Keep this manual for future reference. Adhere to all safety warnings and instructions to prevent injury or damage. This appliance is for household use only. Do not allow children to play with the appliance. Ensure the charging dock is placed on a level surface against a wall, with no obstacles within 1.5 meters in front and 0.5 meters on either side. Do not use the appliance in areas with open flames or fragile objects. Always unplug the charging dock during long periods of non-use or before performing maintenance.

PACKAGE CONTENTS

Verify that all components are present in the package:

- 1 x ECOVACS DEEBOT OZMO 950 Robot
- 1 x Charging Dock
- 4 x Side Brushes (2 pairs)
- 2 x High Efficiency Air Filters
- 2 x Mopping Pads
- 1 x Cleaning Tool

SETUP

1. Charging Dock Placement

Place the charging dock on a hard, level surface against a wall. Ensure there is at least 1.5 meters (4.9 feet) of clear space in front of the dock and 0.5 meters (1.6 feet) on either side to allow the DEEBOT to easily return for charging.

2. Initial Charging

Connect the charging dock to a power outlet. Place the DEEBOT onto the charging dock. Ensure the charging pins align. The indicator light on the DEEBOT will show charging status. For first-time use, fully charge the DEEBOT for at least 6 hours.

3. Install Side Brushes

Press the side brushes into their respective slots on the bottom of the DEEBOT until they click into place. Ensure the colors of the brushes match the colors of the slots.

4. Download and Connect to ECOVACS HOME App

Download the "ECOVACS HOME" app from your mobile device's app store. Follow the in-app instructions to register an account and connect your DEEBOT OZMO 950 to your home Wi-Fi network. The app provides advanced features such as direct control, scheduling, status updates, cleaning modes, and accessory status.

5. Install OZMO Mopping System (Optional)

If you wish to use the mopping function, fill the water tank with clean water. Attach a mopping pad to the mopping plate and slide the assembly into the bottom of the DEEBOT until it clicks securely.

OZMO™ mopping technology for superior cleaning



Image: The DEEBOT OZMO 950 highlighting its OZMO mopping technology, with the water tank visible.

OPERATING INSTRUCTIONS

Starting a Clean

Press the Auto Mode Button on the DEEBOT or use the ECOVACS HOME App to start a cleaning cycle. The DEEBOT will automatically begin cleaning in Auto Mode.

Cleaning Modes

- **Auto Mode:** The DEEBOT cleans in a systematic pattern, covering the entire floor area.
- **Area Mode:** Use the app to select specific areas or rooms for cleaning.
- **Custom Mode:** Draw a custom cleaning area on the map in the app for targeted cleaning of specific messes.

Area/Custom Mode to clean specific messes and rooms.

