TCL 55P65US-2019

TCL 55P65US-2019 4K Ultra HD Smart LED TV

USER MANUAL

Introduction

This user manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your TCL 55P65US-2019 4K Ultra HD Smart LED TV. Please read this manual thoroughly before using your TV to ensure proper and safe operation. Keep this manual for future reference.

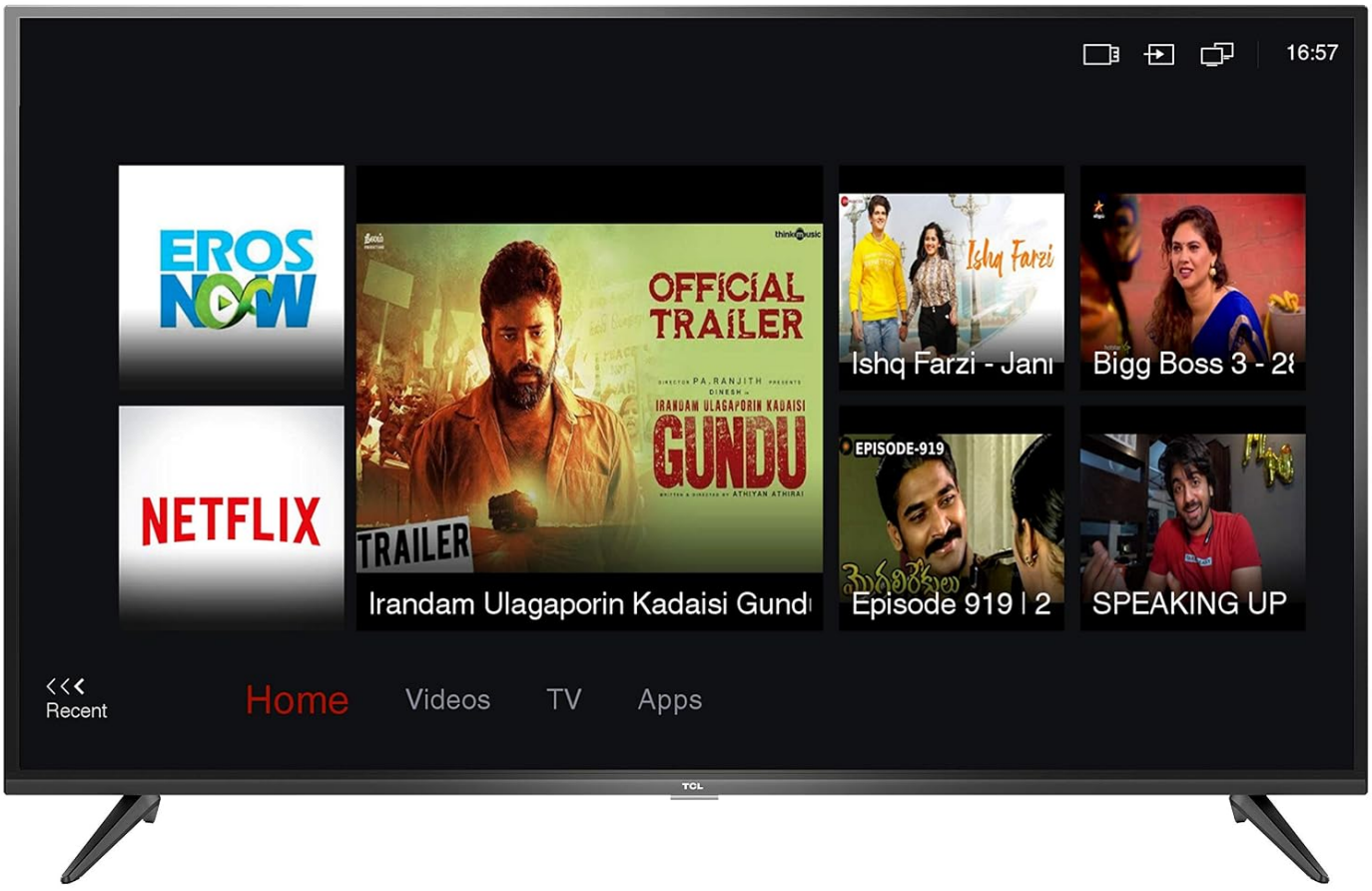


Image: Front view of the TCL 55P65US-2019 TV displaying its smart interface with various streaming applications.

