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COMFIER CF-5701

COMFIER Heated Knee Massager (Model CF-5701) User Manual

Your guide to safe and effective use.

1. Introduction

Thank you for choosing the COMFIER Heated Knee Massager, Model CF-5701. This device is designed to provide targeted heat and vibration massage to help alleviate muscle soreness and joint discomfort in the knee area. It is suitable for individuals experiencing issues such as stiff joints, tired muscles, and those seeking enhanced blood circulation in the knee region.

Please read this manual thoroughly before use to ensure proper operation and to maximize the benefits of your new device.



Image: The COMFIER Heated Knee Massager wraps, illustrating the areas of heat and vibration application around the knee joints.

2. Safety Information

To reduce the risk of electric shock, burns, fire, or injury, please observe the following safety precautions:

- Do not use the device while sleeping.
- Avoid using the device on wet or damp skin.
- Do not use for extended periods without consulting a healthcare professional.
- Keep out of reach of children.
- Unplug the device from the power outlet when not in use and before cleaning.
- Do not operate if the cord or plug is damaged, or if the device malfunctions or has been dropped or damaged.
- This device features a **30-minute auto-shutoff** for safety and to prevent overheating.
- Equipped with **overheat protection** and a **12V low voltage output** for user safety.



Image: Visual representation of the safety features including 12V low voltage output, overheat protection, and 30-minute auto-shutoff.

3. Package Contents

Please verify that all items are included in your package:

- Heated Knee Brace with Massage (2 units)
- UL Home Adapter
- User Manual (this document)



Image: The COMFIER Heated Knee Massager package showing the two knee braces, power adapter, and user manual.

4. Product Features

- **Heat Therapy:** Provides gentle and rapid heating with 2 adjustable heat levels. Heat reaches maximum intensity within 10 minutes.
- **Vibration Massage:** Features 4 powerful massage motors and 5 variable massage modes (Pulse, Continuous, Quick Pulse, Wave, Mixed) to relax muscles.
- **Adjustable Straps:** Velcro straps ensure a secure fit for various leg sizes. Thigh perimeter: 15"–20.4", Calf perimeter: 11.8"–17.4".
- **Soft & Smooth Fabric:** Constructed with velvet material for comfortable contact with skin.
- **Built-in Controller:** Easy access to heat and vibration settings.
- **Automatic Shut-off:** Device automatically turns off after 30 minutes of use.
- **Overheat Protection:** Integrated safety mechanism to prevent excessive heat.



Image: Illustration of the 4 vibration motors and 5 distinct massage modes (Pulse, Continuous, Quick Pulse, Wave, Mixed).



Image: Diagram showing the adjustable Velcro straps and the recommended thigh and calf perimeter measurements for optimal fit.

5. Setup Instructions

1. **Prepare the Wraps:** Ensure both knee wraps are clean and dry.
2. style="font-weight: bold;">Wear the Wraps: Place one wrap on each knee. The wraps are designed to fit either the right or left knee. Secure them comfortably using the adjustable Velcro straps.
3. **Connect the Wraps:** Connect the cable between the right and left knee wraps.
4. **Connect Power:** Connect the power cable from the UL Home Adapter to the cable on the right knee wrap.
5. **Plug In:** Plug the UL Home Adapter into a standard electrical outlet.

Ensure the wraps are snug but not overly tight to allow for proper circulation and comfort.

6. Operating Instructions

The COMFIER Heated Knee Massager features a built-in controller for easy operation.



Image: Detailed view of the built-in controller with buttons for heat, power, and vibration massage.

- **Power Button ( ):** Press to turn the device on or off. The power indicator light will illuminate.
- **Heat Button (∫∫):** Press to activate the heat function. Each press cycles between 2 heat levels (low and high). Heat can be used independently from vibration.
- **Vibration Massage Button (∿):** Press to turn on the vibration massage. Each press cycles through the 5 available massage modes (Pulse, Continuous, Quick Pulse, Wave, Mixed). Vibration massage can be used independently from heat.

The device will automatically shut off after 30 minutes of continuous use for safety.

7. Maintenance

- **Cleaning:** Disconnect the device from the power source before cleaning. Wipe the surface with a soft, slightly damp cloth. Do not immerse the device in water or use abrasive cleaners.
- **Storage:** Store the device in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid placing

heavy objects on the device.

- **Care:** Do not attempt to repair the device yourself. Contact customer support for any issues.

8. Troubleshooting

Problem	Possible Cause	Solution
Device does not turn on.	Not properly plugged in; power adapter issue; device malfunction.	Ensure the power adapter is securely plugged into both the device and the wall outlet. Check if the outlet is functional. If the issue persists, contact customer support.
Heat function is not working.	Heat setting not activated; internal component issue.	Press the heat button to cycle through heat levels. Allow a few minutes for the heat to become noticeable. If no heat is felt, contact customer support.
Vibration function is not working.	Vibration setting not activated; internal component issue.	Press the vibration button to cycle through massage modes. If no vibration is felt, contact customer support.
Device suddenly turns off.	Automatic 30-minute shut-off activated; overheat protection triggered.	This is a normal safety feature. Wait a few minutes before restarting the device if it was due to overheat protection.

9. Specifications

Model Number: CF-5701

Product Dimensions: 20.4 x 20.4 x 16 inches

Item Weight: 2.38 Pounds

Material: Velvet

Power Source: Corded Electric

Manufacturer: COMFIER

First Available: May 30, 2019

10. Warranty and Support

For warranty information, product support, or any inquiries, please contact COMFIER customer service. Refer to the product packaging or the official COMFIER website for the most current contact details.

Please retain your proof of purchase for warranty claims.

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