

## CITIZEN CC5012

# Citizen Smart Clock Instruction Manual

**MODEL: CC5012**

Brand: CITIZEN

## Introduction

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The Citizen Smart Clock CC5012 is an Echo-compatible wall clock designed to display the time of day and visualize timers set through a paired Echo device. It features an easy-to-read analog clock face complemented by a digital 60 LED display for timer countdowns. The clock automatically syncs time with a paired Echo device, including adjustments for daylight saving time.

**Important Note:** The Citizen Smart Clock must be paired with and remain within 30 feet of a compatible Echo device to utilize its timer features. Without an Echo device connection, it functions solely as a regular wall clock. Compatible Echo devices include Echo, Echo Dot, Echo Plus, Echo Show, Echo Spot, and Echo Input. It is not compatible with Fire TV Cube, Fire TV, Fire Tablets, Echo Dot Kids Edition, or Tap.



Figure 1: Front view of the Citizen Smart Clock CC5012, showing the analog clock face and the central LED indicator.

## Setup

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Follow these steps to set up and pair your Citizen Smart Clock with a compatible Echo device:

1. **Prepare your Echo Device:** Ensure your compatible Echo device has the latest software updates installed and is fully functional.
2. **Battery Installation:** Locate the battery compartment on the back of the clock. Push the switch inside the battery compartment to the "AUTO" position. Insert four (4) new C alkaline batteries (not included), ensuring correct polarity.
3. **Proximity:** Place the Citizen Smart Clock within 30 feet of your compatible Echo device for optimal connection.
4. **Initiate Pairing:** Say, "Alexa, set up my gadget."
5. **Activate Pairing Mode on Clock:** On the back of the clock, press and hold the "SET/PAIR" button until the LED status light on the front of the clock begins pulsing orange. This indicates the clock is in setup mode.
6. **Time Synchronization:** Once successfully connected, the LED status light will turn blue, and the clock hands will automatically adjust to the correct time. The LED light will turn off after the setup is complete.

Time synchronization may take a few minutes, during which the hands may move intermittently.

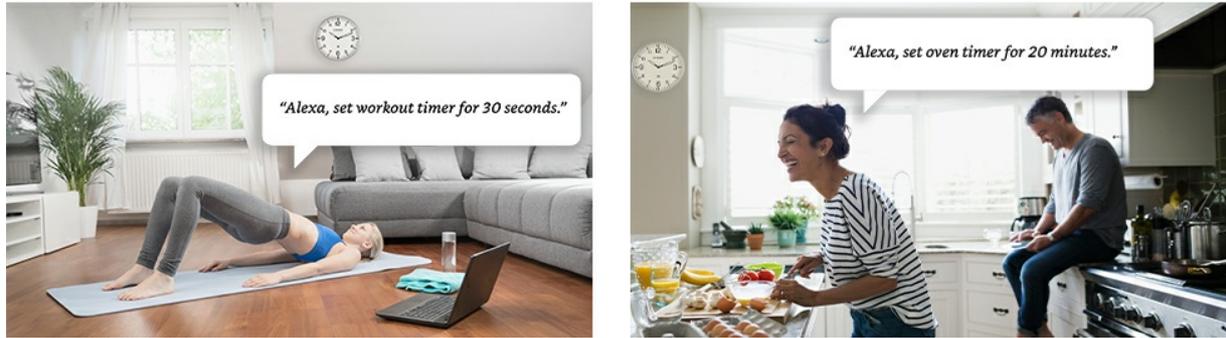


Figure 2: Visual guide for setting up the Citizen Smart Clock, including battery placement and pairing button location.

## Setup Video Guide:

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*Video 1: This video demonstrates the step-by-step process for pairing your Citizen Smart Clock with a compatible Echo device, including battery installation and voice commands.*

## Operating the Smart Clock

The Citizen Smart Clock enhances your daily routines by providing visual timer feedback and accurate timekeeping.

- **Time Display:** The analog clock hands continuously display the current time, automatically synchronized with your paired Echo device.
- **Setting Timers:** To set a timer, simply use voice commands with your paired Echo device. For example, say: "Alexa, set a timer for 8 minutes."
- **Visual Timer Countdown:** The 60 blue LED markers around the clock face provide a visual countdown for any timers you set. As the timer progresses, the LEDs will extinguish, indicating the remaining time.
- **Multiple Timers:** The clock can display one or multiple timers simultaneously, allowing you to manage various tasks efficiently.



Figure 3: The Citizen Smart Clock displayed in a kitchen, illustrating its use for setting an oven timer.