Safety Information

Always observe the following safety precautions when operating your television:

- Do not expose the TV to rain or moisture to prevent fire or electric shock.
- Do not block ventilation openings. Ensure adequate space around the TV for proper airflow.
- Protect the power cord from being walked on or pinched.
- Only use attachments/accessories specified by the manufacturer.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

What's in the Box

Upon unpacking, please ensure all the following components are present:

- 1 LED TV
- 1 Table Top Stand
- 1 Wall Mount Bracket
- 1 User Manual (this document)
- 1 Warranty Card
- 1 Remote Control
- 2 AAA batteries (for remote control)

Setup

1. Unpacking and Placement

Carefully remove the TV from its packaging. It is recommended to have two people for handling the TV due to its size. Place the TV on a stable, flat surface or prepare for wall mounting.



Image: Diagram showing the dimensions of the TCL 55P65US-2019 TV (122.8 cm width, 76.3 cm height with stand, 139.7 cm diagonal, 26.9 cm depth with stand).

2. Attaching the Stand (Optional)

If you are not wall mounting, attach the included table top stand. Align the stand with the screw holes on the bottom of the TV and secure with the provided screws. Ensure the stand is firmly attached before placing the TV on a surface.



Image: Close-up view of the TV's table stand, showing its design and attachment point.

3. Wall Mounting (Optional)

If wall mounting, use the included wall mount bracket. Follow the instructions provided with the wall mount for safe and secure installation. It is highly recommended to seek professional assistance for wall mounting.

4. Connecting Devices

Connect your external devices such as set-top boxes, Blu-ray players, gaming consoles, or USB devices to the appropriate ports on the TV.

- **HDMI Ports:** The TV features 3 HDMI ports for high-definition audio and video connections.
- **USB Ports:** 2 USB ports are available for connecting USB storage devices.
- **Other Ports:** Includes LAN (RJ45), Optical Audio out, 3.5mm audio out, and RCA out.



Image: Side view of the TV highlighting the various input and output ports available for connecting external devices.

5. Initial Power On and Network Connection

Plug the power cord into a wall outlet. Press the power button on the remote control or the TV. Follow the on-screen instructions for initial setup, including language selection, time zone, and network connection (Wi-Fi or Ethernet).

Operating Your TV

1. Remote Control

The TV comes with a smart remote control designed for easy navigation. Insert the 2 AAA batteries into the remote control, observing polarity.





Image: Front and back view of the sleek smart remote control for the TCL TV, showing navigation keys and dedicated app buttons.

- **Power Button:** Turns the TV on/off.
- **Navigation Keys:** Use the directional pad and OK button to navigate menus.
- **Volume +/-:** Adjusts the volume.
- **Source:** Selects input source (HDMI, USB, etc.).
- **Home/Smart Hub:** Accesses the smart TV interface.
- **Dedicated App Buttons:** Quick access to popular streaming services like Netflix.

2. Smart TV Features

Your TCL 55P65US-2019 TV runs on a Linux-based operating system, offering a range of smart features:

- **In-built Amazon Prime Video:** Access your Prime Video content directly.
- **Works with Alexa:** Control your TV using voice commands via Alexa.
- **T-Cast for wireless sharing:** Mirror content from your mobile device to the TV.
- **Supported Internet Services:** Netflix, YouTube, Eros Now, YuppTV, Hungama TV, and more.



