

[Manuals.plus](#) /

> [hansgrohe](#) /

> hansgrohe 27393990 S 10 cm Ceiling Connector User Manual

hansgrohe 27393990

hansgrohe 27393990 S 10 cm Ceiling Connector User Manual

Model: 27393990

1. INTRODUCTION

This manual provides essential information for the proper installation, operation, and maintenance of your hansgrohe 27393990 S 10 cm Polished Gold Optic Ceiling Connector. This high-quality brass connector is designed to reliably mount a shower head under the ceiling and connect it to the water outlet. It can also serve as an elegant extension for your shower system. Please read these instructions carefully before installation and retain them for future reference.

2. SAFETY INFORMATION

Always observe the following safety precautions during installation and maintenance:

- Ensure the main water supply is turned off before beginning any installation work.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Use appropriate tools and wear protective gear, such as safety glasses.
- Check for hidden electrical wires or pipes before drilling into walls or ceilings.
- Do not overtighten connections, as this can damage the product or plumbing.

3. PACKAGE CONTENTS

Verify that all components are present before starting the installation:

- Ceiling connection (10 cm)
- Rosette
- Mounting material
- Assembly instructions

4. INSTALLATION

The hansgrohe 27393990 S 10 cm Ceiling Connector is designed for straightforward installation. Follow these steps carefully:

1. **Prepare the Installation Area:** Ensure the water supply to the ceiling outlet is completely shut off. Clear the area around the existing water outlet on the ceiling.

2. **Attach the Carrier Plate:** If not already present, secure the carrier plate (part of the mounting material) to the ceiling at the desired location for the ceiling connector. Ensure it is firmly attached and level.
3. **Connect the Ceiling Connector:** The ceiling connector has a G ½ connection thread (size DN 15). Carefully screw the ceiling connection onto the existing water outlet on the ceiling. Use a suitable sealant (e.g., PTFE tape or pipe thread sealant) on the threads to ensure a watertight seal.
4. **Secure the Rosette:** Slide the decorative rosette over the ceiling connection until it sits flush against the ceiling, covering the connection point.
5. **Final Checks:** Once the ceiling connector is securely installed, slowly turn on the main water supply and check for any leaks around the connection points. Tighten gently if necessary.



Image 1: hansgrohe 27393990 S 10 cm Polished Gold Optic Ceiling Connector. This image shows the main component of the ceiling connector, highlighting its polished gold optic finish and design, ready for installation.

5. OPERATION

The hansgrohe 27393990 S 10 cm Ceiling Connector functions as a fixed point for your shower head, directing water flow from the ceiling outlet to the shower head. Once installed, it requires no further operational adjustments. Its primary role is to provide a secure and aesthetically pleasing connection for your shower system.

6. MAINTENANCE

To maintain the polished gold optic finish and ensure the longevity of your ceiling connector, follow these simple maintenance guidelines:

- **Cleaning:** Clean the surface regularly with a soft, damp cloth. For stubborn spots, use a mild soap solution.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, scouring pads, or cleaning agents containing alcohol, ammonia, or bleach, as these can damage the polished finish.
- **Drying:** After cleaning, wipe the surface dry with a soft cloth to prevent water spots and maintain its shine.
- **Periodic Inspection:** Periodically check the connection for any signs of wear or leaks. Address any issues promptly.

7. TROUBLESHOOTING

While the hansgrohe ceiling connector is a simple and robust component, minor issues can sometimes arise:

- **Leakage at Connection Point:**
 - Ensure the water supply is off.
 - Gently tighten the connection. Do not overtighten.
 - If tightening does not resolve the issue, disassemble the connection, reapply thread sealant (PTFE tape), and reassemble.
- **Loose Rosette:**
 - Ensure the main ceiling connector is securely fastened. The rosette typically holds in place by friction or a small securing mechanism once the main connector is tight.

For issues not covered here, please contact hansgrohe customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	hansgrohe
Model Number	27393990
Color	Polished Gold Optic
Material	Brass
Finish Type	Polished
Style	Modern
Shape	Round
Installation Type	Surface Mounting (Aufputzmontage)

Feature	Detail
Connection Thread	G ½ (DN 15)
Item Weight	0.51 Kilograms
Included Components	Ceiling connection, Rosette, Mounting material, Assembly instructions

9. WARRANTY AND SUPPORT

For information regarding warranty coverage, technical support, or replacement parts, please refer to the official hansgrohe website or contact their customer service directly. Keep your proof of purchase for warranty claims.

You can visit the hansgrohe store for more products and support:[hansgrohe Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question