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## Lenovo 20NL000AUS

# Lenovo ThinkPad X395 Laptop User Manual

Model: 20NL000AUS

## 1. PRODUCT OVERVIEW

The Lenovo ThinkPad X395 is a high-performance laptop designed for productivity and portability. It features a 13.3-inch Full HD multi-touch display, powered by an AMD Ryzen 7 Pro 3700U processor, and includes a fingerprint reader for enhanced security. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Figure 1.1: Lenovo ThinkPad X395 Laptop. This image shows the laptop open, revealing its keyboard, trackpad, and a vibrant display. The screen content appears to be a green circuit board pattern, indicating its technical capabilities.

## 2. SETUP

### 2.1 Unpacking and Initial Inspection

Carefully remove all components from the packaging. Verify that the following items are included:

- Lenovo ThinkPad X395 Laptop
- AC Adapter
- Webcam (integrated)

Inspect the laptop and accessories for any signs of physical damage. If any components are missing or damaged, contact your vendor immediately.

### 2.2 Connecting to Power

Before first use, connect the AC adapter to the laptop's power input port and then plug it into a wall outlet. It is recommended to fully charge the battery before initial setup.

## 2.3 Initial Power On and Windows Setup

Press the power button, typically located on the side or top right of the keyboard. The laptop will boot up and guide you through the Windows 10 Pro setup process. Follow the on-screen instructions to configure your language, region, network settings, and user account.

## 3. OPERATING THE LAPTOP

### 3.1 Power Management

- **Power On:** Press the power button.
- **Sleep Mode:** Close the lid or select 'Sleep' from the Windows Start menu.
- **Shut Down:** Select 'Shut down' from the Windows Start menu.
- **Restart:** Select 'Restart' from the Windows Start menu.

### 3.2 Using the Touch Screen

The 13.3-inch FHD display supports 10-point multi-touch. You can interact with the operating system and applications using gestures similar to a tablet or smartphone. Common gestures include:

- **Tap:** Equivalent to a mouse click.
- **Tap and Hold:** Equivalent to a right-click.
- **Pinch-to-Zoom:** Use two fingers to zoom in or out.
- **Swipe:** Navigate through content or open menus.

### 3.3 Fingerprint Reader

The integrated Match-on-Chip touch fingerprint reader allows for secure and convenient login. To set up the fingerprint reader, navigate to Windows Settings > Accounts > Sign-in options and follow the instructions to register your fingerprints.

### 3.4 Integrated Camera and Microphone

The laptop features a 720p HD camera with dual array noise-cancelling microphones, suitable for video conferencing and online communication. Ensure proper lighting for optimal camera performance.

## 4. MAINTENANCE

### 4.1 Cleaning the Laptop

To maintain the appearance and functionality of your ThinkPad X395:

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to wipe the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- Regularly clean the ventilation grilles to prevent dust buildup, which can affect cooling performance.

### 4.2 Battery Care

The laptop is equipped with a 6-cell Li-Polymer battery. To maximize battery lifespan:

- Avoid extreme temperatures.

- Do not fully discharge the battery frequently.
- If storing the laptop for an extended period, ensure the battery is charged to approximately 50-60%.

### 4.3 Software Updates

Regularly update your Windows 10 Pro operating system and device drivers to ensure optimal performance, security, and compatibility. You can check for updates via Windows Update in the Settings menu.

## 5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Lenovo ThinkPad X395.

### 5.1 Laptop Does Not Power On

- Ensure the AC adapter is securely connected to both the laptop and a working power outlet.
- Verify the power outlet is functional by plugging in another device.
- If the battery is completely drained, allow it to charge for at least 15-30 minutes before attempting to power on again.

### 5.2 Screen Issues (No Display, Dim Screen)

- Press the brightness up function key (usually F6 or F7) to increase screen brightness.
- Ensure the laptop is not in sleep or hibernation mode. Press any key or the power button to wake it.
- If an external monitor is connected, try disconnecting it to see if the internal display activates.

### 5.3 Overheating

- Ensure the laptop's ventilation vents are not blocked. Use the laptop on a hard, flat surface.
- Clean dust from the vents using compressed air.
- Reduce the number of demanding applications running simultaneously.

### 5.4 Battery Drains Quickly

- Adjust power settings in Windows to a more power-efficient mode.
- Reduce screen brightness.
- Close unnecessary applications running in the background.
- Disconnect unused peripherals.

## 6. SPECIFICATIONS

Feature	Specification
Model Name	Lenovo Thinkpad X395
Processor	AMD Ryzen 7 Pro 3700U (4 cores, 2.30GHz, up to 4.0GHz Max Boost, 4MB Cache)
Operating System	Windows 10 Professional 64bit
Display	13.3" FHD (1920x1080) IPS 300nits anti-glare, 10-point Multi-touch

Graphics	Integrated AMD Radeon RX Vega 8 Graphics
Memory (RAM)	8GB DDR4 2400MHz
Storage	512GB SSD M.2 2242 PCIe NVMe
Wireless Connectivity	802.11ac, Bluetooth 5
Ports	2x USB 2.0, 2x USB 3.0 (additional ports may vary by configuration)
Camera	720p HD Camera with Dual array w/ (noise cancelling) microphone
Security	Match-on-Chip touch fingerprint reader
Battery	6-cell Li-Polymer
Dimensions (LxWxH)	Approximately 2 x 4 x 8 inches
Weight	Approximately 4.8 pounds

## 7. WARRANTY AND SUPPORT

### 7.1 Product Warranty

The Lenovo ThinkPad X395 Laptop typically comes with a 3-Year Depot Warranty. This warranty covers defects in materials and workmanship under normal use. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official Lenovo support website.

### 7.2 Technical Support

For technical assistance, driver downloads, or service requests, please visit the official Lenovo support website. You may need your product's serial number, which can usually be found on a label on the bottom of the laptop or within the system information in Windows.

**Lenovo Support Website:** [support.lenovo.com](https://support.lenovo.com)