

## Tineco A10 Hero

# Tineco A10 Cordless Handheld Vacuum Cleaner User Manual

Model: A10 Hero

Brand: Tineco

## INTRODUCTION

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This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Tineco A10 Hero Cordless Handheld Vacuum Cleaner. Please read this manual thoroughly before first use and retain it for future reference.

## SAFETY INFORMATION

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Always follow basic safety precautions when using an electrical appliance to reduce the risk of fire, electric shock, or injury.

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Use extra care when cleaning on stairs.

- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space where vapors are present from oil base paint, paint thinner, mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not use without filter in place.
- Prevent unintentional starting. Ensure the switch is in the off-position before picking up or carrying the appliance.

## WHAT'S IN THE BOX

The Tineco A10 Hero package includes the following components:



An image showing the Tineco A10 Hero vacuum cleaner along with all its accessories, including the main body, extension wand, power brush, mini turbo brush, 2-in-1 dust brush, crevice tool, adapter, pre-filter cleaner, extra pre-filter, hair cleaning tool, and wall mount with

charging station.

- Main Vacuum Body
- Full-Size Multi-Function LED Electric Brush
- Mini-Turbo Brush
- 2-in-1 Dust Brush
- Crevice Tool
- Adapter (Charger)
- Pre-Filter Cleaner & Extra Pre-Filter
- Hair Cleaning Tool
- Wall Mount with Charging Station

## PRODUCT OVERVIEW

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The Tineco A10 Hero is a versatile cordless vacuum designed for efficient cleaning across various surfaces.



The Tineco A10 Hero cordless vacuum cleaner shown in its full stick configuration, with various attachments displayed alongside it, highlighting its modular design.

### Key Features:

- **Lightweight Design:** The main body weighs approximately 1.3 kg (2.8 lbs), making it easy to maneuver for floor-to-ceiling cleaning.
- **Powerful Digital Motor:** Equipped with a 350W digital motor, providing strong suction power up to 17 KPa for effective deep cleaning.
- **Removable Lithium Battery:** Features a 21.6V 2000mAh lithium-ion battery that is removable for extended runtime and easy replacement.
- **4-Stage Fully Sealed Filtration System:** Captures fine particles without leakage and expels fresh, allergen-free air.
- **Innovative LED Power Brush:** The main brush head includes LED headlights to illuminate dust and debris in dark areas.

- **Versatile Cleaning:** Easily converts from a stick vacuum to a handheld vacuum for cleaning various surfaces, including floors, carpets, upholstery, and tight spaces.

## SETUP

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### Assembly:

1. **Attach the Extension Wand:** Insert the extension wand into the main vacuum body until it clicks into place.
2. **Attach the Power Brush:** Connect the full-size LED electric brush to the other end of the extension wand. Ensure it clicks securely.
3. **Install the Battery:** Slide the removable lithium-ion battery into the battery slot on the main vacuum body until it locks.



A hand inserting the removable battery pack into the main body of the Tineco A10 vacuum cleaner.

### Charging the Battery:

Before first use, fully charge the battery. The battery can be charged while attached to the vacuum or separately.

- Connect the charging adapter to a power outlet and then to the charging port on the vacuum or directly to the battery.
- The charging indicator lights will show the charging status. Once fully charged, the lights will indicate completion.

### Installing the Wall Mount:

The wall mount provides a convenient storage and charging solution.

1. Choose a suitable location near a power outlet, ensuring it's at an appropriate height for easy access.
2. Mark the drilling points on the wall using the wall mount as a template.
3. Drill holes and insert wall anchors (if necessary).
4. Secure the wall mount to the wall with screws.
5. Place the vacuum cleaner onto the wall mount for storage and charging.



## Wandmontierte Lade- und Aufbewahrungsstation

The Tineco A10 Hero vacuum cleaner securely placed on its wall-mounted charging and storage station in a kitchen setting.

### OPERATING INSTRUCTIONS

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#### Powering On/Off and Suction Modes:

- To turn on the vacuum, press the power button. The vacuum will start in standard suction mode.
- Press the MAX button to switch to MAX suction mode for tougher cleaning tasks.
- Press the power button again to turn off the vacuum.
- The vacuum features a lockable operation switch, allowing continuous cleaning without holding down the trigger.



A close-up of a hand pressing the lockable trigger on the Tineco A10 Hero vacuum cleaner for continuous operation.

#### Using Different Configurations:

The Tineco A10 Hero is designed for versatile cleaning:

- **Stick Vacuum Mode:** Use with the extension wand and full-size LED electric brush for cleaning floors and carpets. The LED headlights illuminate hidden dust.



## Hervorragende Leistung auf Teppichen und Hartböden

The Tineco A10 Hero vacuum cleaner effectively cleaning both carpeted and hard floor surfaces, demonstrating its versatile performance.



## Innovative Power-Bürste mit LED-Scheinwerfern

A close-up of the Tineco A10 Hero's innovative power brush with LED headlights, illuminating and cleaning debris under furniture.