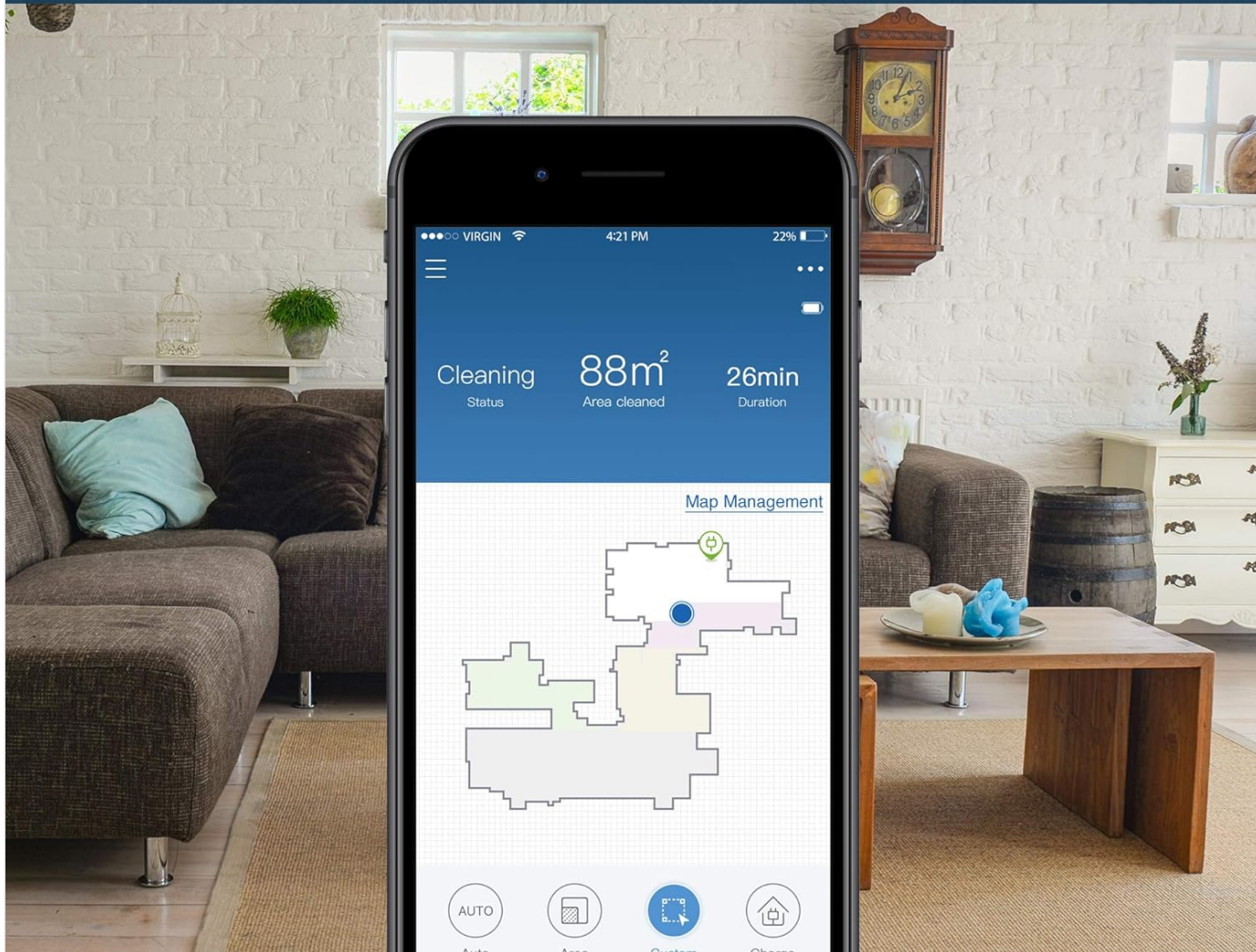


Image: The ECOVACS HOME app displaying options for Area/Custom Mode cleaning, allowing users to define specific cleaning zones.

Smart Navi 3.0 Technology and Multi-Floor Mapping

The DEEBOT uses Smart Navi 3.0 to create an accurate map of your home. This technology allows for efficient navigation and comprehensive coverage. It can store up to three different maps, making it ideal for multi-level homes. Once a map is created, the DEEBOT will recognize the area it is cleaning and adapt its strategy.