Image: The TV screen displaying various feature icons such as Micro Dimming, Dolby Audio, HDR, 4K UHD, YouTube, ErosNow, Netflix, CPU, and Smart Volume.

3. Media Playback

The TV supports playback of various media formats from USB devices. The inbuilt media player can handle common video and audio files. For optimal performance, ensure your media files are in supported formats (e.g., MP3/AC5/AAC for audio, JPEG for images).

Maintenance

1. Cleaning the Screen

Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Never spray cleaner directly onto the screen.

2. General Care

Keep the TV free from dust by regularly wiping the cabinet with a soft, dry cloth. Ensure ventilation openings are not blocked. Avoid placing the TV in direct sunlight or near heat sources.

Troubleshooting

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
No Power	Check if the power cord is securely plugged into the TV and the wall outlet. Ensure the wall outlet is functioning.
No Picture / Distorted Picture	Verify the correct input source is selected. Check cable connections (HDMI, etc.). Ensure the resolution of the connected device is compatible. If flickering occurs, try updating TV software if available.
No Sound	Check volume level and mute status. Ensure audio cables are connected correctly. If using external audio, verify its settings.
Remote Control Not Responding	Replace batteries. Ensure no obstructions between remote and TV. Point remote directly at the TV's IR sensor. Remote range may vary.
Network Connectivity Issues	Check Wi-Fi password. Restart your router and the TV. Ensure the TV is within Wi-Fi range. For wired connection, check Ethernet cable.
Smart Features / Alexa Not Working	Ensure TV software is updated. Verify internet connection. Re-link Alexa account if necessary. Some features may require specific regional support or updates.

Specifications

Feature	Detail
Brand	TCL
Model	55P65US-2019
Model Name	P65-2019
Model Year	2019
Screen Size	55 Inches (138.71 cm)
Display Technology	LED
Display Type	A+ Grade LED Panel

Feature	Detail
Resolution	4K UHD (3840 x 2160 pixels)
Refresh Rate	60 Hz
Viewing Angle	178 Degrees
Image Aspect Ratio	16:9
Image Contrast Ratio	4500:1
Response Time	6.5 Milliseconds
Operating System	Linux
RAM Memory Installed Size	1 GB
Graphics Coprocessor	Mali 400 *2
Connectivity Technology	Wi-Fi, USB, HDMI
Hardware Interface	USB, HDMI
HDMI Ports	3
USB Ports	2
Audio Output Mode	Stereo
Audio Wattage	20 Watts
Speaker Surround Sound	DTS-Dolby digital sound
Supported Audio Formats	MP3/AC5/AAC
Supported Image Types	JPEG
Special Features	Smart TV Linux based OS, In-built Amazon Prime Video, Works with Alexa, T-Cast for wireless sharing
Supported Internet Services	Netflix, Zapping tv, tcast, al jazeera, Biti kids, the weather network, divan tv, YouTube, smartgames.tv, 100fm, You TV, tbrowser, radioline, world tv go, Hmra tv
Mounting Type	Wall Mount / Table Top
Includes Remote	Yes

Feature	Detail
Supports Bluetooth Technology	Yes
Product Dimensions (LxWxH)	124.4 x 23.9 x 77.5 cm
Item Weight	11.9 kg
Power Source	AC
On-mode Power Consumption	125 watts



Image: A summary table of key TV features including screen size, connectivity, display type, sound output, smart TV capabilities, and warranty information.

Warranty Information

Your TCL 55P65US-2019 TV comes with a**1 Year warranty** provided by the manufacturer from the date of purchase. Please refer to the included Warranty Card for detailed terms and conditions.

This product is eligible for replacement within 10 days of delivery in case of any product defects, damage, or features not matching the description provided.

Customer Support

For technical assistance, service requests, or any inquiries regarding your TCL TV, please contact the manufacturer:

- **Manufacturer:** TCL King Electrical Appliances
- **Customer Service Number:** 1800-419-0622

Please have your TV model number (55P65US-2019) and purchase details ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question