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Apple A1920

Apple iPhone XS User Manual

Model: A1920 | Brand: Apple

1. PRODUCT OVERVIEW

The Apple iPhone XS is a sophisticated smartphone designed for intuitive use and high performance. This renewed device has been inspected and tested by Amazon-qualified suppliers to ensure like-new functionality and appearance. It offers a seamless user experience with its advanced features and robust design.



Figure 1: Front, side, and back view of the Apple iPhone XS, showcasing its sleek design and camera placement.

Key Features:

- **Unlocked Compatibility:** Compatible with any carrier of choice on GSM and CDMA networks (e.g., AT&T, T-Mobile, Sprint, Verizon, US Cellular, Cricket, Metro, Tracfone, Mint Mobile, etc.).
- **Guaranteed Battery Health:** Tested for battery health and guaranteed to have a minimum battery capacity of 80%.
- **Like-New Functionality:** Successfully passed a full diagnostic test ensuring like-new functionality and removal of any prior-user personal information.
- **Included Accessories:** Comes with a generic (Mfi certified) charger and charging cable. Headphones and SIM card are not included.
- **Minimal Cosmetic Damage:** Inspected and guaranteed to have minimal cosmetic damage, not noticeable at arm's length.

2. SETUP

2.1. Initial Charging

Before first use, fully charge your iPhone XS using the provided Mfi certified charger and charging cable. Connect the charging cable to the iPhone's Lightning port and the USB end to the power adapter. Plug the power adapter into a wall outlet. The battery icon on the screen will indicate charging status.

2.2. SIM Card Installation

The iPhone XS uses a Nano-SIM card. If your device did not come with a SIM card, you will need to obtain one from your

cellular carrier. Use the SIM ejector tool (not included with renewed devices) to open the SIM tray located on the right side of the phone. Insert the Nano-SIM card into the tray with the gold contacts facing down and the notched corner aligned. Gently push the tray back into the phone until it clicks into place.

2.3. Powering On and Initial Setup

Press and hold the Side button (on the right side of the phone) until the Apple logo appears. Follow the on-screen instructions to complete the initial setup, which includes selecting your language and region, connecting to a Wi-Fi network, setting up Face ID, creating a passcode, and restoring data from a backup or setting up as a new iPhone.

3. OPERATING YOUR IPHONE XS

3.1. Basic Navigation

- **Home Screen:** Swipe up from the bottom edge of the screen to go to the Home screen.
- **App Switcher:** Swipe up from the bottom edge and pause in the middle of the screen to view open apps.
- **Control Center:** Swipe down from the top-right corner of the screen to access Control Center for quick settings.
- **Notifications:** Swipe down from the top-left corner or center of the screen to view notifications.

3.2. Making Calls and Sending Messages

Tap the **Phone** app icon to make calls. Tap the **Messages** app icon to send and receive text messages (SMS/MMS) and iMessages.

3.3. Using the Camera

Open the **Camera** app to take photos and record videos. The iPhone XS features a dual 12MP camera system with optical image stabilization for high-quality imaging.



Figure 2: Front view of the Apple iPhone XS, highlighting its edge-to-edge Super Retina display.

4. MAINTENANCE

4.1. Battery Health

To maximize battery lifespan, avoid extreme temperatures. Charge your iPhone when the battery is low, but it's not necessary to wait until it's completely drained. You can check your battery health by going to **Settings > Battery > Battery Health & Charging**.

4.2. Cleaning Your iPhone

Use a soft, lint-free cloth to clean your iPhone. Avoid abrasive materials, aerosols, or cleaning sprays. Do not use harsh chemicals or solvents. For stubborn smudges, slightly dampen the cloth with water.

4.3. Software Updates

Keep your iPhone's software up to date to ensure optimal performance and security. Go to **Settings > General > Software Update** to check for and install available updates.

5. TROUBLESHOOTING

| Issue | Possible Solution |
|---------------------------|---|
| Phone not turning on | Ensure the battery is charged. Connect to power for at least 30 minutes. If still unresponsive, perform a force restart: Press and quickly release the Volume Up button. Press and quickly release the Volume Down button. Then, press and hold the Side button until you see the Apple logo. |
| Apps freezing or crashing | Close and reopen the app. If the issue persists, restart your iPhone. Ensure all apps and iOS are updated to their latest versions. |
| Poor battery life | Check Battery Health in Settings. Reduce screen brightness, disable unnecessary background app refresh, and limit location services. |
| No cellular service | Check if Airplane Mode is off. Ensure SIM card is properly inserted. Restart your iPhone. Contact your carrier to verify account status. |

6. SPECIFICATIONS

| Feature | Detail |
|-------------------------|---------------------------|
| Brand | Apple |
| Model Name | A1920 |
| Operating System | iOS 17 |
| Memory Storage Capacity | 64 GB |
| Screen Size | 5.8 Inches |
| Resolution | 2436 x 1125 |
| Item Weight | 7 ounces |
| Product Dimensions | 5.6 x 2.79 x 0.3 inches |
| Wireless Carrier | Unlocked for All Carriers |

7. WARRANTY AND SUPPORT

This renewed product comes with the 90-day Amazon Renewed Guarantee. For detailed information regarding warranty claims, returns, or technical support, please refer to your purchase documentation or visit the Amazon Renewed Store page on Amazon.com. You can also contact Amazon customer service for assistance.

For additional support and resources, visit the official Apple Support website: support.apple.com