Candy RO4 1274DWME/1-S

Candy Rapido' RO4 1274DWME/1-S Slim 7kg Washing Machine User Manual

Model: RO4 1274DWME/1-S | Brand: Candy

1. Introduction

Thank you for choosing the Candy Rapido' RO4 1274DWME/1-S washing machine. This appliance is designed to provide efficient and convenient laundry care with its advanced features, including Wi-Fi connectivity, a wide range of rapid programs, and a user-friendly interface. Please read this manual carefully before using the appliance to ensure safe and optimal operation.

Figure 1: Overview of the Candy Rapido' RO4 1274DWME/1-S washing machine.

2. Safety Information

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using the appliance.
- Keep children and individuals with reduced physical, sensory, or mental capabilities away from the appliance.
- Do not touch the appliance with wet hands or bare feet.
- Unplug the appliance from the power supply before cleaning or performing any maintenance.
- Ensure proper installation, including water supply, drainage, and electrical connections, by a qualified technician.
- Do not overload the washing machine. Refer to program load capacities.
- Use only detergents and additives suitable for automatic washing machines.

- Do not attempt to repair or replace any part of the appliance unless specifically recommended in this manual.

3. Setup and Installation

3.1 Unpacking and Positioning

Carefully remove all packaging materials. It is crucial to remove the transit bolts located at the rear of the machine before use. These bolts secure the drum during transport and must be removed to prevent damage during operation. Position the washing machine on a firm, level surface, ensuring adequate space around it for ventilation and access.

3.2 Water and Drain Connection

Connect the water inlet hose to a cold water tap. Ensure the connections are tight to prevent leaks. Securely attach the drain hose to a suitable drain pipe or place it over a sink, ensuring it is not kinked or obstructed.

3.3 Electrical Connection

Plug the appliance into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the rating plate of the washing machine.

3.4 First Use

Before washing clothes for the first time, run an empty wash cycle (e.g., a short program at 60°C) without laundry or detergent to clean the drum and remove any manufacturing residues.

4. Operating Instructions

4.1 Control Panel Overview

The control panel features a Smart Text Display, program dial, and various function buttons for easy operation.

Figure 2: Detailed view of the control panel and display.

4.2 Program Selection

Turn the program dial to select your desired wash cycle. The Candy Rapido' offers 9 rapid programs, including:

- Daily 39'
- Mixed and Coloured 59'
- Perfect Cotton 59'
- Hygiene Plus 59'
- Sport Plus 29'
- Delicate 59'
- Saving 14'

Figure 3: Program selection dial with various wash cycles.

4.3 Loading Laundry

The washing machine features a higher and wider porthole for maximum comfort, making loading and unloading laundry easier. Open the door, load your clothes, and close the door firmly.

4.4 Detergent Dispenser

Pull out the detergent drawer and add the appropriate amount of detergent and fabric softener to the designated compartments. Refer to your detergent packaging for recommended dosages.

4.5 Smart Features (Wi-Fi Connectivity)

The Candy Rapido' washing machine is equipped with Wi-Fi connectivity via the Candy simply-Fi app, allowing for remote control and enhanced functionality.

- **Simply-Fi App:** Download the Candy simply-Fi app on your smartphone. Follow the in-app instructions to connect your washing machine to your home Wi-Fi network.
- **Snap&Wash Function:** Use the app's Snap&Wash feature by taking a photo of your laundry. The app will analyze the load and suggest the best rapid program, temperature, and spin speed.
- **Remote Control:** Start, pause, and monitor your wash cycles from anywhere using your smartphone. The app also provides voice control, stain removal tips, and maintenance reminders.

Your browser does not support the video tag.

Video 1: This video demonstrates the Candy Rapido' washing machine's rapid programs, the Snap&Wash feature via the Simply-Fi app, and remote control capabilities, highlighting how to manage your laundry efficiently from your smartphone.

Figure 4: A user interacting with the Candy Simply-Fi app to manage a wash cycle.

Figure 5: Another user demonstrating the ease of selecting wash programs via the app.