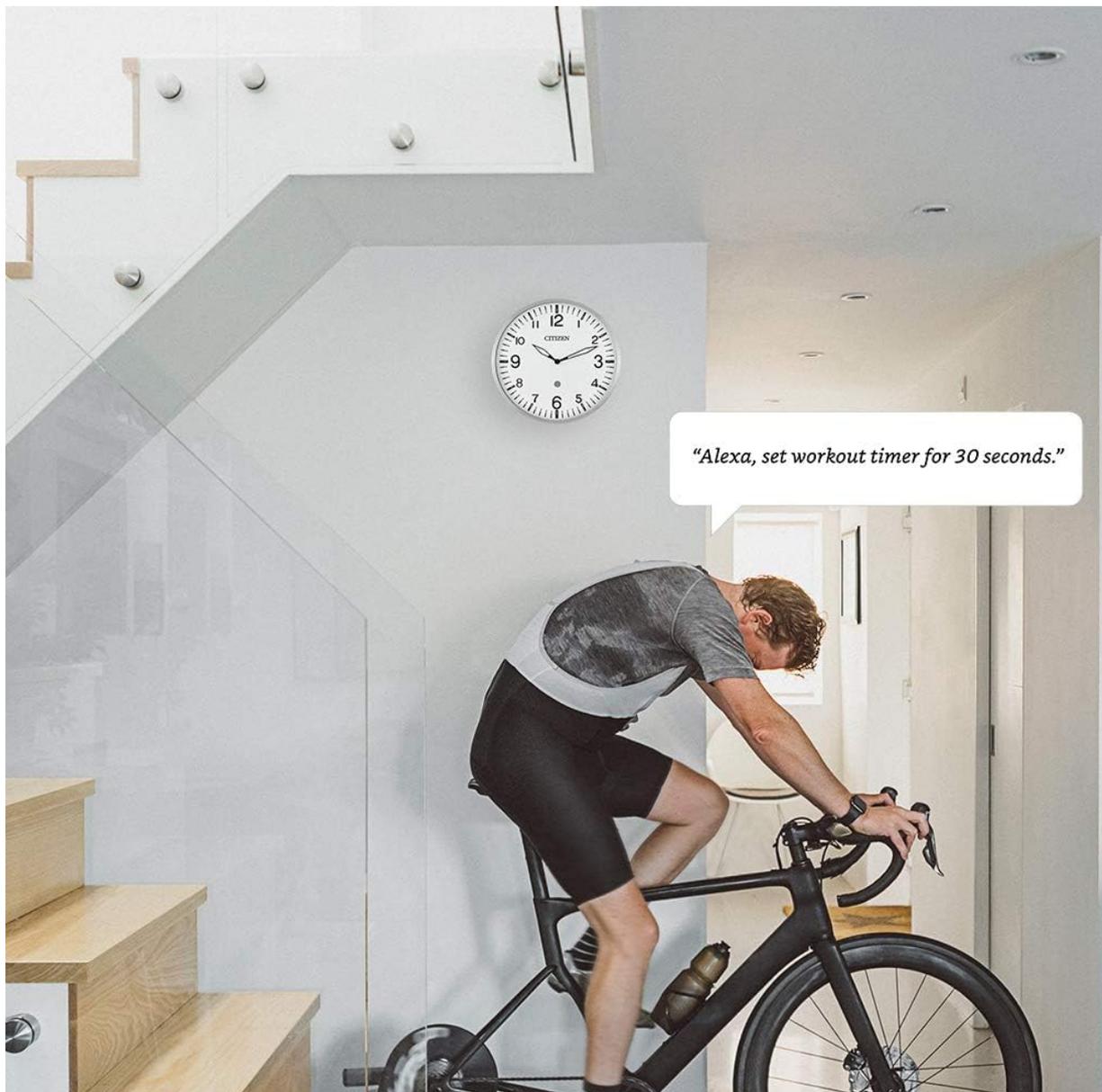


Figure 4: The Citizen Smart Clock in a workout area, demonstrating its utility for tracking workout timers.

### Product Overview Video:

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*Video 2: This video provides a general overview of the Citizen Smart Clock's features and how it integrates with Alexa for timer management.*

### Maintenance

- **Battery Replacement:** The clock uses 4 C batteries. Replace them when the clock hands stop moving or the LED indicators become dim or unresponsive. Ensure the switch in the battery compartment is set to "AUTO" after replacing batteries.
- **Cleaning:** To clean the clock, gently wipe the surface and glass lens with a soft, dry cloth. Avoid using abrasive cleaners or solvents, which may damage the finish or the protective glass lens.
- **Protective Glass Lens:** The clock features a protective glass lens designed to keep the clock hands safe and prevent dust accumulation. Handle with care to avoid scratches or breakage.

### Troubleshooting

- **Clock Not Syncing/Losing Connection:** If the clock loses connection or fails to sync with your Echo device, try power cycling your Echo device first. If the issue persists, re-initiate the pairing process as described in the "Setup" section.
- **Timers Not Displaying:** Ensure the clock is properly paired with a compatible Echo device and is within the 30-foot range. Verify that your Echo device has the latest software updates.
- **Incorrect Time Display:** The clock automatically syncs with your Echo device. If the time is incorrect, check the Echo device's time settings and ensure a stable connection. Re-pairing may resolve the issue.
- **LEDs Not Working:** Check the battery level. Low batteries can affect LED functionality. Replace batteries if necessary.
- **Compatibility:** Confirm that your Echo device is listed as compatible (Echo, Echo Dot, Echo Plus, Echo Show, Echo Spot, Echo Input). Incompatible devices will not support the smart features.

## Specifications

Feature	Detail
Brand	CITIZEN
Model Number	CC5012
Color	Silver
Display Type	Analog with Digital LED
Special Feature	Echo Compatible
Product Dimensions	12"W x 12"H
Power Source	Battery Powered
Batteries Required	4 C batteries (not included)
Mounting Type	Wall Mount
Material	Glass (Frame Material)
Item Weight	1.9 Pounds
Alarm Clock	Yes

## Warranty

The Citizen Smart Clock CC5012 comes with a one-year limited warranty. Please refer to the warranty documentation included with your product for specific terms and conditions.

## Support

For further assistance or technical support, please refer to the official Citizen Clocks website or contact their customer service. You may also find helpful resources and troubleshooting tips on the Amazon Echo support pages.