Smart Navi™ Technology for a customized cleaning

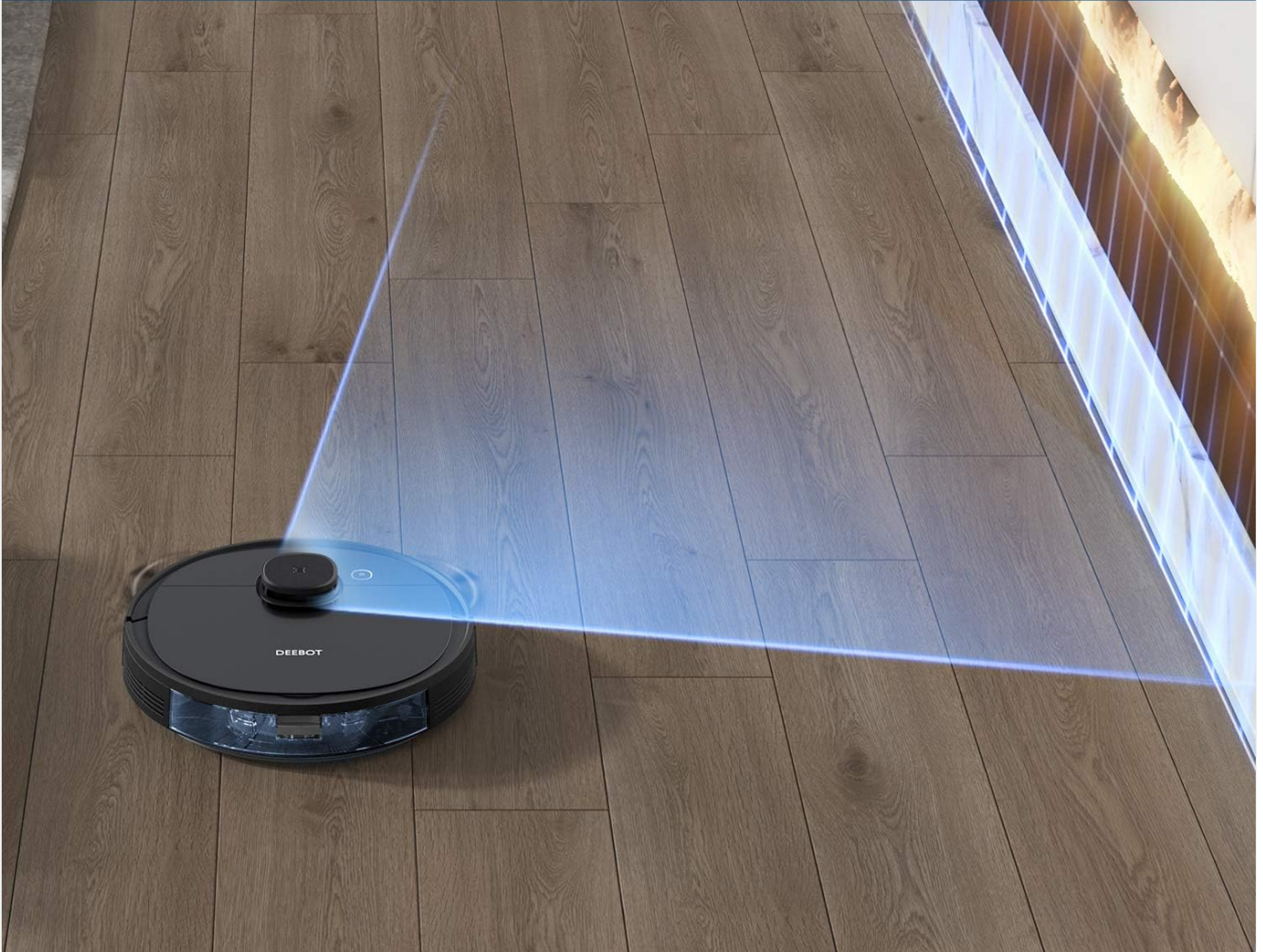


Image: The DEEBOT OZMO 950 demonstrating its Smart Navi Technology, projecting a laser scan to map its surroundings.