5. Maintenance

Regular maintenance ensures the longevity and optimal performance of your washing machine.

- **Cleaning the Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners.
- **Cleaning the Detergent Drawer:** Periodically remove and clean the detergent drawer under running water to prevent residue buildup.
- **Cleaning the Pump Filter:** The pump filter should be cleaned regularly to remove lint and small objects. Refer to the appliance diagram for its location, usually at the bottom front.
- **Cleaning the Door Seal:** Wipe the rubber door seal after each wash to prevent mold and mildew buildup.
- **Descaling:** Use a suitable descaling product periodically, especially in hard water areas, to prevent limescale buildup.

6. Troubleshooting

If you encounter issues with your washing machine, consult the following common troubleshooting tips before contacting service.

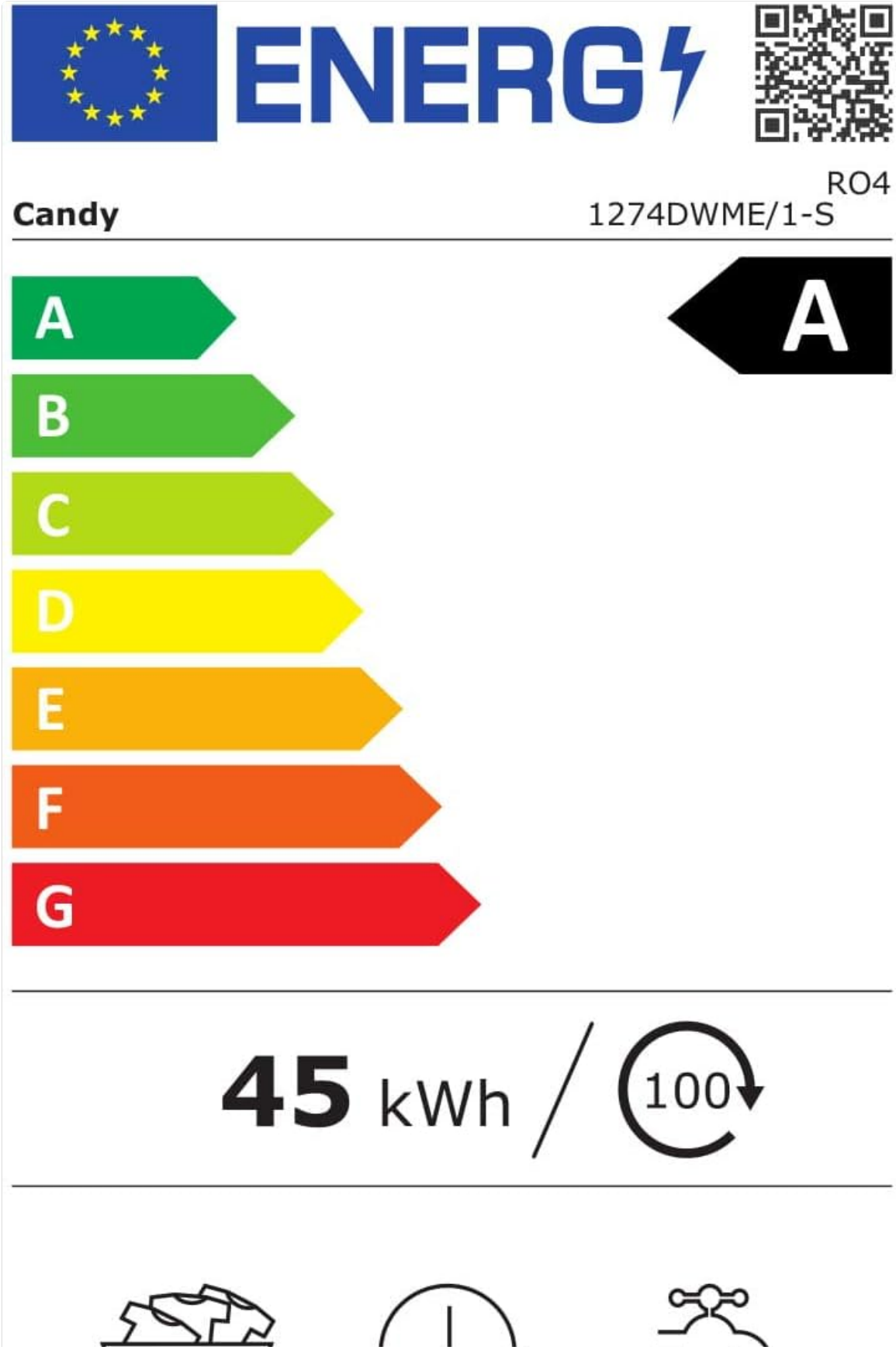
Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed properly, program not selected, start button not pressed.	Check power connection, ensure door is latched, select program, press start.
Water not filling	Water tap closed, inlet hose kinked, water pressure too low.	Open water tap, straighten hose, check water supply.
Water not draining	Drain hose kinked or blocked, pump filter clogged.	Straighten drain hose, clean pump filter.
Excessive vibration/noise	Transit bolts not removed, machine not level, uneven load.	Remove transit bolts, adjust leveling feet, redistribute laundry.
Poor washing results	Incorrect program, insufficient detergent, overloaded.	Select appropriate program, use correct detergent amount, reduce load size.

