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## JBL JBLFREEXWHTBTAM

# JBL Free X True Wireless In-Ear Headphones User Manual

Model: JBLFREEXWHTBTAM

## INTRODUCTION

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The JBL Free X True Wireless In-Ear Headphones provide a seamless audio experience with JBL Signature Sound. Designed for comfort and active use, these earbuds offer hands-free calling, a secure fit, and splashproof durability. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your JBL Free X headphones.

## WHAT'S IN THE BOX

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Verify that all components are present in your package:

- JBL Free X True Wireless Earbuds
- Charging Case
- Eartips (3 sizes)
- Gel Sleeves (2 sizes)
- Charging Cable



Image: JBL Free X package contents.

## SETUP

### 1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. Place the earbuds into the charging case. Connect the charging cable to the case and a power source. The LED indicators on the case will show the charging status.



Image: Earbuds in charging case.

## 2. Pairing with a Bluetooth Device

1. Remove both earbuds from the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Select "JBL Free X" from the list of available devices.
4. Once connected, you will hear an audible confirmation.

## 3. Achieving a Secure Fit

The JBL Free X comes with multiple ear-tip and gel sleeve sizes to ensure a comfortable and secure fit. Experiment with different combinations to find the best fit for your ears. A proper fit is crucial for optimal sound quality and to keep the earbuds in place during activity.



Image: Earbud with interchangeable ear tips and gel sleeves.

## OPERATING INSTRUCTIONS

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### Controls

Each earbud features a single intuitive button for controlling various functions:

- **Music Playback:** Single press to Play/Pause. Double press for next track. Triple press for previous track.
- **Call Management:** Single press to Answer/End a call. Double press to reject a call.
- **Voice Assistant:** Press and hold for 2 seconds to activate your device's voice assistant.



Image: Earbuds with control button highlighted.

## **Mono Mode**

For phone calls, the JBL Free X automatically switches to mono mode, allowing you to use a single earbud while remaining aware of your surroundings. This provides a more natural call experience.

## **Duo Mode**

Use both earbuds for an immersive stereo sound experience when listening to music or other audio content.

## **Battery Life**

The JBL Free X offers up to 4 hours of continuous listening on a single charge. The smart charging case provides an additional 20 hours of backup power, totaling up to 24 hours of combined playback. A 15-minute quick charge in the case provides 1 hour of music playback.

## **MAINTENANCE**

### **Cleaning**

Regularly clean your earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry cloth to wipe down the surfaces. For ear tips and gel sleeves, remove them from the earbuds and clean with a mild soap solution, then rinse thoroughly and allow to dry completely before reattaching.

### **Storage**

When not in use, always store the earbuds in their charging case to protect them and keep them charged.

## Splashproof Design (IPX5)

The JBL Free X earbuds are IPX5 certified, meaning they are protected against splashes of water from any direction. This makes them suitable for use during workouts or in light rain. However, they are not designed for submersion in water.

## TROUBLESHOOTING

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Problem	Solution
Earbuds not pairing	Ensure both earbuds are removed from the case. Check your device's Bluetooth settings and try re-pairing. If issues persist, place earbuds back in the case, close it, then reopen and try again.
No sound from one earbud	Place both earbuds back in the charging case, close the lid, and then reopen. This often resets the connection. Ensure both earbuds are charged.
Poor sound quality	Ensure earbuds are securely fitted in your ears with the correct size ear tips and gel sleeves. Check for any debris blocking the speaker grilles.
Charging issues	Verify the charging cable is properly connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean and free of debris.
Earbuds falling out	Try different sizes of ear tips and gel sleeves to find the most secure and comfortable fit for your ears.

## SPECIFICATIONS

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Feature	Detail
Brand	JBL
Model Name	JBL Free X - White
Model Number	JBLFREEEXWHTBTAM
Color	White
Ear Placement	In Ear
Form Factor	In Ear
Connectivity Technology	Bluetooth
Wireless Technology	Bluetooth
Battery Average Life	4 Hours (earbuds), 20 Hours (charging case backup)
Control Type	Call Control
Additional Features	Lightweight, Microphone Included, Volume Control, Splashproof (IPX5)
Item Weight	15 Grams
Enclosure Material	Gel
Specific Uses	Sports and Exercise

## OFFICIAL PRODUCT VIDEO

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Your browser does not support the video tag.

Video: An official product video showcasing the features and design of the JBL Free X Truly Wireless In-Ear Headphones, including their true wireless freedom, mono/duo modes, JBL Signature Sound, battery life, comfort fit, and sweatproof design.

## WARRANTY AND SUPPORT

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The JBL Free X True Wireless In-Ear Headphones come with a 1-year manufacturer's warranty. For warranty claims, technical support, or additional product information, please visit the official JBL support website or contact their customer service. Keep your proof of purchase for warranty validation. For further assistance, you may visit the JBL Store on Amazon.