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Model: V20U

1. PRODUCT OVERVIEW

The Jeecoo V20U USB Gaming Headset is designed to provide an immersive audio experience for PC and laptop users. It features 7.1 virtual surround sound, a noise-cancelling microphone, and comfortable memory foam ear pads, making it suitable for extended gaming sessions and communication.



Image 1.1: The Jeecoo V20U USB Gaming Headset, showcasing its design and the attached in-line controller.

Key Features:

- **7.1 Virtual Surround Sound:** Equipped with 50mm speaker units and a built-in USB audio sound card for immersive audio.
- **Noise-Cancelling Microphone:** A unidirectional microphone designed to reduce ambient noise for clear voice capture.
- **Comfortable Design:** Features thick memory foam cushion pads and an adjustable metal headband for extended comfort.
- **In-Line Controller:** Convenient controls for volume adjustment, microphone volume, and microphone on/off.
- **RGB Lighting:** Stylish RGB lighting on the earcups.
- **USB Connectivity:** Designed for plug-and-play compatibility with PC and laptop computers.

2. PACKAGE CONTENTS

Please ensure all items are present in the package:

- Jeecoo V20U USB Gaming Headset
- Integrated USB Cable with In-line Controller

3. SETUP INSTRUCTIONS

Follow these steps to set up your Jeecoo V20U USB Gaming Headset:

1. **Connect the Headset:** Plug the USB connector of the headset into an available USB port on your PC or laptop. The headset is plug-and-play and does not require additional drivers for basic functionality.
2. **System Recognition:** Your operating system (Windows or macOS) should automatically detect and install the necessary basic drivers. This may take a few moments.
3. **Verify Audio Output:**
 - **Windows:** Go to 'Sound Settings' > 'Playback' tab and ensure 'Jeecoo V20U' or a similar USB Audio Device is selected as the default playback device.
 - **macOS:** Go to 'System Preferences' > 'Sound' > 'Output' tab and select 'Jeecoo V20U' or the corresponding USB Audio Device.
4. **Verify Microphone Input:**
 - **Windows:** Go to 'Sound Settings' > 'Recording' tab and ensure 'Jeecoo V20U' or a similar USB Audio Device is selected as the default recording device.
 - **macOS:** Go to 'System Preferences' > 'Sound' > 'Input' tab and select 'Jeecoo V20U' or the corresponding USB Audio Device.
5. **(Optional) 7.1 Surround Sound Software Installation:** For 7.1 virtual surround sound functionality, software is available for Windows 7/8/10 computers. Visit the official Jeecoo website to download and install the software. This software allows for additional audio customization.



Image 3.1: The Jeecoo V20U headset is compatible with various computer systems, including PC, laptops, and Mac/Macbook devices via USB connection.

4. OPERATING INSTRUCTIONS

The Jeecoo V20U headset features an in-line controller for easy access to audio and microphone settings.

Convenient In-Line Control



Image 4.1: Detailed view of the in-line controller, highlighting its various buttons and sliders for audio and microphone management.

In-Line Controller Functions:

- **Microphone On/Off Button:** Press to toggle the microphone mute function. An indicator light may show the microphone status.
- **Headphone Volume Adjuster:** A scroll wheel or buttons to increase or decrease the headphone audio output volume.
- **Microphone Volume Adjuster:** A separate scroll wheel or buttons to adjust the microphone input sensitivity.
- **RGB Lights On/Off Button:** Press to control the headset's RGB lighting effects.

Microphone Usage:

The microphone is retractable and can be positioned closer to your mouth for optimal voice pickup. Ensure the microphone is not muted via the in-line controller or your system's sound settings when you intend to speak.

Noise Cancelling Microphone

Unidirectional Mic to Pick Up Voice Clearly



Image 4.2: The noise-cancelling microphone is shown extended, illustrating its function in isolating the user's voice from ambient sounds.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the headset, earcups, and microphone. Avoid using harsh chemicals or abrasive materials. For ear pads, a slightly damp cloth can be used, but ensure they are completely dry before use.
- **Storage:** Store the headset in a clean, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset.
- **Cable Care:** Do not sharply bend or pull the cable. Store it loosely coiled to prevent damage.
- **Microphone Care:** When not in use, retract the microphone or position it away from potential damage.

6. TROUBLESHOOTING

If you encounter issues with your Jeecoo V20U headset, refer to the following common solutions:

No Sound from Headset:

- Ensure the USB connector is securely plugged into a working USB port.
- Check the in-line controller's headphone volume wheel/buttons and increase the volume.
- Verify that the headset is selected as the default playback device in your computer's sound settings.
- Test the headset on another USB port or another computer to rule out port or system issues.

Microphone Not Working:

- Ensure the microphone is not muted via the in-line controller button.
- Check the in-line controller's microphone volume wheel/buttons and increase the volume.
- Verify that the headset microphone is selected as the default recording device in your computer's sound settings.
- For video calls (e.g., Teams, Zoom), ensure the headset is selected as the microphone input within the application's audio settings before joining.
- Ensure the microphone is positioned correctly and not too far from your mouth.

7.1 Surround Sound Not Functioning:

- Confirm that you have downloaded and installed the 7.1 surround sound software from the official Jeecoo website. This software is only compatible with Windows 7/8/10.
- Ensure the software is running and configured correctly.

Sound Quality Issues (e.g., muddy sound, weak bass):

- If using the 7.1 surround sound software, adjust the equalizer settings manually. Factory presets may not suit all preferences.
- Ensure your audio source is of good quality.

Compatibility Questions:

- The Jeecoo V20U headset uses a USB connector and is designed for PC, desktop computers, and laptop computers. It does **not** have a 3.5mm headphone jack.
- This headset is **not** compatible with Xbox One or other gaming consoles that require a 3.5mm connection or specific console USB protocols.

7. SPECIFICATIONS

Feature	Detail
Model Name	V20U
Connectivity Technology	Wired (USB)
Headphones Jack	USB
Noise Control	Sound Isolation
Frequency Response	20 Hz - 20,000 Hz

Feature	Detail
Impedance	21 Ohm
Audio Driver Type	Dynamic Driver (50mm)
Microphone Type	Unidirectional, Noise Cancelling
Control Type	In-line Volume Control, Mic On/Off, RGB Lights On/Off
Cable Feature	Tangle Free
Ear Placement	Over Ear
Material	Plastic, Memory Foam
Item Weight	6.4 ounces (approx. 181g)
Product Dimensions	5.91 x 1.97 x 7.09 inches
Manufacturer	Jeecoo Digital Technology

Image 7.1: An exploded diagram illustrating the 50mm audio driver and internal structure of the headset's earcup.

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Jeecoo website or contact Jeecoo customer service directly. Keep your purchase receipt as proof of purchase.

Contact Information:

- Visit the official Jeecoo website for support resources and contact details.
- If purchased through a retailer, refer to their return and support policies.

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