7. Specifications

Detailed technical specifications for the Candy Rapido' RO4 1274DWME/1-S washing machine:

- **Model Number:** 31010363
- **Dimensions (W x D x H):** 60 x 45 x 85 cm
- **Weight:** 62 kg
- **Capacity:** 7 kg
- **Maximum Spin Speed:** 1200 rpm
- **Energy Efficiency Class:** A (New Energy Label)
- **Weighted Energy Consumption (100 cycles):** 45 kWh

- **Weighted Water Consumption (per cycle):** 41 liters
- **Noise Level (Spin):** 74 dB
- **Programs:** 9 Rapid Programs, plus additional cycles via app
- **Connectivity:** Wi-Fi, Simply-Fi App
- **Special Features:** High efficiency, Hygienic Steam, Snap&Wash, Remote Control
- **Door Type:** Front Load
- **Color:** White



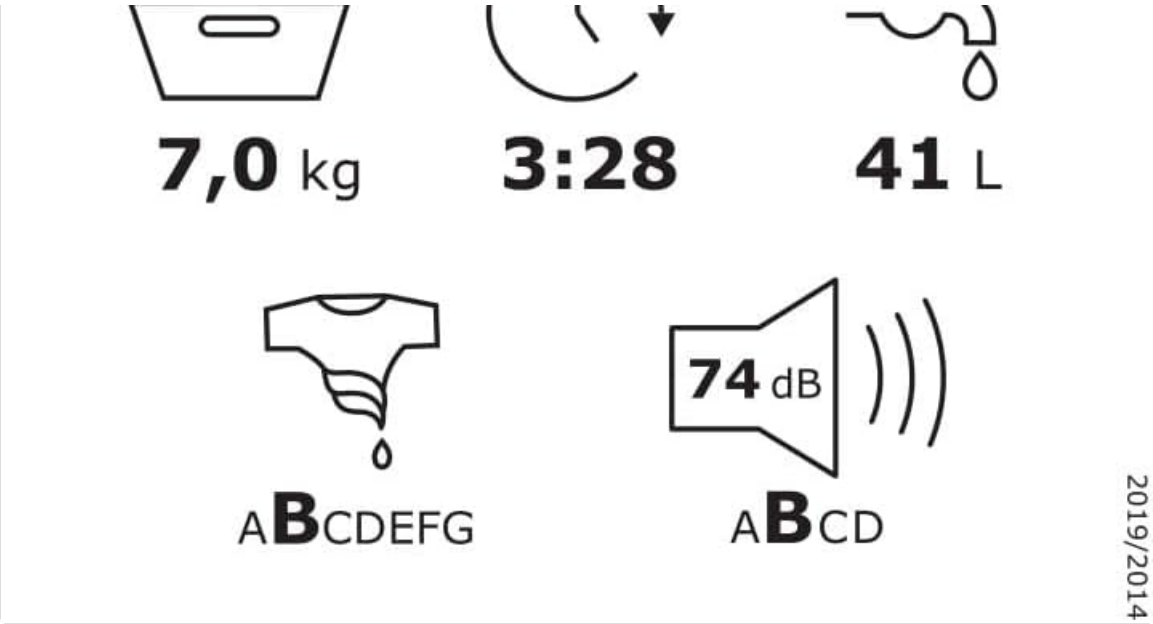


Figure 6: Product data sheet with detailed specifications (Italian).

Produktdatenblatt

DELEGIERTE VERORDNUNG (EU) 2019/2014 DER KOMMISSION zur Energieverbrauchskennzeichnung von Haushaltswaschmaschinen und Haushaltswaschtrocknern

Name oder Handelsmarke des Lieferanten: Candy

Anschrift des Lieferanten: Candy Hoover Group contact, Comolli 16, 20861 Brugherio MB, IT

Modellkennung: RO4 1274DWME/1-S

Allgemeine Produktparameter:

Parameter	Wert		Parameter	Wert	
Nennkapazität[a] (kg)		7,0	Abmessungen in cm	Höhe	85
				Breite	60
				Tiefe	45
Energieeffizienzindex[a] (EEI_W)		52,0	Energieeffizienzklasse[a]	A	
Wascheffizienzindex[a]		1,031	Spülwirkung (g/kg)[a]		4,9
Energieverbrauch in kWh pro Betriebszyklus für das Programm ‚eco 40-60' bei einer Kombination aus Voll- und Teilbefüllung. Der tatsächliche Energieverbrauch hängt von der jeweiligen Nutzung des Geräts ab.		0,448	Wasserverbrauch in Litern pro Betriebszyklus für das Programm „eco 40-60" bei einer Kombination aus vollständiger Befüllung und Teilbefüllung. Der tatsächliche Wasserverbrauch hängt von der jeweiligen Nutzung des Geräts und vom Härtegrad des Wassers ab.		41
