

## LaCie STHG1000402

# LaCie Mobile Drive User Manual

Model: STHG1000402

Brand: LaCie

## 1. INTRODUCTION

The LaCie Mobile Drive is a portable external hard drive designed for high-speed file transfers and reliable data storage. Its compact and elegant design makes it suitable for use with Mac and PC computers, including desktops, workstations, and laptops. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your LaCie Mobile Drive.





Image: The LaCie Mobile Drive in Space Gray, showcasing its minimalist design.

## 2. WHAT'S IN THE BOX

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Verify that all components are present in the packaging:

- LaCie Mobile Drive 1TB USB 3.1 TYPE C
- USB-C cable
- USB 3.0 adapter (for compatibility with older USB-A ports)
- Quick Start Guide

## 3. SETUP

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Follow these steps to connect your LaCie Mobile Drive to your computer:

1. **Connect the Cable:** Locate the USB-C port on your LaCie Mobile Drive. Connect one end of the provided USB-C cable to this port.



Image: Detail of the USB-C port on the LaCie Mobile Drive.

2. **Connect to Computer:** Connect the other end of the USB-C cable to an available USB-C port on your Mac or PC. If your computer only has standard USB-A ports, use the included USB 3.0 adapter to connect the USB-C cable to a USB-A port.



Image: The LaCie Mobile Drive connected to a laptop, demonstrating typical setup.

3. **Initial Recognition:** Your operating system (macOS or Windows) should automatically detect the drive. For first-time use, you may be prompted to format the drive for optimal compatibility with your system. Follow the on-screen instructions.

## 4. OPERATING THE DRIVE

The LaCie Mobile Drive is designed for straightforward data management.

### 4.1 File Transfers

To transfer files, simply drag and drop them to and from the LaCie Mobile Drive icon that appears on your desktop (Mac) or in 'This PC'/'My Computer' (Windows). The drive supports high-speed data transfer via USB-C and USB 3.0.





Image: The LaCie Mobile Drive integrated into a typical desktop setup.

## 4.2 Data Backup

The drive can be used for manual or automatic backups:

- **Manual Backup:** Drag and drop important files and folders to the drive.
- **Automatic Backup:** Utilize your operating system's built-in backup features (e.g., Apple Time Machine for Mac, File History for Windows) or third-party backup software to schedule regular automatic backups to the LaCie Mobile Drive.

## 4.3 Creative Cloud Integration

Your purchase may include a one-month membership to the Adobe Creative Cloud All Apps plan. This allows you to turn footage into flawless productions using professional creative software. Refer to the included documentation for redemption instructions.

# BOUNDLESS CREATIVITY

Includes one-month membership  
to Adobe Creative Cloud All Apps plan



## Adobe Creative Cloud



Image: Promotional graphic highlighting the included Adobe Creative Cloud membership.

## 5. MAINTENANCE

Proper care ensures the longevity and performance of your LaCie Mobile Drive:

- **Safe Ejection:** Always safely eject or unmount the drive from your computer before disconnecting the cable. This prevents data corruption.
- **Physical Handling:** Avoid dropping or subjecting the drive to strong impacts, as it contains sensitive mechanical components.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.
- **Temperature:** Store and operate the drive within recommended temperature ranges to prevent damage.

## 6. TROUBLESHOOTING

If you encounter issues with your LaCie Mobile Drive, consider the following common solutions:

- **Drive Not Detected:**
  - Ensure the USB cable is securely connected to both the drive and the computer.

- Try a different USB port on your computer.
- If using a USB-A adapter, ensure it is properly connected.
- Restart your computer.
- **Slow Transfer Speeds:**
  - Ensure you are connected to a USB 3.0 or USB-C port on your computer for optimal speeds. Older USB 2.0 ports will result in significantly slower transfers.
  - Verify that your computer's drivers are up to date.
  - Avoid running multiple demanding applications during large file transfers.
- **Drive Appears Unformatted or Corrupted:**
  - This can occur if the drive was not safely ejected. If data is not critical, reformatting the drive may resolve the issue (*Note: reformatting will erase all data*).
  - Run disk utility tools (Disk Utility on Mac, Disk Management on Windows) to check for errors.

## 7. SPECIFICATIONS

Model Number	STHG1000402
Digital Storage Capacity	1 TB
Hard Drive Type	Mechanical Hard Disk
Interface	USB-C, USB 3.0 (via adapter)
Compatible Devices	Desktop, Laptop (Mac, PC)
Color	Space Grey
Item Weight	7 ounces
Product Dimensions (LxWxH)	0.39 x 3.46 x 4.79 inches
First Available Date	July 1, 2019

## 8. WARRANTY & SUPPORT

LaCie provides support and warranty coverage for your Mobile Drive.

