

[Manuals.plus](#) /

› [OPPO](#) /

› OPPO A5 2020 Smartphone User Manual

OPPO CPH1933

OPPO A5 2020 Smartphone User Manual

Model: CPH1933 | Brand: OPPO

1. INTRODUCTION

Welcome to the user manual for your new OPPO A5 2020 smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.



Figure 1.1: Front view of the OPPO A5 2020 smartphone, showcasing its display and waterdrop notch.

2. SETUP

2.1 Unboxing and Initial Inspection

Upon opening the package, ensure all components are present and in good condition:

- Handset
- Type-C Cable
- SIM Tray Ejector
- Pre-applied Screen Protector
- Protective Case
- Booklet with Warranty Card and Quick Guide

2.2 SIM and SD Card Installation

Locate the SIM tray on the side of the device. Use the provided SIM tray ejector tool to open the tray. Insert your Nano-SIM cards and a microSD card (if desired) into their respective slots. The OPPO A5 2020 supports dual Nano-SIM cards and a dedicated microSD card slot for expandable storage up to 256GB.

2.3 Charging the Device

Before first use, fully charge your OPPO A5 2020. Connect the Type-C cable to the phone's charging port and the other end to a power adapter. The device features a 5000mAh lithium-polymer battery and supports reverse charging.

2.4 Powering On and Initial Configuration

Press and hold the Power button until the OPPO logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.



Figure 2.1: Key features of the OPPO A5 2020, including camera, battery, and audio.

3. OPERATING YOUR DEVICE

3.1 Display and Navigation

The OPPO A5 2020 features a 16.5 cm (6.5-inch) waterdrop screen with 1600 x 720 pixels resolution and Corning Gorilla Glass 3+ for protection. Navigate the device using touch gestures, and utilize the physical buttons for power and volume control.

3.2 Camera Functions

Your device is equipped with a versatile camera system:

- **Rear Camera:** 12MP + 8MP (119-degree ultra-wide) + 2MP + 2MP quad camera setup. Features include Ultra Night Mode and Video EIS Anti-Shake for stable recordings.
- **Front Camera:** 8MP AI front camera for high-quality selfies.

Access the camera app from the home screen and select your desired mode (Photo, Video, Portrait, Night, etc.).



Figure 3.1: Rear view of the OPPO A5 2020, showing the quad camera module and fingerprint sensor.

3.3 Audio Features

Experience immersive sound with Dolby Atmos and dual stereo speakers, providing enhanced audio quality for music, videos, and calls.

3.4 Performance and Gaming

Powered by the 2.0GHz SM6125 Qualcomm Snapdragon 665 octa-core processor and Adreno 610 GPU, the OPPO A5 2020 delivers smooth performance. The integrated Game Boost 2.0 feature optimizes gaming experience by reducing lag and improving frame rates.

4. MAINTENANCE

4.1 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials that could damage the finish or screen coating.

4.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > Software Update** to check for available updates.

4.3 Battery Care

To prolong battery life, avoid exposing your device to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health. Avoid leaving the phone plugged in for extended periods after it is fully charged.

4.4 Using Protective Accessories

The OPPO A5 2020 comes with a pre-applied screen protector and a protective case. Utilize these accessories to safeguard your device against scratches, drops, and daily wear and tear.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your OPPO A5 2020.

5.1 Device Not Powering On

- Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on.
- Press and hold the Power button for at least 10-15 seconds to force a restart.

5.2 Charging Issues

- Check if the charging cable and adapter are securely connected and undamaged.
- Try using a different Type-C cable and power adapter to rule out faulty accessories.
- Ensure the charging port on the phone is clean and free of debris.

5.3 Apps Crashing or Freezing

- Close the problematic app and reopen it.
- Clear the app's cache and data via **Settings > App Management > [App Name] > Storage Usage**
- Ensure the app is updated to its latest version.
- Restart your phone.

5.4 Poor Network Connectivity

- Check if Airplane Mode is off.
- Restart your device.
- Reinsert your SIM card.
- Reset network settings via **Settings > Additional Settings > Backup & Reset > Erase all data (factory reset) > Reset network settings only**.

If issues persist, consider performing a factory reset (back up your data first) or contact customer support.

6. SPECIFICATIONS

Detailed technical specifications for the OPPO A5 2020 (Model: CPH1933):

Feature	Specification
Operating System	Android v9.0 (ColorOS 6.1)
Processor	2.0GHz SM6125 Qualcomm Snapdragon 665 Octa Core
GPU	Adreno 610
RAM	4GB
Internal Storage	64GB (Expandable up to 256GB via microSD)
Display	16.5 cm (6.5-inch) Waterdrop Screen, 1600 x 720 pixels, Corning Gorilla Glass 3+
Rear Camera	12MP + 8MP (Ultra Wide) + 2MP + 2MP
Front Camera	8MP AI
Battery	5000mAH Lithium-Polymer (supports reverse charging)
SIM Type	Dual SIM (nano+nano) dual-standby (4G+4G)
Connectivity	Bluetooth, Wi-Fi, GPS (GLONASS, A-GPS, GALILEO, Beidou)
Dimensions	16.4 x 0.9 x 7.6 cm
Weight	195 g
Color	Mirror Black

7. WARRANTY AND SUPPORT

7.1 Warranty Information

The OPPO A5 2020 comes with a **1-year manufacturer warranty** for the device itself from the date of purchase. In-box accessories, including batteries, are covered by a **6-month manufacturer warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, warranty claims, or further inquiries, please contact OPPO customer support:

- **Manufacturer:** OPPO Mobiles India Pvt Ltd
- **Address:** 5th FLOOR, Tower B, BUILDING, N-8, DLF Cyber City, DLF Phase 2, Gurugram, Haryana 122002

- **Toll-Free Number:** 18001032777

You may also visit the official OPPO website for support resources, FAQs, and service center locations.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question