- **Handheld Vacuum Mode:** Detach the extension wand and attach accessories directly to the main body for cleaning upholstery, car interiors, stairs, and other elevated surfaces.



## Leicht konvertierbar in Handstaubsauger

The Tineco A10 Hero vacuum cleaner shown in various handheld configurations, cleaning a bed, a table with spilled food, and a sofa, demonstrating its easy conversion and versatility.



## Leichtes Gewicht, reinigt überall

The lightweight Tineco A10 Hero vacuum cleaner being used with an attachment to clean high, hard-to-reach areas, such as

curtains, emphasizing its ability to clean everywhere.

- **Using Attachments:**

- **Mini-Turbo Brush:** Ideal for pet hair and deep cleaning upholstery.
- **2-in-1 Dust Brush:** Use for dusting delicate surfaces or cleaning crevices.
- **Crevice Tool:** Perfect for narrow gaps and corners.

## Battery Runtime:

The Tineco A10 Hero offers varying runtimes depending on the suction mode used:

- Up to 50 minutes in standard mode (without motorized brush).
- Approximately 10-25 minutes with the motorized brush or in MAX mode.

## MAINTENANCE

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Regular maintenance ensures optimal performance and extends the lifespan of your Tineco A10 Hero.

### Emptying the Dustbin:

Empty the dustbin regularly, especially when the MAX line is reached.

1. Hold the vacuum over a trash can.
2. Press the dustbin release button to open the bottom flap and empty the contents.
3. Close the dustbin flap securely.



A hand emptying the dust and debris from the Tineco A10 vacuum cleaner's dustbin into a waste bin.

### Cleaning the Filters:

The Tineco A10 Hero features a 4-stage filtration system that requires regular cleaning.

## 4-Stufen Vollversiegeltes Filtersystem



## 4-stufiges, vollständig versiegeltes HEPA Filtersystem

A detailed diagram illustrating the 4-stage fully sealed HEPA filter system of the Tineco A10 Hero, showing the cyclone insert, mesh filter, pre-filter, and HEPA filter components.

### 1. Pre-Filter and Mesh Filter:

- Twist and remove the dustbin from the main body.
- Remove the pre-filter and mesh filter.
- Tap off loose dust or rinse with cold water. Ensure they are completely dry before reassembling (allow 24 hours).

### 2. HEPA Filter:

- Twist and remove the HEPA filter from the top of the main body.
- Tap off loose dust. Do not wash the HEPA filter with water.
- Replace the HEPA filter every 3-6 months depending on usage.

## Cleaning the Brush Roll:

Periodically check the brush roll for tangled hair or debris.

1. Turn off the vacuum and detach the power brush.
2. Use a coin or flat tool to unlock the brush roll cover.
3. Remove the brush roll.
4. Use the included hair cleaning tool to cut and remove any tangled hair or fibers.
5. Reinsert the brush roll and secure the cover.

## TROUBLESHOOTING

If you encounter issues with your Tineco A10 Hero, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly installed.	Ensure battery is fully charged and securely inserted.
Weak suction.	Dustbin is full; filters are clogged; brush roll is tangled; blockage in nozzle/wand.	Empty dustbin. Clean pre-filter, mesh filter, and HEPA filter. Remove tangled hair from brush roll. Check for and clear any blockages.
Brush roll not spinning.	Brush roll is tangled or blocked; brush head is not properly attached.	Clean brush roll of any obstructions. Ensure brush head is securely attached to the wand/main body.
Short battery runtime.	Battery not fully charged; using MAX mode excessively; battery degradation.	Ensure battery is fully charged. Use standard mode for longer runtime. Consider replacing battery if it's old and capacity has significantly reduced.
Unusual noise.	Blockage in air path; foreign object in brush roll.	Check for and remove any blockages in the nozzle, wand, or dustbin. Inspect brush roll for foreign objects.

If the problem persists after trying these solutions, please contact Tineco customer support for further assistance.

## SPECIFICATIONS

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Attribute	Detail
Brand	Tineco
Model Number	A10 Hero
Color	Blue
Product Dimensions (L x W x H)	110 x 27 x 22 cm (43.3 x 10.6 x 8.7 inches)
Item Weight	2 Kilograms (4.4 lbs)
Main Body Weight	1.3 Kilograms (2.8 lbs)
Dustbin Capacity	400 Milliliters
Motor Power	350 Watts
Suction Power	Up to 17 KPa
Voltage	22 Volts (DC)
Material	Plastic
Noise Level	70 dB

Attribute	Detail
Max Runtime	Up to 50 minutes (standard mode, no motorized brush)
Battery Type	21.6V 2000mAh Lithium-ion
Power Source	Battery Powered
Surface Recommendation	Hard Floor, Carpet
Wireless	Yes

## WARRANTY AND SUPPORT

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Tineco provides a 2-year warranty for the A10 Hero vacuum cleaner. For warranty claims, technical support, or any inquiries regarding your product, please contact Tineco customer service through their official website or the contact information provided with your purchase documentation.

You can visit the official Tineco store on Amazon for more information: [Tineco Store](#)