### 8.1 Limited Warranty

The LaCie Mobile Drive includes a two-year limited warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

### 8.2 Data Recovery Plan

Optional data recovery plans are available for purchase to provide additional peace of mind. These plans offer services to recover data in case of accidental data loss or drive failure. For details on available plans and pricing, please refer to the product's official sales page or LaCie's support website.

# RESCUE SERVICES

2 years of Rescue Data Recovery Services included



Image: Information regarding Rescue Data Recovery Services.

## 8.3 Technical Support

For technical assistance, driver downloads, or further information, please visit the official LaCie support website. You can typically find support resources by searching for your product model number (STHG1000402) on their site.

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This manual is for informational purposes only. Specifications are subject to change without notice.

## Related Documents - STHG1000402

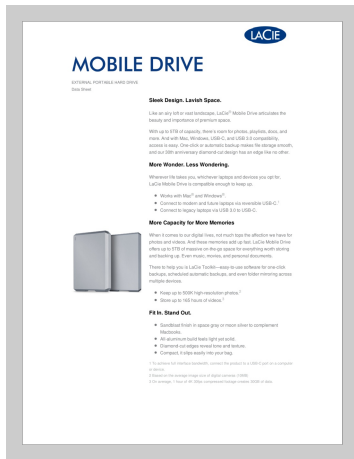


### [LaCie Mobile Drive Secure HDD 2.5 WW QIG - Quick Install Guide](#)

Get started with your LaCie Mobile Drive Secure HDD 2.5. This guide provides step-by-step instructions for connection, setup, password creation, and accessing offers. Learn about formatting, warranty, and compliance.

	<p><a href="#">LaCie Mobile Drive Secure HDD 2.5 WW: Quick Install Guide</a></p> <p>Quick installation guide for the LaCie Mobile Drive Secure HDD 2.5 WW, providing setup instructions, password creation, Mac/PC compatibility, and warranty information.</p>
	<p><a href="#">LaCie Rugged Thunderbolt USB-C</a> - LaCie Rugged Thunderbolt USB-C</p>
	<p><a href="#">LaCie Rugged Thunderbolt USB-C: Guida Utente Completa per Connessione e Utilizzo</a></p> <p>Manuale utente dettagliato per il dispositivo di archiviazione esterno LaCie Rugged Thunderbolt USB-C. Copre connessione Thunderbolt e USB-C, installazione, formattazione, rimozione sicura e risoluzione dei problemi.</p>
	<p><a href="#">LaCie Rugged Mini User Manual - Setup, Usage, and Support</a></p> <p>This user manual provides comprehensive instructions for the LaCie Rugged Mini portable external hard drive, covering setup, connectivity, formatting, backup tools, and troubleshooting.</p>
	<p><a href="#">LaCie Mobile Drive Secure User Manual: Setup, Features, and Troubleshooting</a></p> <p>Comprehensive user manual for the LaCie Mobile Drive Secure external hard drive. Learn about setup, installation, security features, formatting options, iPad compatibility, and troubleshooting.</p>



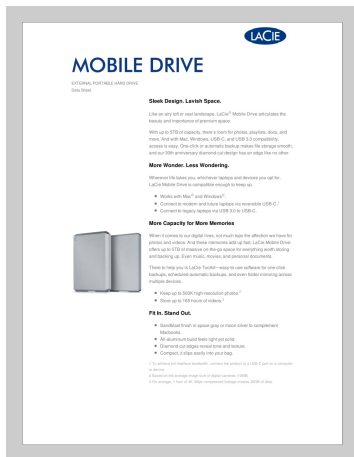


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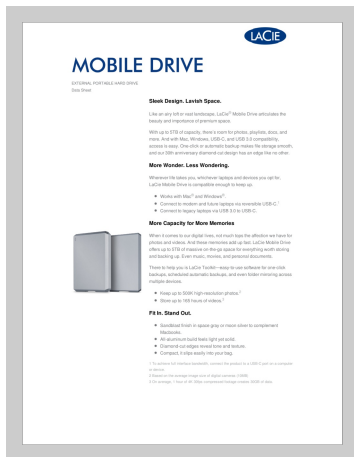


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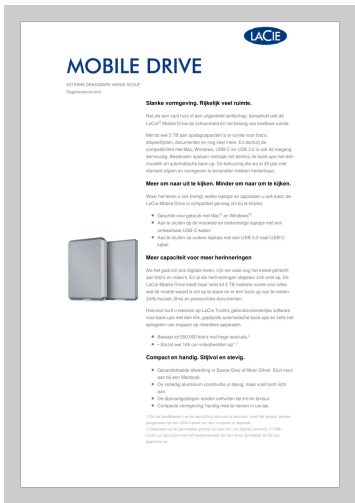


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Ficha técnica Diseño elegante Espacio generosoPara echarle una mano está el LaCie Toolkit software

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