Multi-floor mapping

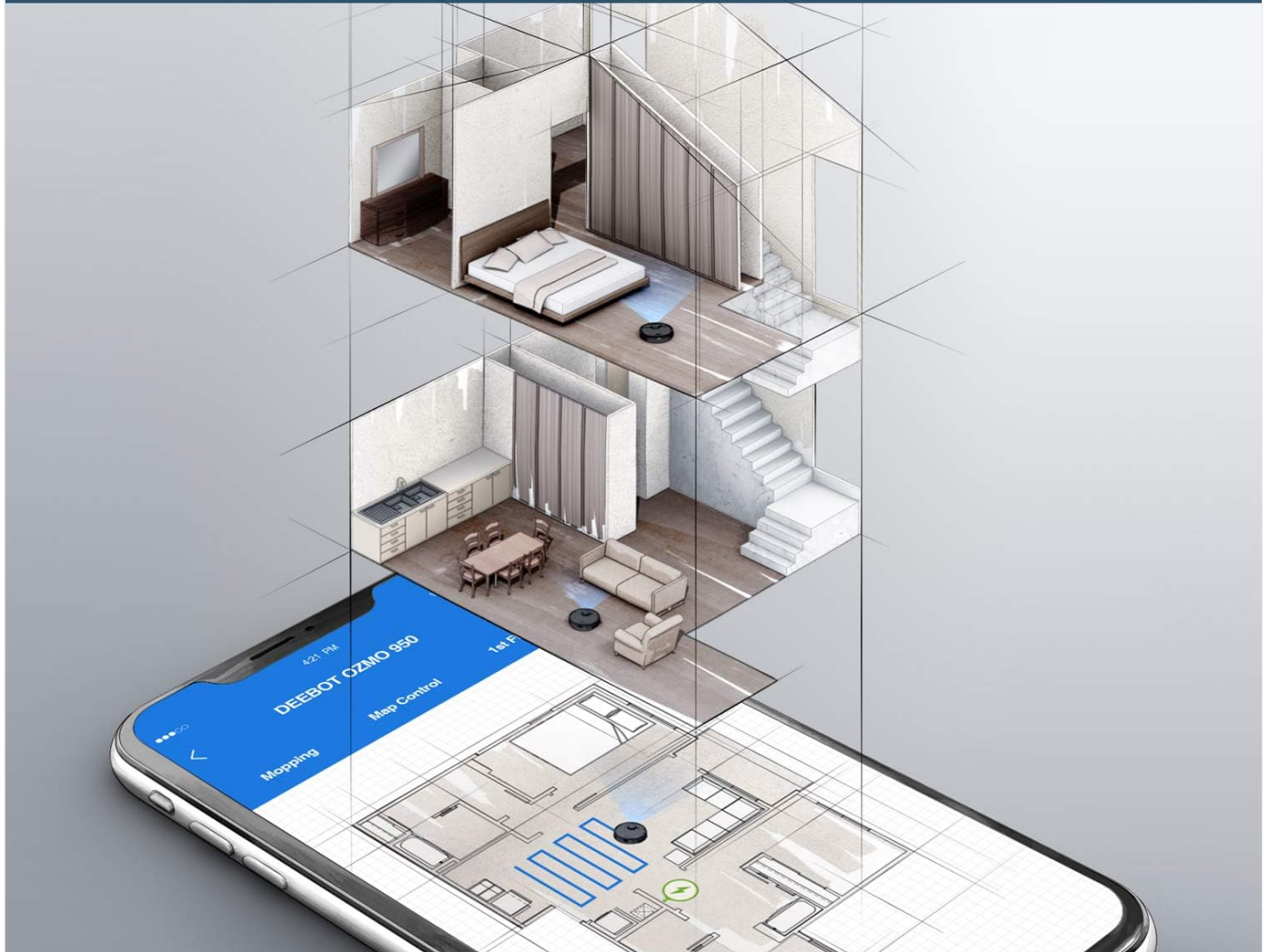


Image: An illustration depicting the DEEBOT OZMO 950's multi-floor mapping capability, showing how it can map and navigate different levels of a home.

Virtual Boundaries

Using the ECOVACS HOME App, you can set virtual boundaries to prevent the DEEBOT from entering specific areas or rooms. This is useful for protecting delicate items or keeping the robot out of certain zones.

Virtual Boundaries™ to avoid specific areas



Image: The DEEBOT OZMO 950 shown with an overlay illustrating virtual boundaries, indicating areas the robot will avoid.

Voice and App Controls

The DEEBOT OZMO 950 can be controlled using voice commands through Amazon Alexa and Google Assistant. Simply link your ECOVACS account to your voice assistant. The ECOVACS HOME App provides comprehensive control, scheduling, and monitoring features.

Works with **Amazon Alexa** and **Google Assistant**.



Image: An Amazon Echo device, representing the DEEBOT OZMO 950's compatibility with voice assistants like Amazon Alexa and Google Assistant.