Höchste Temperatur innerhalb der behandelten Textilien[a] (°C)	Nennkapazität	37	Gewichtete Restfeuchte[a] (%)		53,9
	Halbe Nennkapazität	30			
	Viertel der Nennkapazität	24			
Schleuderdrehzahl[a] (U/min)	Nennkapazität	1 151	Schleudereffizienzklasse[a]	B	
	Halbe Nennkapazität	1 151			
	Viertel der Nennkapazität	1 151			

Seite 1 / 2

Programmdauer[a] (h:min)	Nennkapazität	3:28	Art	Freistehend
	Halbe Nennkapazität	2:42		

	Viertel der Nennkapazität	2:42		
Luftschallemissionen im Schleudergang[a] (dB (A) re 1 pW)		74	Luftschallemissionsklasse[a] (Schleudergang)	B
Aus-Zustand (W) (falls zutreffend)		0,50	Bereitschaftszustand (W) (falls zutreffend)	1,00
Zeitvorwahl (W) (falls zutreffend)		4,00	Vernetzter Bereitschaftsbetrieb (W) (falls zutreffend)	2,00
Mindestlaufzeit der vom Lieferanten angebotenen Garantie: 24 Monate				
Dieses Produkt ist so konzipiert, dass es während des Waschzyklus Silberionen freisetzt			**NEIN**	
Weitere Angaben:				
Weblink zur Website des Lieferanten, auf der die Informationen gemäß Anhang II Nummer 9 der Verordnung (EU) 2019/2023 der Kommission zu finden sind: https://corporate.haier-europe.com/en/				

(a) für das Programm „eco 40-60".

Seite 2 / 2

Figure 7: Energy label indicating Class A efficiency and consumption details. For more information, visit eprel.ec.europa.eu/qr/300354.

8. Warranty and Support

For warranty information, technical assistance, or spare parts, please refer to the warranty card included with your appliance or contact your retailer. You can also visit the official Candy website for further support and resources.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question