Battery Life

The DEEBOT OZMO 950 offers an extended runtime of up to 200 minutes on a single charge, allowing it to clean large areas efficiently before needing to return to its charging dock.

Up to 200 minutes of battery life



Image: The DEEBOT OZMO 950 on a floor, with a graphic indicating its impressive battery life of up to 200 minutes.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your DEEBOT OZMO 950. Always turn off the DEEBOT and unplug the charging dock before performing any maintenance.

Dust Bin and Filters

- **Emptying the Dust Bin:** Press the dust bin release button and remove the dust bin. Open the dust bin cover and empty its contents.
- **Cleaning the Filter:** Remove the high-efficiency filter from the dust bin. Tap the filter gently to remove dust. Do not wash the high-efficiency filter with water.
- **Washing the Dust Bin:** The dust bin can be rinsed with water. Ensure it is completely dry before reinserting it into the DEEBOT.

Main Brush and Side Brushes

- **Main Brush:** Remove the main brush cover and then the main brush. Use the cleaning tool to cut and remove any hair or debris tangled around the brush.
- **Side Brushes:** Pull the side brushes straight up to remove them. Clean any hair or debris from the brushes and their slots. Replace worn brushes with new ones.

Water Tank and Mopping Pads

- **Emptying and Cleaning Water Tank:** After mopping, empty any remaining water from the tank. Rinse the tank thoroughly with clean water.
- **Cleaning Mopping Pads:** Remove the mopping pads from the mopping plate. Hand wash or machine wash the pads and allow them to air dry completely before reuse.

Sensors and Charging Contacts

Wipe all sensors (anti-drop sensors, anti-collision sensors) and charging contacts on both the DEEBOT and the charging dock with a clean, dry cloth. This ensures proper navigation and charging.

TROUBLESHOOTING

If your DEEBOT OZMO 950 encounters an issue, refer to the following common solutions. For more detailed troubleshooting, consult the ECOVACS HOME App or the official ECOVACS support website.

| Problem | Possible Cause | Solution |
|--|---|--|
| DEEBOT does not start or respond. | Low battery; Power switch off; Obstruction. | Ensure DEEBOT is fully charged. Check if the power switch is ON. Remove any obstructions around the robot. |
| DEEBOT cannot return to charging dock. | Charging dock obstructed; DEEBOT too far from dock; Dock not powered. | Clear obstacles around the charging dock. Place DEEBOT closer to the dock. Ensure the charging dock is plugged in and powered. |
| Poor cleaning performance. | Dust bin full; Brushes tangled; Filter clogged. | Empty the dust bin. Clean the main brush and side brushes. Clean or replace the high-efficiency filter. |
| Mapping errors or robot gets lost. | Sensors dirty; Environment changed; Software glitch. | Clean all sensors. Ensure the environment is consistent. Restart the DEEBOT and try re-mapping if issues persist. Check for app updates. |

SPECIFICATIONS

| Feature | Detail |
|-------------------|-----------------|
| Brand | ECOVACS |
| Model Name | DEEBOT OZMO 950 |
| Item Model Number | OZMO 950 |
| Voltage | 14.4 Volts |
| Wattage | 40 Watts |
| Power Source | Battery Powered |

| Feature | Detail |
|--------------------|----------------------------------|
| Battery Life | Up to 200 minutes |
| Filter Type | Disk, High Efficiency Air Filter |
| Control Method | Voice, App |
| Compatible Devices | Amazon Echo, Google Assistant |
| Product Dimensions | 13.7 x 13.7 x 3.66 inches |
| Item Weight | 6.7 ounces |
| UPC | 856560007603 |

WARRANTY AND SUPPORT

The ECOVACS DEEBOT OZMO 950 comes with a **1-year manufacturer's warranty**. For warranty claims, technical support, or further assistance, please refer to the ECOVACS HOME App or visit the official ECOVACS support website. You can also find additional resources and FAQs there.

For the most up-to-date information and support, please visit: www.ecovacs.com